Ulster University: Sponsor a user on Guest Wifi

In order to sponsor a user on Guest Wifi you must have an active university staff email account.

The user (eg; Joe Bloggs, with email j.bloggs@hotmail.com), will be required upon attaching to the guest network to supply his sponsors university email address.

When the user submits his request for access on line, you as sponsor, will receive an email to your university account with subject "Wireless access request from: j.bloggs@hotmail.com

IMPORTANT NOTE: In order to approve Guest WiFi access, you need to access the approval link either on-campus, or use a remote access method such as Azure RDWeb or Pulse VPN.

Step 1

- In the body of the message Select "click here" (highlighted in blue)

Step 2

- Select account expiration duration

Step 3

- Click to Confirm

Step 4

- Finally "Click to enable account"

Any advice needed and/or issues to report?

The IT Service Desk provides support via telephone, email and self-service portal.

Further details including contact details and opening hours can be found at:
https://www.ulster.ac.uk/ds/getting-help/service-desk