



**23 January 2020 08:00-13:00**

# AI in the Future of Law & Business

**Embracing technology: How innovative solutions are transforming legal and financial services. Industry leaders share their journeys.**

Hosted by the Legal Innovation Centre and Ulster University Business School.

**Venue:** Ulster University, Belfast campus, York St, Belfast BT15 1ED

## PROGRAMME



<b>08:00 - 08:30</b>	Registration Breakfast served in Reception area
<b>08:30 - 08:40</b>	<b>Wendy Austin (BBC Correspondent on Inside Business)</b> Welcome and Business Overview
<b>08:40 - 08:45</b>	<b>Professor Paddy Nixon (Vice Chancellor, Ulster University)</b> Introduction
<b>08:45 - 08:50</b>	<b>THEME OF SESSION 1</b> The Innovation Journey: How Firms are Responding to the Opportunities & the Challenges <b>Jane Hollway (Director of the Legal Innovation Centre, Ulster University)</b>
<b>08:50 - 09:10</b>	<b>Darragh McCarthy (CEO/Founder, FinTrU)</b> <b>TOPIC</b> The Journey to Northern Ireland - What the Future Holds on a Global Stage
<b>09:10 - 09:30</b>	<b>John Healy (MP/VP Allstate &amp; President of the Chamber of Commerce &amp; Industry)</b> <b>TOPIC</b> The Application of Innovation & AI to Business - How Allstate is Responding to the Challenge/Opportunity
<b>09:30 - 09:50</b>	<b>Angela Clist (Senior Partner/Head of Legal Services Centre, Allen &amp; Overy)</b> <b>TOPIC</b> What A&O is Seeing in the AI Space - How we are Responding to the Challenge/Opportunity
<b>09:50 - 10:10</b>	<b>Lauren McCoy (Associate General Counsel, Citi)</b> <b>TOPIC</b> Technology Driven Changes in Professional Services at Citi
<b>10:10 - 10:40</b>	<b>PANEL DISCUSSION with Speakers – Chaired by Jane Hollway</b> <b>Professor Liam Maguire</b> (Executive Dean, Faculty of Computing, Engineering & the Built Environment) and <b>Danny McConnell</b> (Partner, Deloitte) join the panel with the speakers from the session <b>Q&amp;A</b>
<b>10:40 - 10:55</b>	Tea/Coffee Break
<b>10:55 - 11:10</b>	<b>Second session opened by Wendy Austin</b>
<b>11:10 - 11:15</b>	<b>THEME OF SESSION 2</b> The Application of AI & Tech Tools to Professional Services – Which Products are Making the Difference <b>Mark Potkewitz (Director of the Legal Innovation Centre, Ulster University)</b>
<b>11:15 - 11:35</b>	<b>Richard Tromans (Founder, Artificial Lawyer)</b> <b>TOPIC</b> International overview of Cutting-edge AI & Tech Tools - the Direction of Travel Going Forward
<b>11:35 - 11:55</b>	<b>Nick Thomson (GM, iManage RAVN)</b> <b>TOPIC</b> Practical Application of AI within Legal Operations – A Vendor’s Perspective
<b>11:55 - 12:10</b>	<b>Chris Boulter (Director, Thomson Reuters)</b> <b>TOPIC</b> Contract Review and Machine Learning
<b>12:10 - 12:50</b>	<b>PANEL DISCUSSION with Speakers – Chaired by Mark Potkewitz</b> <b>Adrian Johnston</b> (Director, Digital Catapult NI), <b>Joanna Robinson</b> (Partner, Pinsent Masons), and <b>Professor Kevin Curran</b> (Professor of Cyber-Security) join the panel with the speakers from the session <b>Q&amp;A</b>
<b>12:55 - 13:00</b>	<b>Closing of Conference</b> <b>Professor Eugene McNamee (Head of School of Law, Ulster University)</b>



**John Healy**  
**Vice President/MD, Allstate**

John has 25 years' experience in technology, predominantly in the financial services domain. He has extensive experience at leading global teams, developing strategy and delivering solutions to address business and technology issues.

Prior to joining Allstate, John led Citi's delivery center in Belfast, providing IT, Operations, HR, Legal, Finance and Risk Services to the broader Citi group as one of 27 global delivery centers in its global network. Before serving in this position, John held senior management roles as head of technology and as a business unit manager for Citi, as well as senior roles at Grafton Recruitment, Liberty IT, J P Morgan Chase, St George Bank Treasury and Merrill Lynch.

At Allstate, John is the managing director of Allstate NI, leading the team of 2,200.

John was appointed President of Northern Ireland Chamber of Commerce and Industry in January 2019.

John earned his Bachelors and Masters degrees in Engineering and Computer Science from Queen's University Belfast.

John is married to Krystine and has three daughters, Niamh, Hannah and Claire and one son Thomas. John enjoys cooking in his spare time and is a keen follower of rugby union.

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**Angela Clist**  
**Partner/Head of LSC, Allen & Overy**

Angela is a partner at Allen & Overy LLP and the head of our Legal Services Centre (LSC) in Belfast. Working alongside Allen & Overy offices globally, the LSC provides lower cost and efficient solutions using a mixture of legal technology and lawyers either directly to clients or as part of an existing A&O team. It assists on a wide range of matters across all product areas, including multi-jurisdictional surveys, due diligence, litigation reviews, negotiations and document reviews.

Angela joined the firm in 1996 and became a partner in the International Capital Markets group in 2000. In addition to her role heading the LSC, Angela co-heads the firm's global Financial Institutions Group, she sits on the firm's remuneration committee and is a trustee of the firm's charitable foundation. She is a senior relationship partner for two of the firm's top clients, and was a member of the firm's global board from 2014 to 2018. While working as a transactional partner, Angela received numerous industry awards, including the Europe Women in Business Law Awards (Best in structured finance) in 2015, 2016, 2017 and 2018.'

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**Darragh McCarthy**  
**Founder and CE FinTrU**

Darragh McCarthy is the CEO and Founder of FinTrU. He started his career at Morgan Stanley in 1994 and remained there until late 2012. During his time at Morgan Stanley, Darragh was based in London, Frankfurt and New York and held various responsibilities including Global COO for Institutional Securities, COO for EMEA, Head of Fixed Income Sales North America and Head of Fixed Income Sales EMEA.

In 2013, Darragh founded FinTrU recognising the increased demand from Global Investment Banks for high-quality resources to navigate the ever-increasing regulatory landscape. Whilst managed as a profit-driven organisation, Darragh also considers FinTrU as having a social purpose to create high-quality professional employment on the island of Ireland. FinTrU has gone on to become a multi award-winning company that employs 400 people in Belfast and Derry/Londonderry.

Darragh has a First-Class Honours BComm International from University College of Dublin, Ireland. Originally from County Cork, Darragh now lives in Belfast. He is married with 3 children and speaks fluent German and Dutch.

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**Lauren Belle McCoy**  
**Director, Associate General Counsel**

Joined Citi in July 2007 after 6 years working part-time in the general insurance industry. Law graduate of Queens University, Belfast. Qualified as New York attorney in January 2007 and then later also qualified as an English solicitor in 2011 whilst working at Citi.

Site lead of the Citi Belfast Legal department and chair of the Legal Management Committee in Belfast.

Co-head of the Belfast Markets Legal team. Trusted advisor to the OTC derivatives businesses on matters related to master agreement trading documentation and negotiation. Day to day role involves management of managers, collaboration with cross-region heads, re-engineering of processes, implementation of regulatory change, strategic planning with a focus on improving productivity and the continued development of our people. Awarded the Citi EMEA CEO 'Excellence in EMEA' Award, for leadership of Markets Legal team towards meeting the uncleared margin regulatory deadline in March 2017.

Chair of the Belfast CSR Steering Committee which sets Belfast Corporate Social Responsibility policies, ensures governance and helps implement them through volunteering and fundraising activities. Winner of the Business in the Community Sieff Award 2013 for Northern Ireland. An award recognising the next generation of inspirational business leaders possessing the drive and energy needed to drive a values-lead organization.

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**Richard Tromans,**  
**Founder, Artificial Lawyer**

Richard Tromans has been working in the legal sector for over 20 years, the last decade as a strategic adviser. In 2016 he launched Artificial Lawyer, which is a news and views site dedicated to changing the business of law for the benefit of society as a whole, with a strong emphasis on the use of technology. Tromans Consulting is the consulting brand through which he seeks to help those in the legal market who want to focus on changing the way legal work is produced.

He is technical advisor to the Government-backed LawTech Delivery Panel, and retained Legal AI adviser to the LITIG legal technology network.

Artificial Lawyer ([www.artificiallawyer.com](http://www.artificiallawyer.com)) - is a news and views site dedicated to changing the business of law, with a strong emphasis on the use of technology. Under the Artificial Lawyer brand I give speeches, run workshops and chair events. Artificial Lawyer also works with other organisations to create all day conferences on legal innovation, see: Legal Innovators ([www.legalinnovators.co.uk](http://www.legalinnovators.co.uk)).

Tromans Consulting ([www.tromansconsulting.com](http://www.tromansconsulting.com)) - is the consulting brand through which I seek to help those in the legal market who want to focus on changing the way legal work is produced.

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**Nick Thompson**  
**GM, iManage RAVN**

Nick Thomson is General Manager for iManage RAVN, the leading Legal AI & Search engine. At iManage RAVN, Nick is responsible for global strategy, operations and product development resulting in ongoing interactions and partnerships with many of the World Leading Law Firms and Corporate Legal Departments.

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**Chris Boulter**  
**Director, Project Management, Thomson Reuters**

Chris has been managing, creating and developing technology products and services for the professions for more than fifteen years. He has launched primary source and know-how products into the UK market, migrated a training business into the digital realm, and developed bespoke digital publishing solutions for professional institutions and regulators.

At Thomson Reuters, Chris currently drives innovation in the document space, focusing on automation and machine learning.

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**Adrian Johnston**  
**Director, Digital Catapult NI**

Adrian Johnston joined Digital Catapult NI in December 2018 as the Director of operations. He has 20 years industrial experience having previously worked for Seagate Technology in their Springtown facility in Northern Ireland. His most recent role was as Principal Managing Engineer for Analytics with Seagate Technology. He led a team of engineers based in Springtown, Northern Ireland and Bloomington, Minnesota identifying and implementing Advanced Analytics business solutions.

With a PhD in Informatics and AI, Adrian has continued to drive industrially led research in advanced manufacturing and the implementation of AI, IOT and automation in complex data environments with both Ulster University and Queens University Belfast. He was a key contributor to design of CARL (cognitive analytics research Lab) at UU and was a board member of CSIT / ECIT's industrial panel. He continues to engage with the research community and contributes to a number of panels on future UK AI strategy, funding and policy.

Currently Adrian is utilising his experience to enable NI SME, Tech innovators, corporates and public sector adopt emerging tech to enhance productivity, growth and the NI economy. Adrian is passionate about accelerating the adoption of emerging technologies within NI organisations across technology areas such as AI / Machine Learning, Immersive Technology, Distributed Ledger Technology, IOT and Future networks connectivity.



**Joanna Robinson**  
**Partner, Pinsent Masons**

Joanna Robinson is a Real Estate Partner at international law firm Pinsent Masons. Joanna has experience of all areas of commercial property including acquisitions and disposals, lettings, development agreements, joint venture arrangements and real estate aspects of corporate acquisitions, disposals and re-financing projects. She is involved in a broad range of commercial property transactions with a strong emphasis on property development and investment work including management of large real estate investment portfolios and build to rent schemes. She acts for both public and private sector organisations.

Joanna has a background of facilitating complex property structures to challenging deadlines. This involves working with multiple organisations, simultaneously, to achieve innovative and relevant solutions. Joanna is the Innovation partner in Belfast testing and promoting the use of innovation in day to legal work. Pinsent Masons LLP is a truly innovative law firm, developing market-leading initiatives in legal services and with a clutch of international awards recognising this including being ranked one of the top 5 most innovative law firms in Europe by the Financial Times in 2019.

Pinsent Masons is committed to continuous improvement for our clients. We invest in our own AI Technology and think differently for solutions. Our investment in AI and innovation includes Vario, a freelance legal resourcing business, Brook Graham, a multi-disciplinary diversity and inclusion consultancy, and TermFrame, our own machine learning tool and the only one developed by a law firm.



**Danny McConnell**  
**Partner, Deloitte**

Danny has worked for Deloitte for 23 years, with 13 of these as partner. Within Deloitte he leads a team focusing on the provision of Analytics and Cognitive services to public and private sector clients across the UK. He has led a number of data driven transformation projects which have included the delivery of Automation and AI solutions.

Danny graduated from Queen's University Belfast with a degree in Chemistry. He then studied part-time at Ulster University for a Masters in Business Administration and completed his PhD from Loughborough University in 2009.

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## Legal Innovation Centre

### About the Legal Innovation Centre

The Centre is a unique, multi-disciplinary research and education unit within Ulster University. It was established in 2016 as a pioneering initiative, bringing together experts from the School of Law and the School of Computing & Intelligent Systems to undertake work at the forefront of the technological transformation of legal services. The Centre promotes and supports the use of technology in legal services by:

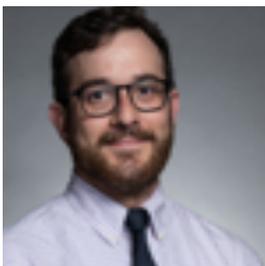
- providing education and training to equip law students and legal professionals with the tools to navigate the emerging tech-driven legal services market;
- undertaking applied research for industry clients, the public sector and the academic community, to better understand the impact of legal technology, & developing technological innovations through partnership with stakeholders in order to capitalise on the benefits of tech-enabled practice;
- and acting as a Knowledge Centre for Excellence in Innovation.

Its stakeholders include most of the largest law firms, financial services firms and technology companies across Northern Ireland. The Centre welcomes opportunities for collaboration, partnership and knowledge-exchange to realise the benefits of technology in enhancing the work of the legal services profession and promoting access to justice.



**Jane Hollway**  
**Co-Director of the Legal Innovation Centre, Ulster University**

Jane qualified as a solicitor in 1997, having spent training periods in the Dublin and Brussels offices of corporate firm, McCann FitzGerald, where she became Partner in its Project Finance Group. Having moved to Belfast, she later joined Arthur Cox as Partner to lead its Projects Team in Belfast. She was also instrumental in the set-up of a successful boutique corporate finance practice, as shareholder and director. She has extensive advisory and transactional experience, prior to joining the University.



**Mark Potkewitz**  
**Co-Director of the Legal Innovation Centre, Ulster University**

Mark Potkewitz is Co-Director of the Legal Innovation Centre at Ulster University. He is a licensed attorney and previously served as the Director of Policy for the Center for Urban Business Entrepreneurship at Brooklyn Law School, the Legal Technology Fellow at Brooklyn Law School and was a Google Policy Fellow at the policy think tank, TechFreedom. In Washington, D.C., he worked as a policy advocate focusing on U.S. federal legislative issues relating to privacy, technology, national security, intelligence, and defence.

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For further information on the centre please contact the following:  
[legalinnovation@ulster.ac.uk](mailto:legalinnovation@ulster.ac.uk)

Visit our website:  
[ulster.ac.uk/legalinnovation](http://ulster.ac.uk/legalinnovation)