Clearing the browser cache in Chrome and Edge

Chrome Browser

1. In Chrome, select the "..." menu from the top right of the screen.



2. Click on "Privacy and security", then click on "Clear browsing data"



3. Choose when you last accessed the system (Time range), and click on "Clear data" button.

| Clear browsing data | | | | |
|--|---|-----------|---|-------------------|
| | | Basic | | Advanced |
| Time | range | Last hour | Ŧ | |
| Browsing history Clears history, including in the search box Cookies and other site data | | | | |
| | Signs you out of most sites. Cached images and files Frees up less than 318 MB. Some sites may load more slowly on your next visit. | | | |
| G | <u>Search history</u> and <u>other forms of activity</u> may be saved in your Google Account when you're signed in. You can delete them anytime. | | | |
| | | | (| Cancel Clear data |

4. Restart your computer, and you should now be able to access the system.

Edge Browser

1. Click on the "..." menu at the top of the screen.



2. Click on "Clear browsing data".



3. Restart your computer, and you should now be able to access the system.