

Ulster University

Guide for Students





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1.0 Introduction to this Guide

This guide is written and designed for students to both train and begin using Myprogress, an electronic Practice Assessment Document (ePAD) platform. **If you have any questions please contact nursingplacements@ulster.ac.uk or link lecturer.**

2.0 Introduction to Myprogress ePAD

2.1 What is Myprogress ePAD?

Myprogress ePAD is an online platform which enables you to complete your entire Practice Assessment Document (PAD), gain valuable feedback and obtain sign-off in practice, electronically.

Myprogress ePAD is predominantly accessed online, however, it also accompanied by a mobile app version enabling you, and your practice assessors and practice supervisors to complete assessments and documentations offline on a mobile device. This is particularly useful where there is limited access to a desktop computer, laptop or Wi-Fi signal.

2.2 How is Myprogress ePAD being used at Ulster University?

Ulster University will be using Myprogress to deliver the ePAD, an electronic version of the Northern Ireland Practice Assessment Document. Students who commenced year 1 (cohort 2020 and current year 2 students (cohort 2019) will migrate onto the platform, year 3 students (cohort 2018) will continue to use their current practice portfolio.

2.3 Gaining access to Myprogress ePAD

The Myprogress ePAD will be predominantly used and accessed online via a desktop computer or laptop. The following sections outline how students and practice staff access the ePAD.

2.3.1 Students

As a student you will access your Myprogress ePAD account using your university login credentials at the following URL: <u>https://nipad.epads.mkmapps.com</u>





2.3.2 Practice Assessors & Practice Supervisors

Practice Assessors and Practice Supervisors do not need an account and can access Myprogress ePAD to complete forms through your ePAD account. When an opportunity or need arises for feedback and sign-off, you will log in to your ePAD account on a desktop computer, laptop or mobile device and ask for them to complete the necessary forms within your account.

Once a form has been completed, it is locked down so that it will no longer be editable. The Practice Assessor or Practice Supervisor completing the form will then receive an email to confirm they have completed an assessment or form on your behalf. They will also receive an email with a copy of that form and details of who to contact to report it to if they did not in fact complete it.

2.4 Using the Myprogress Mobile App

Although the Myprogress ePAD can be accessed online via desktop or laptop, it is also possible for you to complete forms in practice via the Myprogress Mobile App. As the Myprogress Mobile App works completely offline, this is particularly useful where there is limited access to a desktop computer, laptop or a reliable Wi-Fi connection such as on a community placement.

Use of the mobile app is student-driven, this means that you will login to your Myprogress ePAD account on the Myprogress app on your mobile device. In order to complete documentation, provide feedback and sign off documentation, you will then access the correct form and hand your Practice Supervisor / Assessor your mobile device so that they can complete the form on there. Once the form is complete and signed off, it will be locked down so it can no longer be edited, then it is submitted.

As within the online Myprogress ePAD form completion process, the Practice Supervisor / Assessor will then receive an email to confirm that they have completed an assessment or form. As with the desktop version they will also receive a copy of that form and details of who to contact to report it to if they did not complete the documentation.

2.5 Support for Practice Supervisors and Practice Assessors

If your Practice Supervisors or Assessors requires support with the use of Myprogress beyond the information supplied within this guide, you may be able to guide them based on your experience of using the system. If this does not answer their question they should contact practice education team, link lecturer or <u>nursingplacements@ulster.ac.uk</u>.





3.0 Your ePAD Account

3.1 Your ePAD homepage

When you log in to your Myprogress ePAD account you will see your ePAD homepage. This will show you all ePAD documentation for the placement and part that you are currently on, past placements and upcoming placements. Your homepage also provides a messaging area through which your Academic Assessor can directly message you.







3.2 Using the Messaging System

Within your ePAD homepage, select the message icon in the left-hand menu to message your Academic Assessor. You will also receive notifications of new messages at the top right-hand side of the homepage. If your Practice Assessor or Practice Supervisors needs to get in touch with your Academic Assessor, it is also possible for them to use this messaging system within your account to get in touch with them.

88	>		
الا	ePAD Updated a few seconds ago		Receive notifications of
\bowtie	+	Current placement provider - University of Ulster	new messages here
	Click this icon to v messages and get your Academic As	iew your in touch with sessor	CONTACT 123456
		RIENCE	START DATE - END DATE
	awiiiams@example.com	Acute admission	1 Nov 2020 - 18 Dec 2020
	21/2300	What's next?	Don't forget
	HOURS	Progress Review — Student and Practice Assessor Deadline: 29 Nov 2020	Personal Profile Deadline: 11 Sep 2020
	INSTITUTION	Professional Values in Practice (Part 1) Final Discussion Deadline: 18 Dec 2020	Weekly Learning Log
	University of Ulster	Final Review — Student's Self Assessment / Reflection on Progress	Service User / Carer Feedback
	STUDENT NUMBER	Deadline: 18 Dec 2020	A Practice hours
	UL0037		g Hucace nouis

Please note, if your message or the message your Practice Assessor or Supervisor would like to send is urgent and a high priority, please email the relevant staff member directly rather than use this messaging system.

Selecting the message icon will open up a messaging area as shown below.

Messages			
ents > Amy Williams > NIPAD Ulster > Me	essages		
II messages			
√o messages yet.			
Write a message			
			Send messag





3.3 Using Myprogress ePAD during a Placement

To navigate through the Myprogress ePAD select the part of the programme that you are currently undertaking, and then select the current placement panel. This will take you to the following navigation screen. You can see that there are navigation tabs that take you to the forms that are required at the start of a placement, at the interim and at the end of placement (final).

There are also forms that can be completed at any time for example service user feedback or feedback from Practice Supervisors. The last tab relates to part specific forms that can be completed at any time before the end of the part.

88	>	Navigate to the correct part of the Practice Assessment Document via the tabs or list view to	
 ▲ ■ ■	Placement 1 Updated a few NIPAD Ulster > ADULT NURSING - PA	complete documentation	Likersty
	OVERVIEW	PROGRESS REVIEW FINAL THROUGHOUT PART 1 - ONGOING PLACEMENT PROGRESS Start: 1 Nov 2020 - End: 18 Dec 2020	
	21/250 HOURS	INITIAL Records of discussion and feedback—initialhttps://nipad-u-tepadbuilder.mkmapps.com/#	ATED PERSON TO SUPPORT STUDENT DRESS CONCERNS
		Initial discussion (Student's practice learning plan)	Joe Bloggs Staff Nurse
	University of Ulster	Orientation Completed PRACTIC	CE ASSESSOR DETAILS
	PLACEMENT AREA Ward B Download information pack	PROGRESS REVIEW Records of discussion and feedback—at the progress review. The progress review should occur at the mid-point of the experience.	Joe Bloggs joe@example.com
	TYPE OF EXPERIENCE Acute admission	Professional Values in Practice (Part 1) Progress Review Completed Progress Review Student and Practice Assessor Deadline: 29 Nov 2020	್ಲಿ Practice hours

Once you have navigated to the form you would like to review, simply select the form to view it.

3.4 Completing Forms in the ePAD

Myprogress ePAD is designed around the use of various forms, each of which focusses on a particular aspect of the assessment process. There are forms that your Practice Supervisor/Assessor will complete to record feedback and assessment decisions, and your Academic Assessor, or their delegate, will record their comments following verification using a form designed for this purpose.

Where components of a form are mandatory an alert will advise the user if an essential aspect has been missed.





To complete a form within the ePAD, select the form from the list and select 'Complete Form'.

Placement	1 Updated a n	ninute ago PART 1 > Placement 1				Select the button 'Complete Form' to access and complete form.	University
OVERVIEW	INITIAL	PROGRESS REVIEW	FINAL	THROUGHOUT	PART 1 - (
INITIAL Records of disc > 🕞 Initia	INITIAL Records of discussion and feedback—initialhttps://nipad-uat.epadbuilder.mkmapps.com/#						⇔ Complete now
> 🗇 Initia	l discussion (P	ractice Assessor review	Completed				🔊 Complete now
> [] Orie	ntation Comple	ted					🔊 Complete now

This will open up a pop-up box for the form itself, as shown below.

Initial discussion (Student's practice learning plan)	Ensure you save any progress before exiting.
You are completing this form for: yourself - QUBUAT0001	
Initial discussion	Save progress at any time.
INITIAL DISCUSSION (Student's practice learning plan) Practice Learning Plan	
Learning plan to be completed by the student <u>prior</u> to commencement of practice learning experience in order to Learning Opportunities	Identify learning and development plans for the experience.
	Once the form is completed select 'Finish'.
Save as draft Save progress	✓ Finish 7 Help

Once you select 'Finish', you will have the following options:





e	Finish your form	You can use the draft facility if you pre- complete a form in places to save time eg personal learning objectives ready to discuss with your Practice Supervisor
	You have completed all parts of your form.	Assessor.
_	© The form is past its deadline. Save this response as a draf	t
l	Complete this response	Select this to complete the response
	Resume the form	

All forms require sign off in order for that form to be 'locked', so that it is no longer editable and it is placed as completed in the your ePAD. When the person selects 'Complete this response' they will need to complete their name and email address to sign off the form:

Mentor/Assessor email and name						
Mentor/Assessor Email: Mentor/Assessor Name:						
Complete this assessment Save as a draft Cancel						
Your Practice Assessor or Practice Supervisor needs to complete their work email address and name and select 'Complete this assessment' to lock down the form and sign it off.						

3.5 Recording your hours

Within every screen on the ePAD there is an icon in the bottom right hand corner that takes you to the form used to record your hours worked. It is advisable that this is done at the end of each shift and confirmed at that time.





The information relating to the placement provider and placement area will be prepopulated, so all you need to do is enter the date, type of shift worked and the duration **excluding breaks**.

To have the hours confirmed, select the Practice Supervisor/ Practice Assessor from the drop-down list or ask them to enter their name and email in the boxes below. As you work with more people who confirm your hours the drop-down list will grow.

Placement provider *	Placeme	ent area 🕯	k.			
University of Ulster	\$ Ward	Ward B			\$	
Shift type *						
Attended as Scheduled - Day shift						
Date *	Duratio	Duration *				
Fri 13/11/2020	0	٢	:	0	0	
		Hours			Minutes	
Approved by						
If the person who is signing off is not listed provide their details below Approver name *						
Approver email *						
	6 1 1					

If you, or your Practice Assessor would like to view your practice hours in more detail, select 'View Practice Hours' on your main dashboard view and you will be shown the following screen:



00



>					
없 Practice	hours Updated a few s	seconds ago			
21/250	University of Ulster Ward B				
	Date	Hours (decimal)	Shift type	Approver name	Approver email
	Fue 10/11/2020	7	Day shift	Joe Bloggs	joe@example.com
	Fue 10/11/2020	7	Day shift	Joe Bloggs	joe@example.com
	Fue 10/11/2020	7	Day shift	Joe Bloggs	joe@example.com

As hours build up you will be able to see your progress towards the total required for the placement, part and programme in the different 'clock' views on your homepage.

4.0 Using the Mobile App

There may be some occasions where there is no WiFi signal or it may be difficult to access a computer or laptop, on these occasions, it is possible to use the MyProgress ePAD Mobile App, which works completely offline.

4.1 Overview – Practice Assessors and Supervisors Providing Feedback & Sign Off via Mobile

Below is an overview of how to conduct an assessment or complete a form, provide feedback and sign-off on the Myprogress Mobile App.





Student accesses the form to complete within their Myprogress ePAD account on the Myprogress mobile app and hands their mobile device to the Practice Assessor or Supervisor

Practice Assessor or Supervisor completes the form on the Myprogress mobile app

Practice Assessor or Supervisor signs off the form using their work email address

Form is locked down and submitted

Practice Assessor or Supervisor receives a completed copy via email. Student has a copy within their ePAD

4.2 Finding Documentation

When you hand your Practice Supervisor or Assessor your mobile device to complete a form, you should have already brought the right form up for them to complete. You can find documentation in the initial app homepage screen, or via the navigation menu on the left-hand side.







4.3 Completing Documentation

Select the assessment or form you would like to complete.



Once the form is open, pass your mobile device to your Practice Assessor or Supervisor to complete. The Myprogress ePAD mobile app supports different question types; they may be asked to select from a drop-down list, complete a check list, or write your feedback in a comment box.







4.4 Signing Documentation

When a Practice Supervisor or Assessor has selected 'Complete this Assessment' they will be shown the following screen, where they can complete their email address and name. Myprogress uses their name and email to securely lockdown the form so that it is no longer editable, and also verify that the information captured is legitimate.







Once the Practice Assessor/Supervisor has completed the form via the app it will be your responsibility to 'sync' your Myprogress Mobile App. This ensures that the data is uploaded into the ePAD so that both you and the person who completed the form receive a copy. At the end of the day, or before if you prefer, select 'sync' so that any forms completed offline can be uploaded.



Once you 'sync' you Myprogress Mobile App and the completed assessments / forms within it, it will trigger a confirmation email to be sent to the Practice Assessor or Practice Supervisor who completed the assessment or form. This email will include a copy of the





form response and the details of who to contact if they did not complete the form and it has been falsified.

5.0 Frequently Asked Questions (FAQs)

How do I reset my password?

Myprogress is accessed through Ulster University Student Portal. When you access the Ulster University Student Portal you will be asked to log in. If you have forgotten your log in credentials click the 'Forgotten Password?' link as shown below and follow the on screen prompts:

Ulster University - Verify × +	- σ ×
← → C ≥ loginulsteracuk/login/tervice=http/S2#2762tmwe/ulsteracuk/S2Imught	er ☆) ≱r 🔘 🗄
Ulster University Verify Ulster University ID 😶	
Password 🕄 Login Forgotten your password?	Ulster University Verify
Copyright 2016 Ulster University	Help

How do I find out my service ID for when I log on to the Myprogress mobile app?

When accessing the Myprogress mobile app, you will be asked for the Service ID which is shown below. Please use your university login credentials to then log in.

Service ID: nipad

When using the Myprogress mobile app, how do I get the forms when I first access it?

If you have not got the forms on your Myprogress mobile app, just sync your device when you have a WiFi connection or mobile signal and the forms will appear.





I'm not sure about handing my mobile phone to my assessor or supervisor to complete an assessment / provide feedback?

If you are concerned about private messages appearing whilst your assessor or supervisor is using your mobile to complete an assessment, you could put it on airplane mode so that nothing private appears and the app will still work, as everything can be completed offline. Alternatively, log in to your Myprogress ePAD account on a desktop / laptop and your assessor or supervisor can complete forms on there.