DISTINGUISHED EDUCATION EXCELLENCE AWARDS

Category: Professional Practice Innovation Award

Case Study

Title: Active Learning in Systems Software Education (ALISSE) Framework

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Summary:

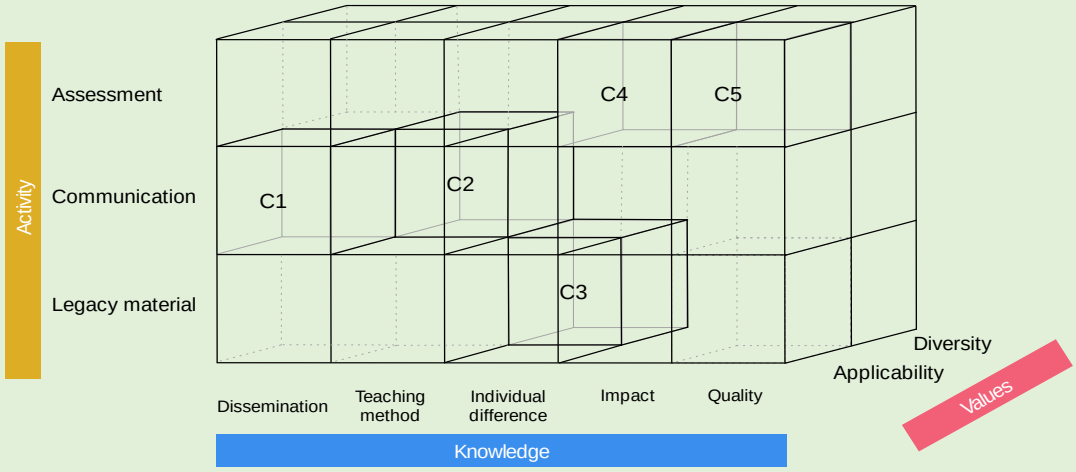
Active Learning in Systems Software Education (ALISSE[1]) is a framework tailored for designing computing teaching material. ALISSE was used to redesign laboratory material in a Year 1 Systems Software module. The case study showcases the delivery with synchronous tutor support to a large cohort (N=225), coupled with a staged online assessment encouraging exploratory investigation to promote active learning. Monitored average attendance shows an increase in the students' engagement from 47% (2019-20) to 80% (2020-21), enhancing the quality of the student learning experience in unprecedented challenging times. Feedback was delivered upon test completion to allow students to reapply effort to succeed during module delivery. The assessment facilitated the adoption of in-module assessment and recovery (IMAR) to boost continued engagement with eight students benefiting. ALISSE has positively impacted the students' access and helped in their academic formation towards industrial placement preparation in Year 2. In addition and to showcase the transferability of ALISSE, the module was subsequently delivered to the Ulster College in Xi'an, China (SUST), where the staff members expressed its usefulness and effectiveness in supporting students learning.

What was done:

Principles and guidelines for developing social science and linguistics teaching material have been reported [1, 2]. To extend this pedagogic theory to computing, we developed ALISSE. This framework implements five relevant constructors to facilitate engaging teaching material with communication based on Shneiderman's interface design rules [3], see Figure 1. ALISSE's constructors were empirically selected based on the authors' teaching experience; however, additional constructors could be included in future versions. The framework is inspired by the three dimensions of the UK Professional Standards Framework [4] and embraces the active learning technique defined as "the activities that students do to construct knowledge and understanding" [5].

ALISSE underpins the Five and Fifty strategic plan [6] by addressing a core area of Ulster's teaching excellence strategy: developing an innovative curriculum, using contemporary methods of pedagogy that foster diversity, differentiation, and increased opportunities for access.

[1] Alisse is a name of Greek origin meaning "rational".



C1 –Communication, Dissemination, and Applicability

This constructor develops the appealing and stylish visuals for representing academic material, along with the dissemination method, so students experience the applicability of the acquired skills to solve practical problems.

Guideline units:

- Would the student-experience benefit from integrating multimedia resources to the teaching material?
- Do the exercises test the student's skills to solve real-life problems?
- Does the content of the material organise hierarchically?

C2 –Communication, Teaching method, and Diversity

This constructor caters to differences among student's learning abilities, and focuses on providing support to strength their confidence and independence.

Guideline units:

- Does the material implements UX accessibility recommendations?
- Are the navigation and interaction across the different sections intuitive to the student?

C3 –Legacy material, Individual difference, and Diversity

This constructor points towards learning from previous teaching material. It suggests to investigate what practices have been applied in the past, adopt what has been of use and improve what hasn't. Unlike C2, this constructor focuses on the difference in the students expertise to level up the material expectation.

Guideline units:

- Does the material consider the different levels of expertise of the students?

C4 –Assessment, Impact, and Applicability

This constructor addresses the workload of a lecture. It suggests a schema, in which a lesson is split into sequentially placed building blocks to ensure the expected knowledge is learned.

Guideline units:

- Does the material split into small sections to distribute the teaching material?

C5 –Assessment, Quality and Applicability

This constructor highlights the importance of monitoring the teaching material considering the social, and pedagogical changes across student generations as well as the development of new teaching technology.

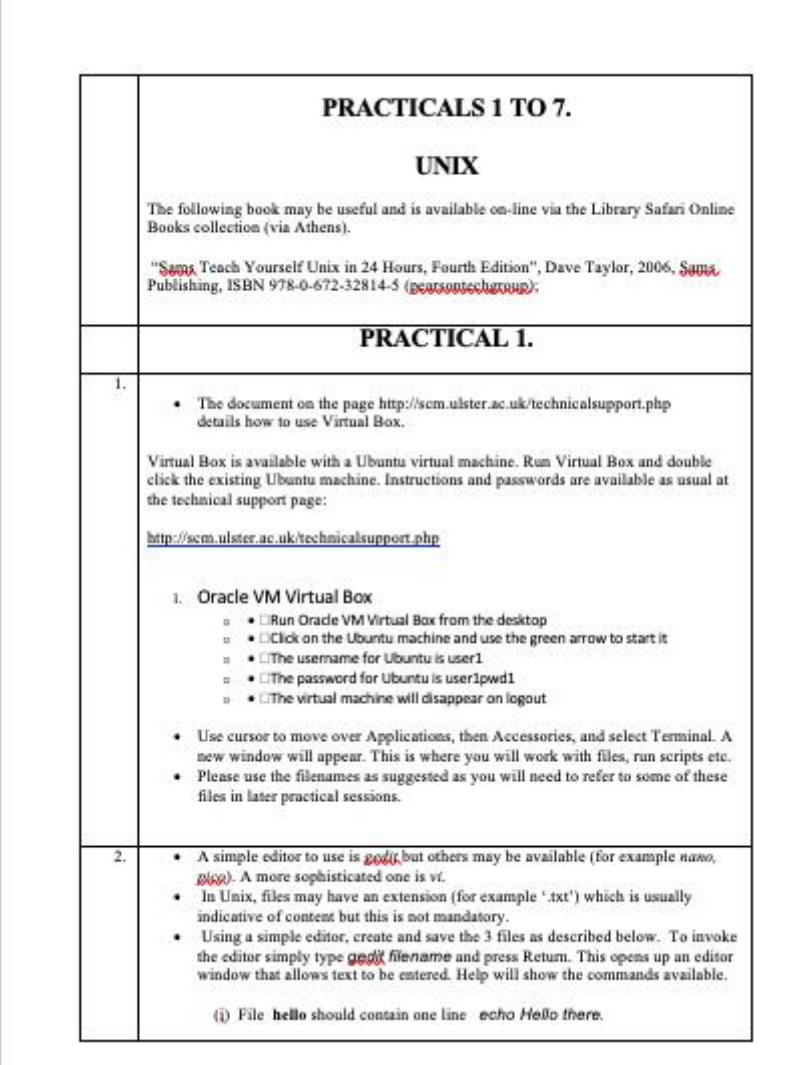
Guideline units:

- Does the teaching staff has considered an approach to monitor the student's engagement to the learning experience?

Figure 1 – ALISSE framework illustrating the contribution of pedagogic activities, knowledge consideration and value aspects as the foundation to each of the five constructors of the framework. Guideline units illustrate a suggestion for implementing the constructor into the lab material.

Motivation and aims:

Prior to the 2021 delivery, the lab material required self-paced completion of a logbook (Figure 2), which could be completed without significant scheduled engagement. Average attendance in 2019-2020 was 47%[2], highlighting the missing value of engagement in practice and research. Hence, there was a need for promoting better student engagement.



PRACTICALS 1 TO 7.

UNIX

The following book may be useful and is available on-line via the Library Safari Online Books collection (via Athens).

"Sams Teach Yourself Unix in 24 Hours, Fourth Edition", Dave Taylor, 2006, Sams Publishing, ISBN 978-0-672-32814-5 (pearsontechgroup);

PRACTICAL 1.

1.

- The document on the page http://scm.ulster.ac.uk/technicalsupport.php details how to use Virtual Box.

Virtual Box is available with a Ubuntu virtual machine. Run Virtual Box and double click the existing Ubuntu machine. Instructions and passwords are available as usual at the technical support page:

http://scm.ulster.ac.uk/technicalsupport.php

1. Oracle VM Virtual Box
   - Run Oracle VM Virtual Box from the desktop
   - Click on the Ubuntu machine and use the green arrow to start it
   - The username for Ubuntu is user1
   - The password for Ubuntu is user1pwd1
   - The virtual machine will disappear on logout

- Use cursor to move over Applications, then Accessories, and select Terminal. A new window will appear. This is where you will work with files, run scripts etc.
- Please use the filenames as suggested as you will need to refer to some of these files in later practical sessions.

2.

- A simple editor to use is *gedit* but others may be available (for example *nano*, *pico*). A more sophisticated one is *vi*.
- In Unix, files may have an extension (for example '.txt') which is usually indicative of content but this is not mandatory.
- Using a simple editor, create and save the 3 files as described below. To invoke the editor simply type *gedit filename* and press Return. This opens up an editor window that allows text to be entered. Help will show the commands available.

(i) File **hello** should contain one line *echo Hello there.*

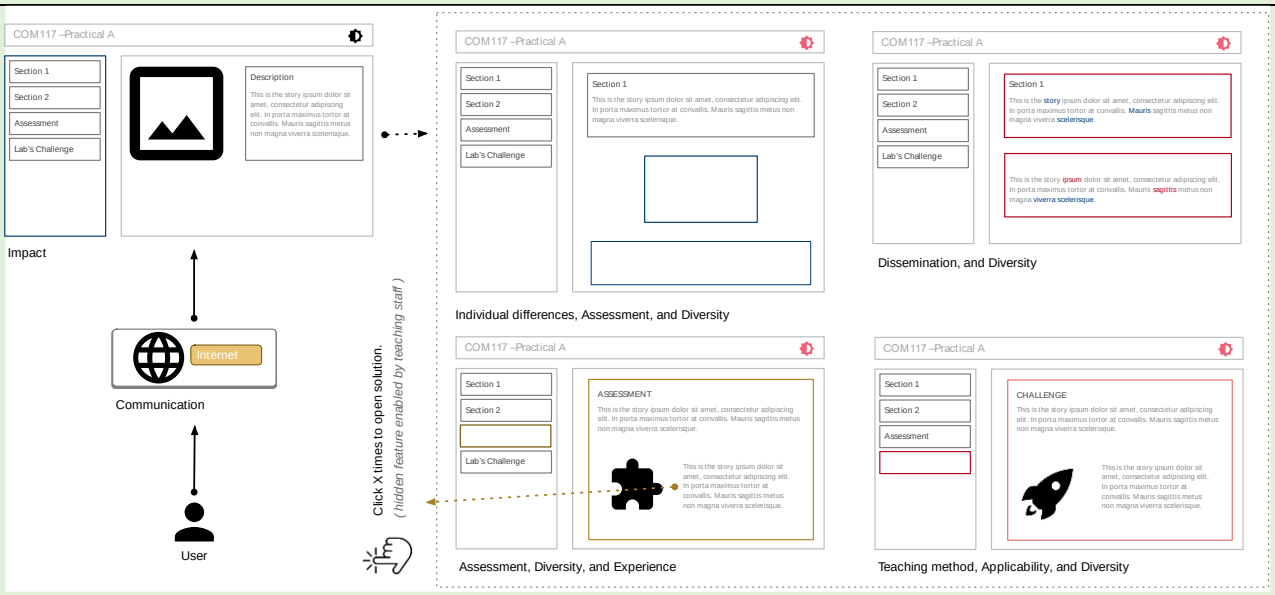
Figure 2 –Legacy logbook.

The ALISSE redesign adopted a new approach that provided interactive learning coupled with shorter staged assessment components and an environment with which the students would be keen to engage. The aim was to promote deeper learning of core computational skills, which could be assessed interactively with expedited feedback, to ensure that students remained on course. IMAR was adopted as our approach facilitated catch-up for any student who may have fallen behind (e.g. due to illness).

Implementation:

[2] This figure, as reported by Blackboard, may be subject to error due to face to face monitoring but is representative of our experience and was a key motivation.

The implementation of the ALISSE constructors is represented in Figure 3. The pedagogical material was supported by innovative research and computing practice. The lab experience profited from PhD students and Computing officers who acted as tutors and trouble-shooters. This provided helpful preparation for students seeking industrial placement during Year 2.



C1 –Communication, Dissemination, and Applicability

The material was designed to be entirely online, using a minimalistic but refreshing graphical design. The formality of the Lab-book was updated to stylish multimedia interaction and hyperlinks to external resources. This technology was chosen as it put together interactive resources for the students to engage.

C2 –Communication, Teaching method, and Diversity

To stimulate engagement, each section contained problem-solving exercises. These increased student confidence, allowing them to reach independence by experiencing the benefit of applying the learned knowledge.

A friendly vocabulary was adopted to connect with students in a collegiate way. Design elements were enabled such as: light and night mode to adjust to an individual's reading comfort.

C3 –Legacy material, Individual difference, and Diversity

The existing lab material consisted of an uninspiring Log-book. Nevertheless, the core information, number of topics and their scope was relevant as a reference for planning the new material.

We addressed diversity by providing challenge to the advanced student while facilitating assistance to others. Multimedia provided step by step guidance. Such resources were available, yet, activated only when the student requested them; this way, the advanced student wasn't disturbed by the unneeded information.

C4 –Assessment, Impact, and Applicability

The material consisted of a series of carefully designed building blocks, where each practical paved the foundation to the next, to ensured that relevant information was attempted (understood), as the student progressed.

For each topic, the material was designed as sections/sub-sections. The relevant sub-section included formative assessment to ensure the learning of specific pieces of information before moving forwards. Summative assessment comprised three short on-line computer marked tests.

Applicability was addressed by establishing problems in which students were asked to analysing data from the Covid pandemic.

C5 –Assessment, Quality and Applicability

The lab material was developed and monitored by three teaching staff and validated by two external teaching staff before deployment. Furthermore, the modular design facilitated adjustments while deployed.

Figure 3 – Implementation of ALISSE.

Figures 4 - 6 shows exemplars of the updated lab environment.

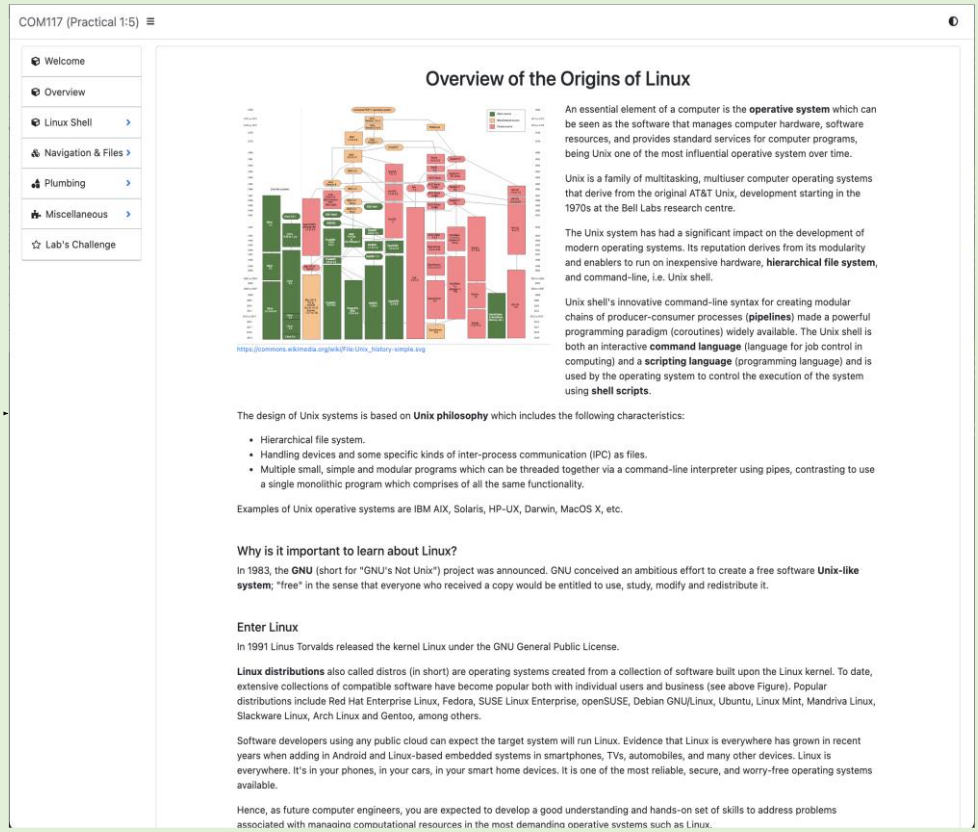


Figure 4 – Interface promoting accessibility design.

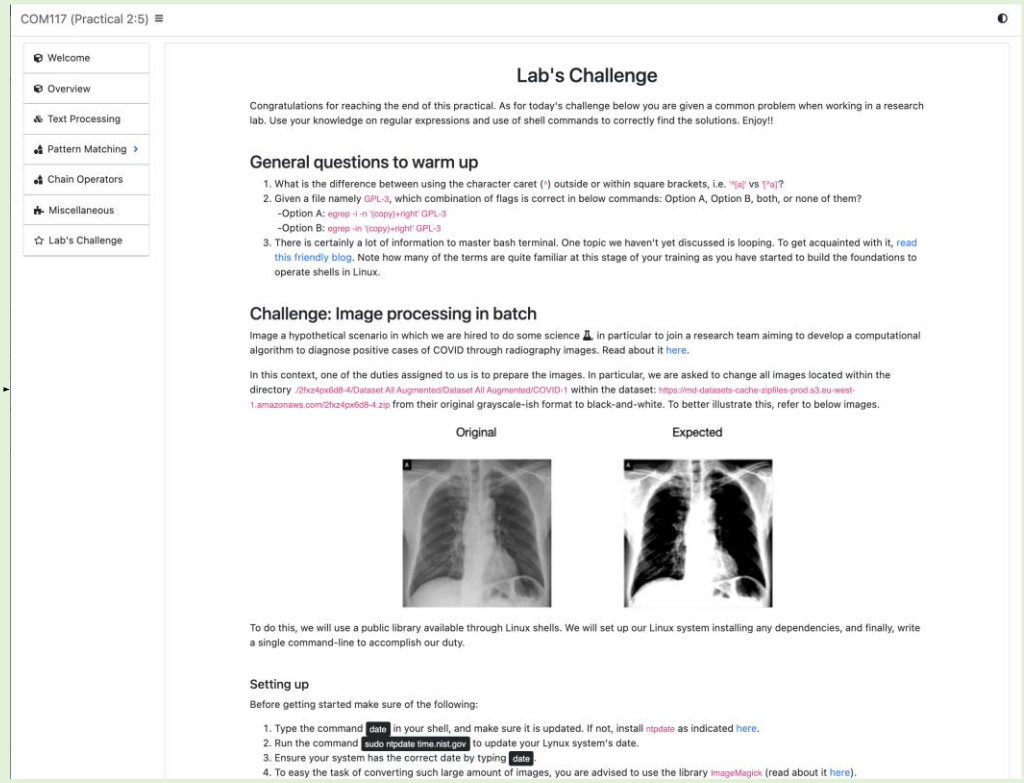


Figure 5 – Problem-solving approach to test the students' skills and facilitate formative feedback.

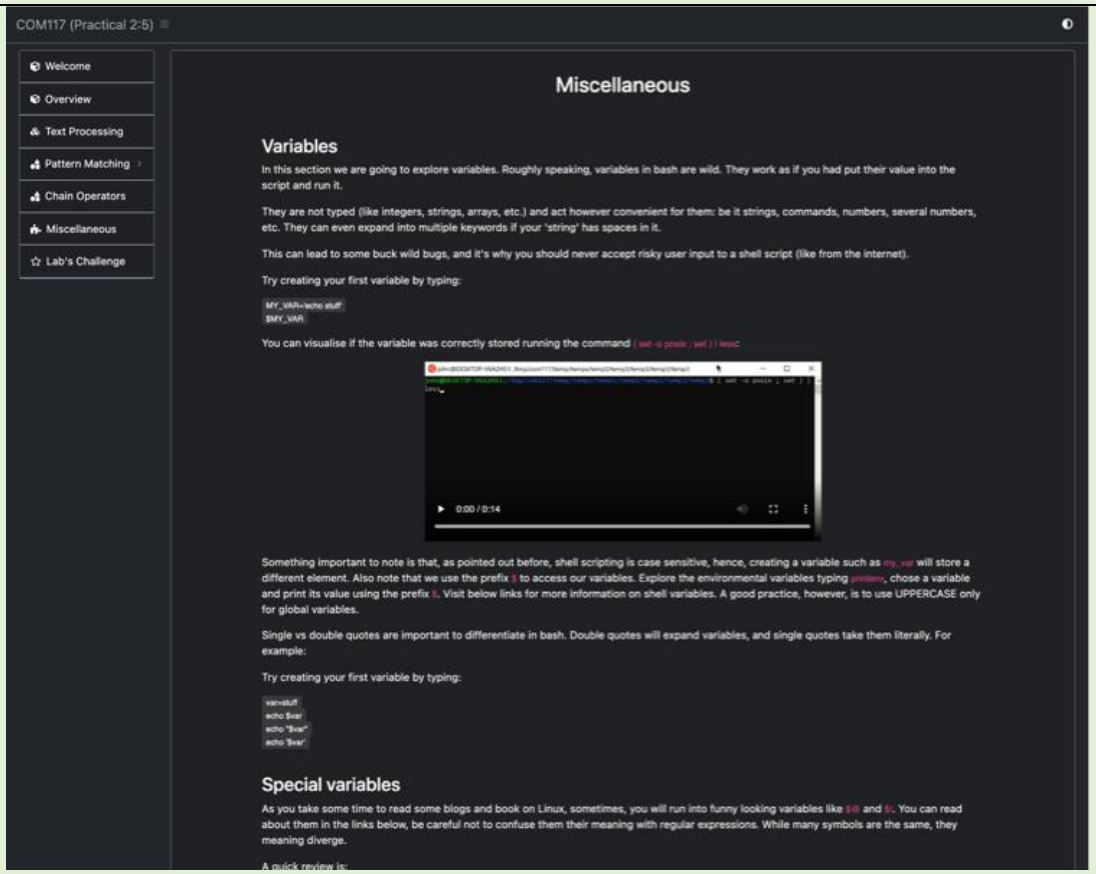


Figure 6 – Use of colour contrast and multimedia features to provide 'how to' added value.

Figure 7 provides a comparison from 2019-20 to 2020-21. The online approach replaced the asynchronous self-paced logbook with a staged 'just in time' assessment (3 components with 2 IMAR components). The student cohort was split into two groups, supported by the lab leader, four tutors and module lecturers. The assessment was delivered as a Blackboard quiz from a question bank, ensuring that students received varied but equivalent assessments.

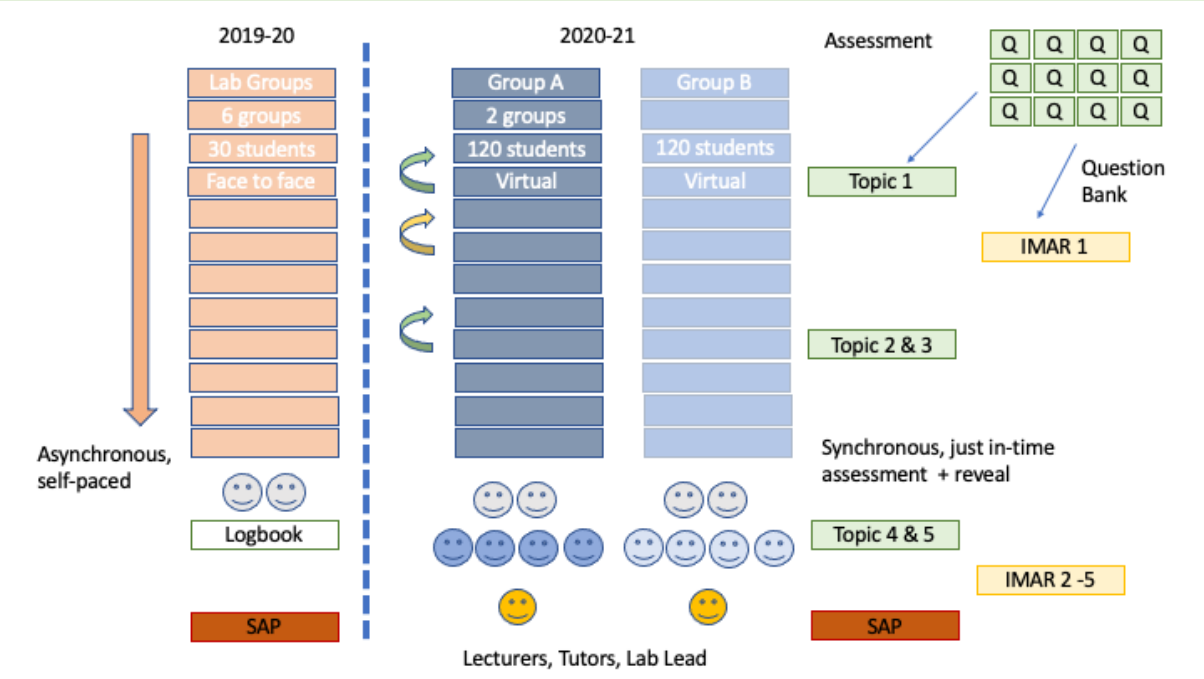


Figure 7 – Comparison of delivery and assessment strategies for 2019-20 and 2020-21.

In the 2019-20 module, the performance lacked differentiation, and engagement monitored by attendance was of concern at 47%. Figure 8 illustrates 2020-21 module performance versus attendance for students who completed the module. There is a positive correlation (*R=0.51),* and the average attendance for the module was 80% (sd=23%). The average module mark was 62% (sd=18%), with good differentiation.

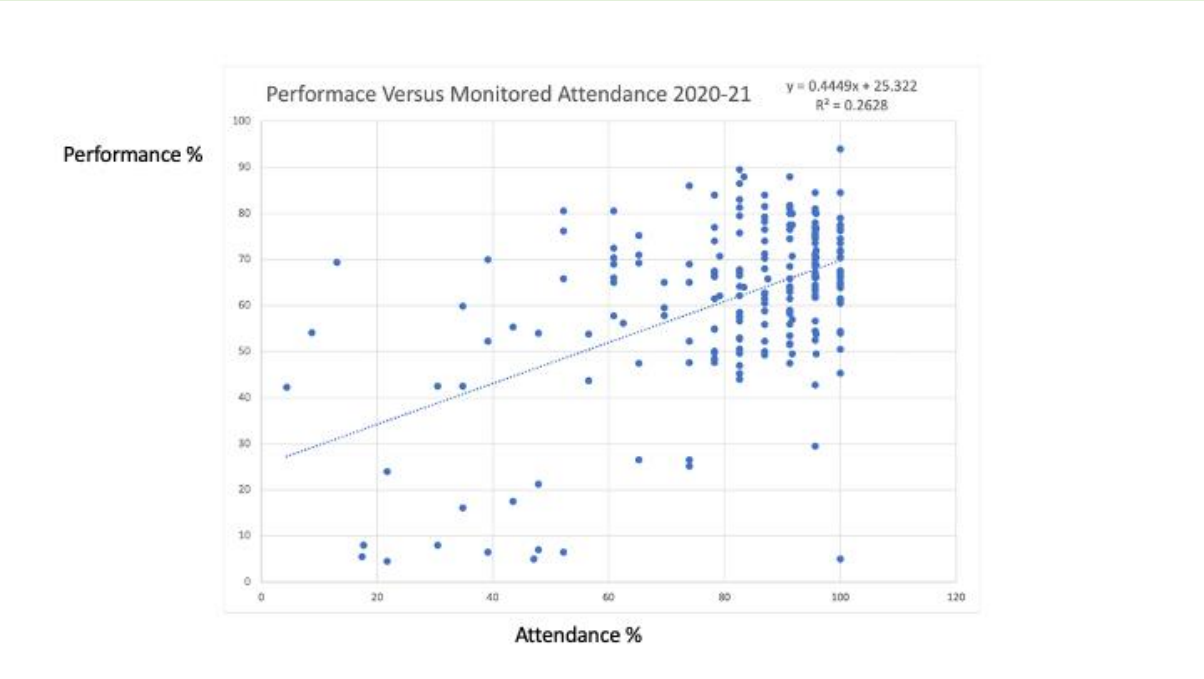


Figure 8 –Performance versus Attendance 2020-21 (N=213, Slope =0.44).

Figure 9 illustrates the breakdown of module retakes against module for Year 1. Systems Software is M5. Completion compares favourably with the other modules, with the same number of retakes as M3. Interestingly M3 also offered a similar assessment strategy based on short online class tests.

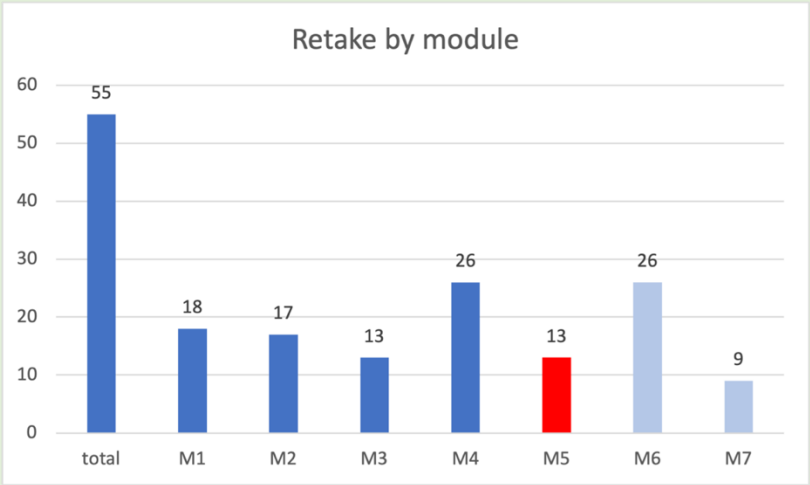


Figure 9 –Retake opportunity of Year 1 cohort by modules.

Of the 13 students who were offered a retake opportunity, all students succeeded, which shows the success of our approach. 8 students had benefited from IMAR, and only 1 student completed during the Supplementary Assessment Period.

In Student Staff Consultation Committee, no negative issues were raised with module delivery. Formal student feedback is based on only 22/225 responses [7]. The feedback is predominantly positive; see Figures 10 and 11, where most answers to 11/12 questions were 'Strongly Agree' plus 'Agree', i.e. positive sentiment.

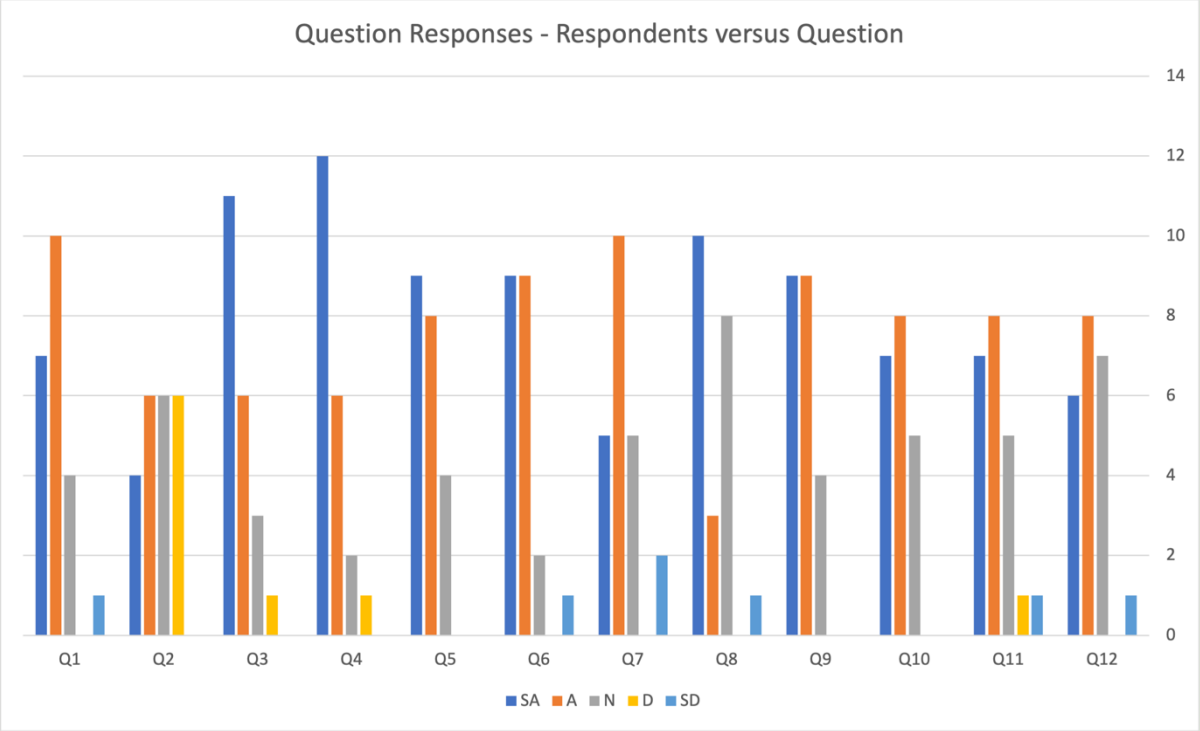


Figure 10 – Student Questionnaire metrics.

Systems Software

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2020-2021 / Semester 2

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Module enrolments 225 Current responses 22 Completion rate 9.78 %

Question responses

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
This module was delivered in a way that was clear and consistent with its stated learning outcomes	7	10	4	0	1
My learning experiences on this module were interesting and engaging	4	6	6	6	0
There were appropriate learning resources available to support this module	11	6	3	1	0
Assessment requirements and the criteria used in marking were made clear	12	6	2	1	0
I found the assessment fair and reasonable	9	8	4	0	0
Feedback on my work was provided within four weeks	9	9	2	0	1
I received constructive feedback when needed	5	10	5	0	2
The tutor(s) was/were enthusiastic about what they were teaching	10	3	8	0	1
The tutor(s) appeared to be well prepared and presented the material in an organised manner	9	9	4	0	0
I was able to contact the tutor(s) for support and/or guidance as required	7	8	5	0	0
Overall I am satisfied with the quality of the module	7	8	5	1	1
I was fully engaged with the teaching and assessment activities for this module	6	8	7	0	1
Module enrolments	225				

Figure 11 – Student Feedback.

Transferability:

The module was subsequently delivered to students at the Ulster College in Xi'an, China. This partnership brings together the teaching expertise of UU and SUST [8]. Students of the SUST cohort had not been familiarised with Python at the point of module delivery; therefore, the module was tailored to deliver elements in C programming, which was a more appropriate tool for that cohort.

Further information:

Head of School at UU, Chris Nugent, commented
"The format of the labs was extremely helpful in delivering the module. Given the remote delivery to the cohort in China, we were able to use the lab sheets to both structure the operation of the labs and provide students with all the necessary information they required in a step-by-step manner. The inclusion of theory, practical class work and self-assessment also worked well and again was extremely well suited to the remote delivery of the module content."

Lecturer at UU, Shuai Zhang, commented
"The performance from the students was great, especially the assessment related to the lab/practical skills. I think it has demonstrated that the usefulness and effectiveness of the lab materials in supporting students learning."
"Miss Hua Wu –our SUST colleague has been teaching the subject areas for quite several years. She has also commented on the flexibility of the lab materials and that the material is easy for the students to follow and engage. She had asked how the materials had been prepared for possible adoption in her teaching."

Teaching supportive staff at UU commented
During module interaction, students provided positive comments, "instructions and exercises were clear", "module tested my technical skills", "Linux code helped me to envision applicability to solve real-life problems", and several students benefited directly from the flexible rollout of IMAR.

Lecturer at SUST, Hua Wu, commended
"This module went well in SUST this semester. The results of the experiment are very good, and the students are quite satisfied. The students participated in the experimental module throughout. The experiment instructions were very detailed. The students were satisfied with the content of the experiment module and met the requirements of the experiment."

Resources:
A complementary description and courtesy sample of ALISSE framework implementation is available at:
https://ulster-my.sharepoint.com/:f:/g/personal/pj_mccullagh_ulster_ac_uk/ElckIm76C6pOjXAQWcBd7X8B-2hTXVgiz3oxQGMD2cltGg?e=ghNBmZ

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