

ANNUAL STAFF CONFERENCE FOR HE
STAFF AT PARTNER INSTITUTIONS
'CURRICULUM DESIGN'



Enhancing Learner Experience: Widening Participation and Student Voice

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20 October 2017
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Welcome

Oonagh McGarrity:

Student Engagement and Retention Manager

Jennifer Campbell:

Head of Student Support

Session Plan

Widening Participation

Supporting Learners in HE from a WP
background

Student Voice

Class Representatives

Student Council

Student Sabbatical Officer

Student Ambassadors

Survey Feedback

Widening Participation: HE learners

Widening Participation



The advertisement features five diverse young adults standing in front of a dark grey chalkboard background. Each person is holding a colorful speech bubble that identifies a specific barrier to education. The speech bubbles are: a green bubble for 'A Care Leaver', an orange bubble for 'Homeless', a yellow bubble for 'A Single or Young Parent', a green bubble for 'In the criminal justice system', and a yellow bubble for 'A Carer'. The Belfast Met logo is in the top left corner of the ad. The main headline on the chalkboard reads 'Need help with your course and are...'. At the bottom, there are three text blocks: a green box on the left with a commitment statement, a white box in the center with details about the Learner Success Officers, and a green box on the right with contact information.

 Need help with your course and are....

A Care Leaver

Homeless

A Single or Young Parent

In the criminal justice system

A Carer

We are committed to supporting students who are facing barriers to their educational progression.

Learner Success Officers are here to help you overcome any barriers that prevent you from completing your course. As a new service, our initial focus is on supporting full time Level 2 students.

We can help!

Just email us at:
wideningparticipation@belfastmet.ac.uk
Tel: 028 9026 5108

Cause for Concern

An advertisement for the "Cause for Concern" service at Belfast Metropolitan College. It features five diverse young adults standing in front of a dark blue chalkboard background. The Belfast Met logo is in the top left corner of the image. The chalkboard has the text "Having issues with..." written in white chalk. Each person is holding a colorful speech bubble with a specific issue: a yellow bubble for "Mental Health", a blue bubble for "Bereavement", a red bubble for "Drugs & Alcohol", a blue bubble for "Family Trauma", and a yellow bubble for "Personal Problems". At the bottom left, there is a block of text in orange and white. At the bottom right, there is a blue circular graphic containing contact information in white and yellow text. The overall tone is supportive and informative.

belfast met Having issues with...

Mental Health

Bereavement

Drugs & Alcohol

Family Trauma

Personal Problems

Or, are there other obstacles stopping you be successful such as poor time management, lack of motivation, money issues or other personal issues?

Learner Success Officers are here to help you overcome any barriers that prevent you from completing your course. As a new service, our initial focus is on supporting full time Level 2 students with a range of concerns, such as attendance, study skills, and personal issues.

We can help!

Just email us at:
causeforconcern
@belfastmet.ac.uk
Tel: 028 9026 5108



A little bit about who we support

Learner Success
Pilot 2016/2017

Partnerships with External Agencies:

1. ASCERT (Drug & Alcohol)
2. HYPE
3. INSPIRE (CARECALL)
4. PSNI
5. WOMEN'S AID
6. DAISY (Drug & Alcohol)
7. HOUSING EXECUTIVE
8. BELFAST TRUST
9. FAMILY NURSE PARTNERSHIP
10. RAINBOW
11. INCLUDE YOUTH
12. REGIONAL PATHWAYS GROUP (LAC)
13. FOSTERING NETWORK

A circular graphic with a thick, black, hand-drawn style border. Inside the circle, the text "LET'S WORK TOGETHER" is written in a bold, black, sans-serif font, arranged in three lines: "LET'S" on the top line, "WORK" on the middle line, and "TOGETHER" on the bottom line. The background of the slide features a faint silhouette of a city skyline with various buildings and trees.



Student Voice

Student Voice

The Student Voice is about ensuring that students are involved in every aspect of college life.

Quite simply, nothing about them, without them.





Student Council and Class Reps





Student Ambassador

Programme

The Student Ambassadors programme is about maximising the voice of our students who have left us, but who have “made it at the met”.

The idea is that the Student Ambassadors use the story of their journey to inspire and encourage current and prospective students to make the Belfast Met part of their journey.

Student Staff

Consultations

The purpose of Student Staff Consultative Committees (SSCCs) is to establish a formal means of discussion and communication between staff and students on matters relating to academic issues affecting their studies.



Met Life: Student E-zine





Student Sabbatical Officer



Louise Meek
HND Broadcast
Journalism Student

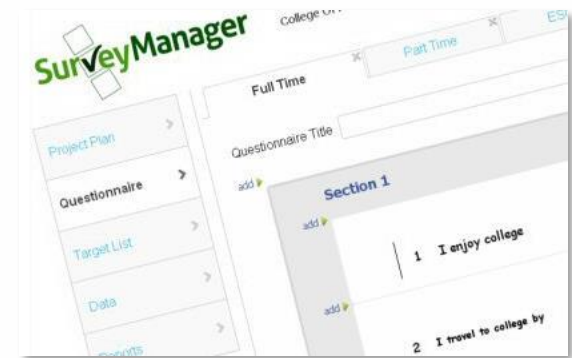


Student Survey

Student Survey

The Belfast Met Way

- 2 cross College surveys each year
- Flexible approach
- Survey Manager software
- Course level, mode of attendance
- Facility to analyse by any characteristic where student data held, e.g. Quintile
- Future Sector wide approach – benchmarking





Student Survey: HE Learners

Themes covered:

Induction and student support services

Quality of teaching and learning

Communications

Assessments and feedback

Facilities, Marketing, IT, LRC

Future plans

Best thing/ improve

Overall satisfaction





Student Survey: HE Learners

How do we use the findings?

SERs

Fine tuning at course and module level

WAPP, WCQIP, QAA

HE strategy

Marketing and communications

Main surveys complimented by:

Focus groups

One-off short surveys with a very specific theme

Internal data analysis and external market review