



# Reaching out: Ulster Library support for Ulster University students at partner institutions: providing online and face-to-face support for Information Literacy

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**[ulster.ac.uk](http://ulster.ac.uk)**

# Benefits of the relationship between Ulster and Partner Libraries

- Partnership and Support
- Ulster Library is part of the validation process
- Meetings between Ulster Library and librarians of partner institutions
  - Forum for issues in common
  - Training and development opportunity

# Borrowing and access entitlements

- Fully registered Ulster University students at partner institutions have all the borrowing and access entitlements of an on-campus Ulster student.
- “Recognised teachers” who teach Ulster University students at partner institutions may apply for membership that entitles them to all the borrowing and access entitlements of an Ulster University member of staff.
- All can avail of the support from their respective Ulster University Faculty Library Subject team.

# Library Support from the Faculty of Life and Health Sciences Library team

- Ulster University students completing the BSc Hons Health and Wellbeing programme at South West College, Dungannon campus.
- Academic years 2010-2014 inclusive.
- The Library team delivered face-to-face Information Literacy training on the Dungannon campus and offered follow up support via email and telephone contact.

# Content of Information Literacy training sessions

- Delivered a number of weeks into Semester 1 to avoid registration hold-ups.
- Delivered to fully registered students on the programme, academic staff teaching them and Library staff at the Dungannon campus.
- Delivered in a computing lab to enable participants to have a hands-on, practical searching session.

# Content of Information Literacy training sessions

Prior to the date of the training Library subject team liaised with Dungannon campus academics to agree on search topics – aim to make as relevant as possible and to maximise engagement.

Examples included searching for evidence based information, searching for health care policy information, searching for health inequalities and socioeconomic groups in Britain.

# Content of Information Literacy training sessions

- Learning Outcomes
- Search Strategy
- Accessing Ulster University Library Portal
- Searching in Library Catalogue for e-books and print books shelved in the Ulster campus libraries
- Searching in the Electronic Journals collection for an ejournal article
- Searching in relevant databases e.g. CINAHL Plus, Cochrane Library, Medline, USearch
- Accessing the Library Subject Guides

# Follow up support

- The Library team made all presentations and support material available on an online Library Subject guide
- Students given contact details for Ulster Life and Health Sciences Library team.
- Printed support guides give to all attendees; extra copies left in the Dungannon campus Library.
- All presentations and support material emailed to Library staff at Dungannon campus to enable them to provide support on-site.

**Any Questions?**

