

ICT Customer Services and Support

Centrally bookable spaces with fixed audio visual and collaboration technologies

Centrally bookable spaces across the University consist of Teaching & Learning rooms, Meeting rooms and Student Hubs. The majority of these spaces have fixed audio visual technologies and a number across each campus also have collaboration enhancements such as video conferencing or wireless presentation and collaboration devices.

These spaces are intended to be operated by the user, with technical support only provided if there is a problem. Individual customers or groups can therefore request a tailored training session at any time by contacting the Service Desk. We actively promote technology training for these spaces before the start of each semester.

If you require support during a class or meeting, wish to report a fault or request training session, you can contact the service desk in a number of ways:

- [028 9036 6777](tel:02890366777) – Use the phone in the room to request immediate support during a class or meeting
- [UniDesk Self Service](#)
- servicedesk@ulster.ac.uk

In addition to core working hours, extended support is available from 5pm to 9am Weekdays, 24-hour Weekends, Bank Holidays and all year round.

- [Details on Out of Hours Support](#)



Belfast

Teaching Rooms	BA-00-022	BA-00-21	BA-03-022	BA-03-022		
	BA-02-001	BA-02-002	BA-02-004	BA-02-005	BA-02-012	BA-02-008
Meeting Rooms	BA-02-008	BA-02-009 (Vconf)	BA-02-010	BA-02-003 (Vconf)	BA-02-012 (Vconf)	BA-03-019
Student Hubs	BA-02-013	BB-03-001	BB-04-001			
Main Lecture Theatre	BA-01-009					
Student IT Laboratories	BA-03-024	BA-03-026				

Coleraine						
Teaching Rooms	U010	U014	U018	U110	U112	U113
	U116	U210	U212	U213	U215	
	H219	L217	L228			
Meeting Rooms	H215 (Vconf)	J611 (Vconf)	J813 (Vconf)	E205	E206	E207
	E213	E104	Diamond	H113a (Vconf)		
Main Lecture Theatres	U123	LT6	LT7	LT8	LT9	LT10
	LT11	LT13	LT14	LT16	LT17	
Student IT Laboratories	G049	G096	G0100	H320		

Jordanstown						
Teaching Rooms	1B04	1B05	1B09	1D01	1D02	1K03
	2D01	2D11	2H07	1K04	1K05	1K06
	3A06	3A08	3A09	3C01	3C02	3C03
	3E03	3E05	3E08	3G05	3G06	3C04
	4B04	4B05	4D06	4F04	4F05	
	5B01	5B05	5D04	5F03	5F05	
	12G04	12G05	12G06	12J01/02	12L06	12L07
	14G18/19	15G13	15J12	15J16	15J18	15J19
	16C30	16D05	16D08	16E25	16E26	16G25
	17C22	17C25	17E25	17E26	16G42	16G45
	21C05	21D03	21D09	21D13		
Meeting Rooms	2D09	2F06	4F03	8H01B	8H09	8K14
	12G01	12G03A	12G03C	12G07	16G29	
Main Lecture Theatres	9F03	9F06	9F09	21D23		
Student IT Laboratories	1B07	2B11	17J27			

Magee

Teaching Rooms	MU001	MU021	MU114	MU125	MU201	MU202
	MU208	MU210	MU211	MU218	MU219	MU301
	MU203	MU207	MU302	MI021	MS020	
Meeting Rooms	MC114 (Vconf)	MD008 (Vconf)	MD013	MD021	MD026 (Vconf)	MD111
	MI022	MD122 (Vconf)	MU101			
Main Lecture Theatres	MD007	MD108	MU011	ML111		
Student IT laboratories	MF111		MM221			

Additional note:

Please note you can request an overview or demonstration of the classroom technologies at any time by emailing the Service Desk at ServiceDesk@ulster.ac.uk or by contacting digitalskills@ulster.ac.uk for more information on our teaching spaces, collaboration, video/audio recording and audience polling technologies to help student engagement.

Information Services
September 2020