

Windows 10 Enterprise Supported Staff Environment

Welcome to your upgraded Windows 10 Supported Staff Environment!

This ISD quick help-sheet should help familiarise you with the new interface & operating system:

What is it?

A more up-to-date Microsoft Operating System – which provides you with Outlook e-mail, Skype for Business, Internet browsing, SharePoint, as well as the traditional Office Apps like Word, Excel and Access.



So, what's different?

Windows 10 is more secure.
An Software Centre allows you to self-install pre-approved Apps you may use.
With OneDrive you have 1Tb of cloud storage, and SharePoint collaboration is facilitated.
And it looks a little different – see overleaf.

What if I have a query?

The ISD Service Desk contact details are included on your new desktop, including the workstation number for remote support:
servicedesk@ulster.ac.uk
Or visit:
www.ulster.ac.uk/training

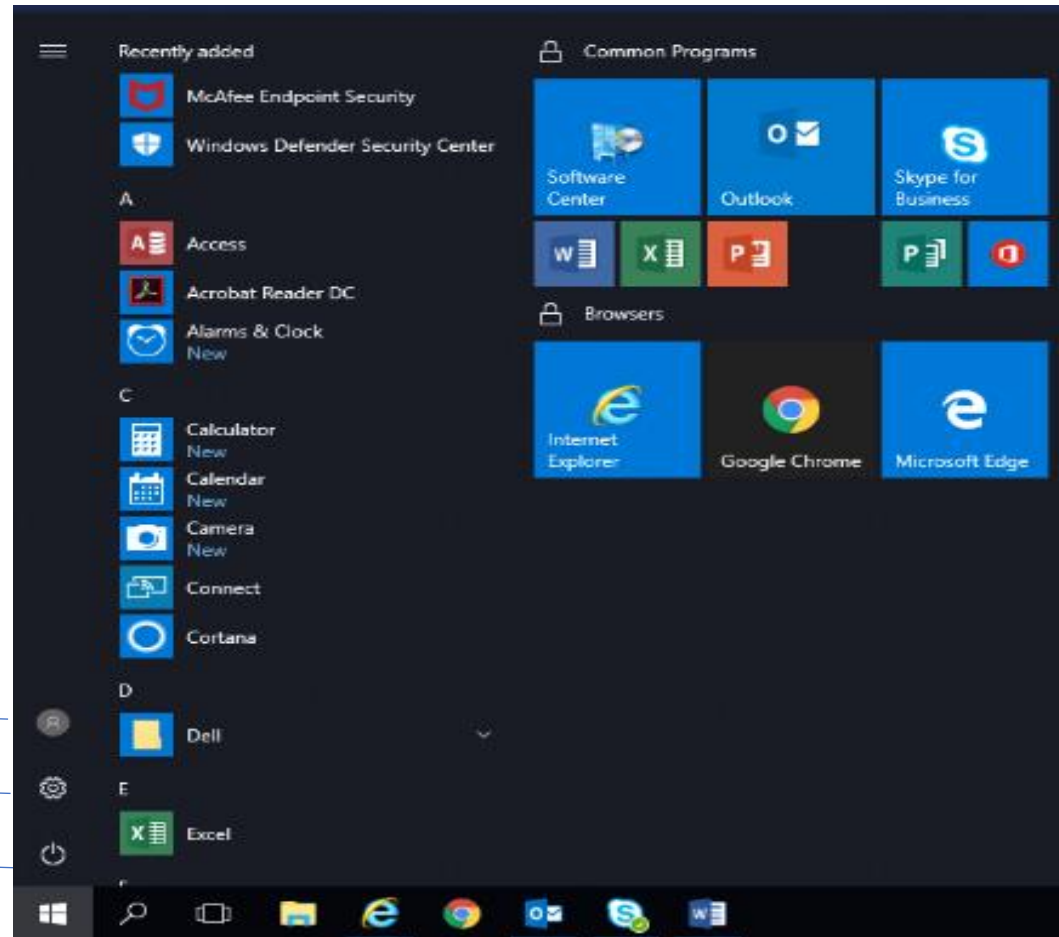
Windows 10 Start Menu

Apps & Folders
A-Z list

User

Settings

Power



Common Programs

Supported browsers:
Internet Explorer 11,
Google Chrome &
Microsoft Edge.

START

Search

Task View

File Explorer

'Pinned' Shortcuts