Connecting to eduroam using iPhone / iPad

1. When you are within range of a valid eduroam network, you should see “eduroam” listed as a preferred network when you go to “Settings > Wi-Fi”. To connect, tap “Wi-Fi” on the “Settings” screen. Ensure the “Wi-Fi” Slider is set to “On”.

2. Tap “eduroam” to connect.

3. Enter your credentials and then tap the “Join” button.
   
   Username: Your University email address
   Password: Your network password

4. A security certificate will be displayed. Tap the “Accept” button. If the connection fails repeat step 3 and
Updating the stored password on your eduroam profile

1. Go to “Settings > Wi-Fi”. Tap on the blue info button beside “eduroom”.

2. Scroll to the bottom of the screen and tap to change “Configure Proxy”,


4. Scroll up to the top of the screen and tap on the “Wi-Fi” arrow at the top left hand side corner to go back to the list of Wi-Fi networks. Try connecting to “eduroam” now that the credentials have been updated.
Connecting to eduroam manually if already at remote site

1. Go to “Settings -> Wi-Fi” and tap on “eduroam”

2. Enter your Username and Password and then tap the “Join” button.

   Username: Your University email address
   Password: Your network password

3. You will be prompted to accept a security certificate temporarily. Please note, every time you connect this way you will be prompted to accept the certificate. Tap the “Accept” button.