Connecting to eduroam using iPhone / iPad

Ulster University
Digital Skills

1. When you are within range of a valid eduroam network, you should see **"eduroam"** listed as a preferred network when you go to **"Settings > Wi-Fi"**. To connect, tap **"Wi-Fi"** on the **"Settings"** screen. Ensure the **"Wi-Fi"** Slider is set to **"On"**.

✈ Airplane Mode		⬜
🛜 Wi-Fi	Off	>
✳ Bluetooth	Off	>
((•)) Mobile Data		>

2. Tap **"eduroam"** to connect.

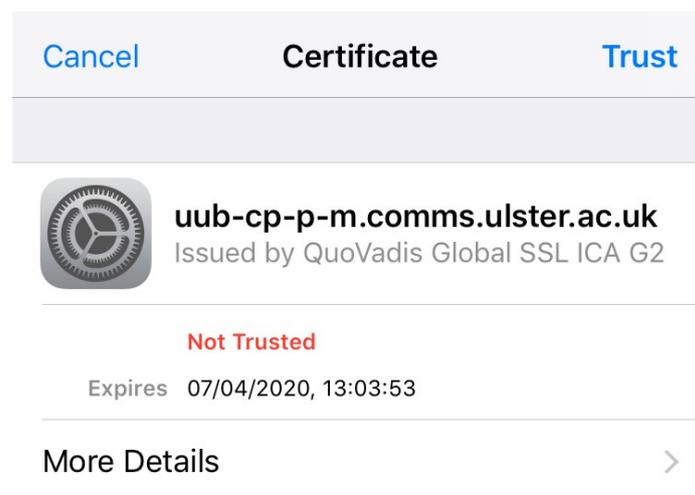| **‹ Settings**	**Wi-Fi**	
Wi-Fi		🟢
✓ eduroam		🔒 🛜 ⓘ
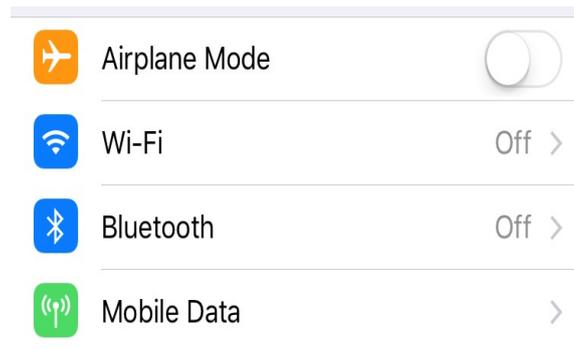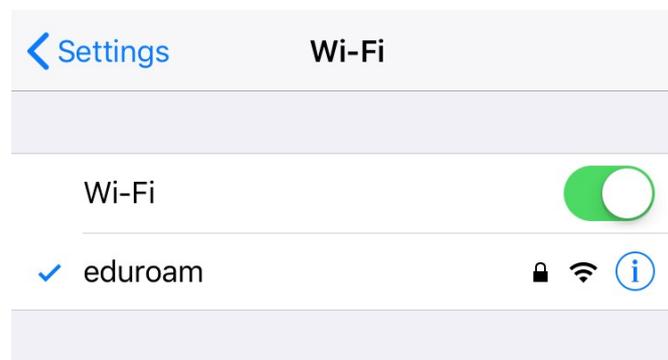
3. Enter your credentials and then tap the **"Join"** button.

**Username:**   **Your University email address**
Password: **Your network password**

4. A security certificate will be displayed. Tap the **"Accept"** button. If the connection fails repeat step 3 and

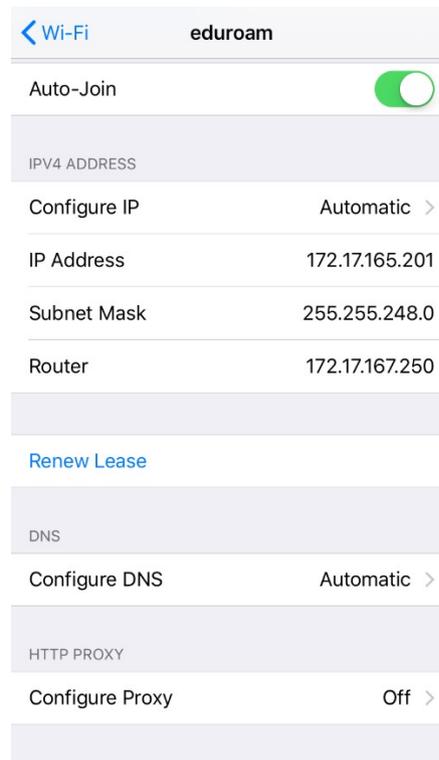| **Cancel**	**Certificate**	**Trust**
	uub-cp-p-m.comms.ulster.ac.uk	
	Issued by QuoVadis Global SSL ICA G2	
	Not Trusted	
	Expires 07/04/2020, 13:03:53	
More Details		>

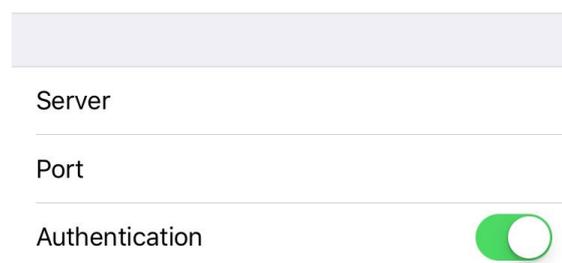## Updating the stored password on your eduroam profile

1. Go to **"Settings > Wi-Fi"**. Tap on the blue info button beside **"eduroam"**.
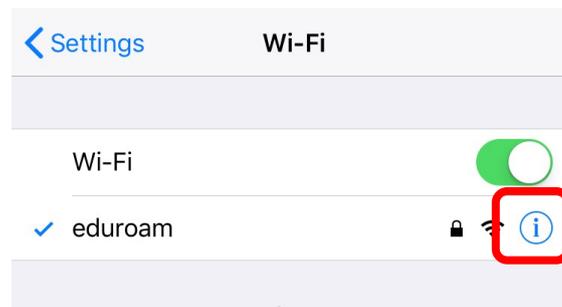
2. Scroll to the bottom of the screen and tap to change **"Configure Proxy"**,

3. Slide **"Authentication"** to **"On"**. Enter your **Username** and new **Password**.

4. Scroll up to the top of the screen and tap on the **"Wi-Fi"** arrow at the top left hand side corner to go back to the list of Wi-Fi networks. Try connecting to **"eduroam"** now that the credentials have been updated.

Connecting to eduroam manually if already at remote site

1. Go to **"Settings -> Wi-Fi"** and tap on **"eduroam"**
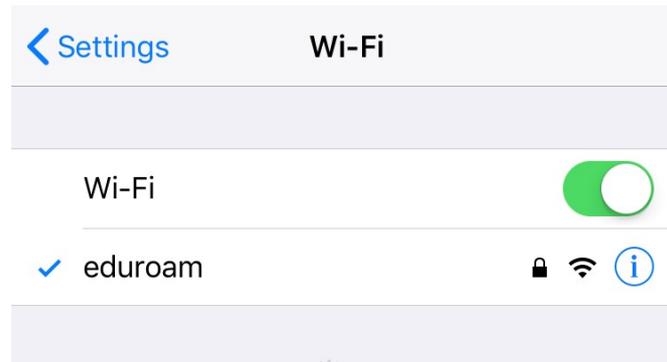
2. Enter your **Username** and **Password** and then tap the **"Join"** button.

Username: Your University email address
Password: Your network password

3. You will be prompted to accept a security certificate temporarily. Please note, every time you connect this way you will be prompted to accept the certificate. Tap the **"Accept"** button.