Welcome to the Library

Introduction to Services and Resources

Ulster University

Campus Libraries

4 Campus Libraries

Coleraine

Jordanstown

Magee

Belfast

Library Opening Hours

Always check the Library webpages for the latest Opening Hours information

- Term-time opening hours from Monday 20th September 2021 - Friday 20th May 2022:

Day	Open	Closed
Monday	8.45am	9pm
Tuesday	8.45am	9pm
Wednesday	8.45am	9pm
Thursday	8.45am	9pm
Friday	8.45am	6pm (Belfast) 8pm (Coleraine, Jordanstown, Magee)
Saturday	1pm	5pm
Sunday	1pm	5pm

The Library Offers…

Lots of Resources & Services

📚 Books & eBooks

📰 Journals & eJournals

🗄 Subject-specific databases

📖 Online Module Reading lists

🚏 Subject guides

📱 Reserve & Collect

🛒 We also have a
Document Delivery Service

Ulster
University

Collaborative Learning Environment

Ulster University

We offer a range of flexible learning spaces

Library PCs & Laptops or bring your own device

Individual study spaces

Silent / Quiet areas

Group study rooms

Laptop lending

Available from the Information Points

☞ First come, first served

🏫 Campus use **only**

💻 24 laptops available

⬇ Standard software installed

☁ Files are **deleted** after each use!
SAVE your work to OneDrive or a USB
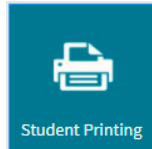
Ulster University
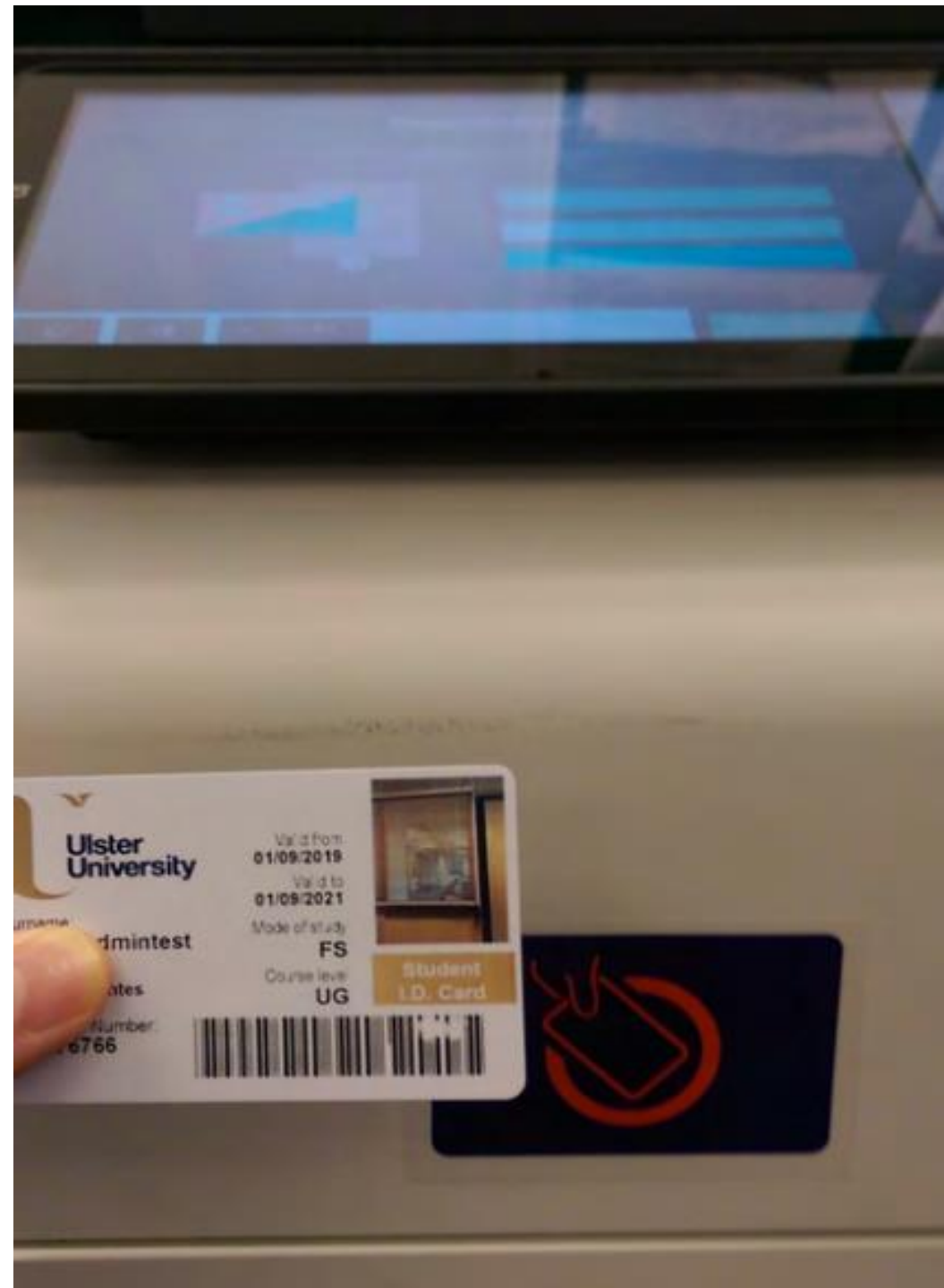
Print / Copy / Scan

Multi-functional devices (MFDs)

📖 Available in Library & IT Labs

🪪 Operate using **Student ID card**

On the Student Portal click for more information

🖨️
Student Printing

✉️ Need help? Email:
printpayment@ulster.ac.uk

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Automatically Registered

But you will need your…

📇 **Student ID card** for:
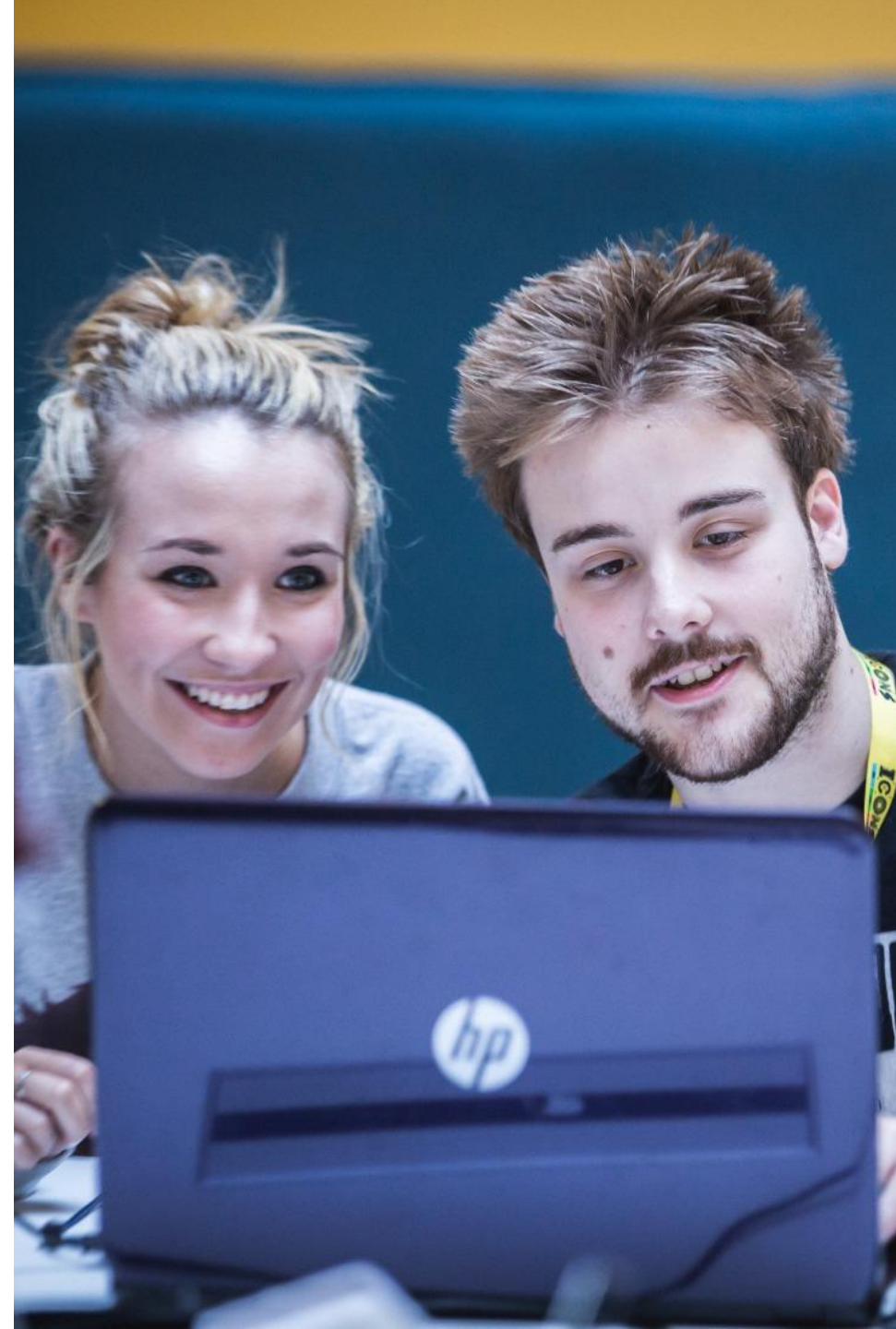
- 📚 Borrowing books / Self Issue Kiosk
- 🖨 Print / Copy & Scan Machines
- 👆 Swipe Access to Buildings

📧 **Student email** & **network password** for eResources

📄 You must abide by the Acceptable Use Code of Practice (AUCoP)
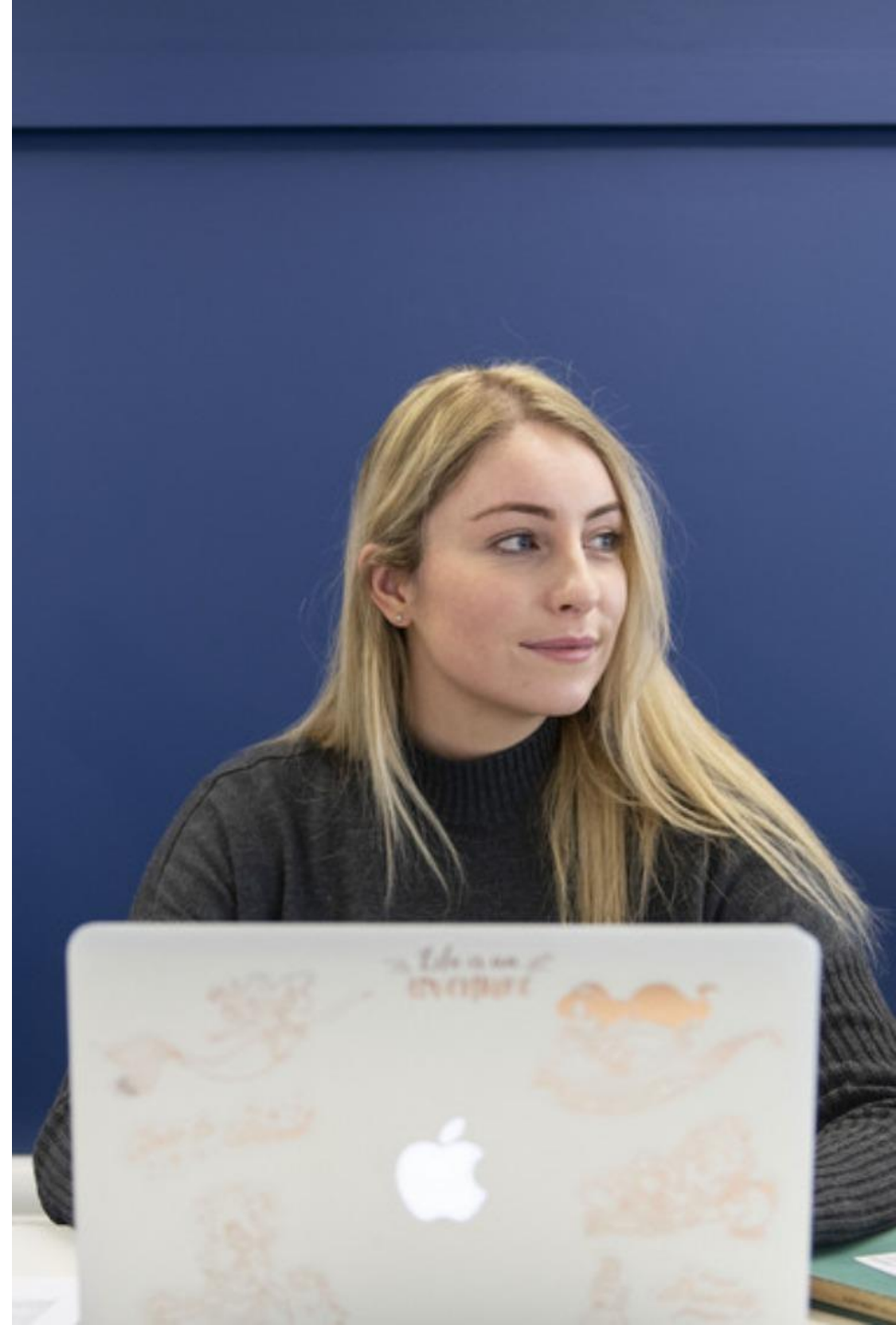
Ulster University

Your Ulster Email

We will contact you by email with…

✉️ Reservation Notifications

📅 Reminders to return loans sent 48 hours ahead

⏰ Recalls & overdue reminders

@ The University will **ONLY** contact you officially via your Ulster Microsoft Office 365 email account.

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Borrowing Books

Borrow 20 print books at a time

- 12 x standard loans (2 months)
  - 4 x two-week loans
  - 4 x two-day loans
- Standard & two-week loans are subject to recall after **ONE** week

Want to avoid fines?
Renew <u>online</u> and check your student email for reminders

Ulster University

Self-Issue Kiosks

Borrow & Renew Books

- Need your **Student ID card**
- You cannot borrow if you have:
  - Recalled items
  - Overdue books
  - Fines in excess of £5
- Keep an eye on your account

Drop your books in the Book Return Box

Ulster University

Returning Books

Items that you have borrowed

📚Return via the Book Return Bins

Items that you have consulted in the Library

📖Do not re-shelve

✓Leave them on the trolleys provided for us to reshelve

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My Library Account

Provides details of your activity

Login with your Ulster email and network password

👤 Your account outlines:

📚 Items currently on loan

🪙 Charges

📊 Reservations

🕐 Loan history

🕐 Renew books within your account *(providing none are overdue)*
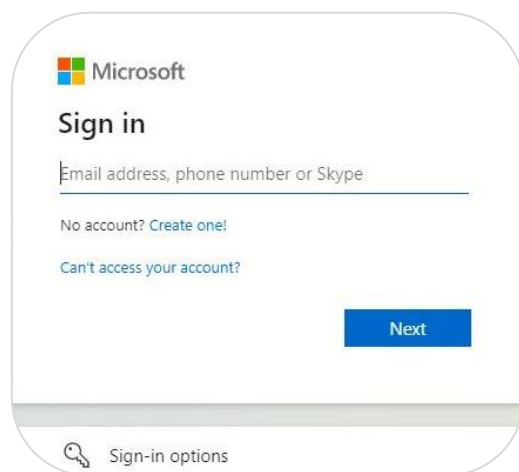
🎥 Watch this <u>video</u> to see how to access 'My Library Account'

Ulster University
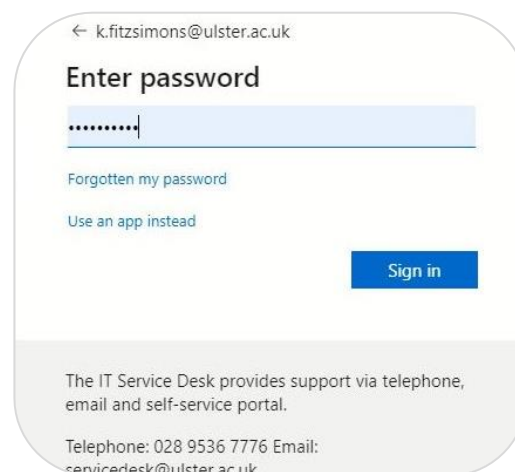
Library Homepage Access

Access via the Ulster Portal https://www.ulster.ac.uk/portal

Enter your student email

Enter your network password

Approve using Authentication App

Ulster University Portal

Library Homepage

Accessed via the Ulster Portal

Quick Links
> USearch   > Readin
> Databases   > Subjec
> Electronic Journals > Subjec
> Library Catalogue   Appoi
> My Library Account > Trainin

Ulster University — Library Updates

Library Opening Hours
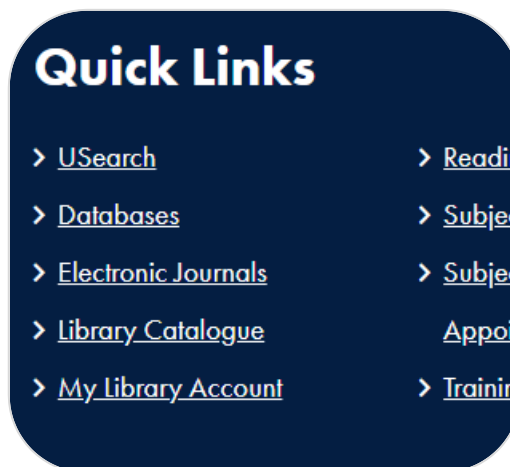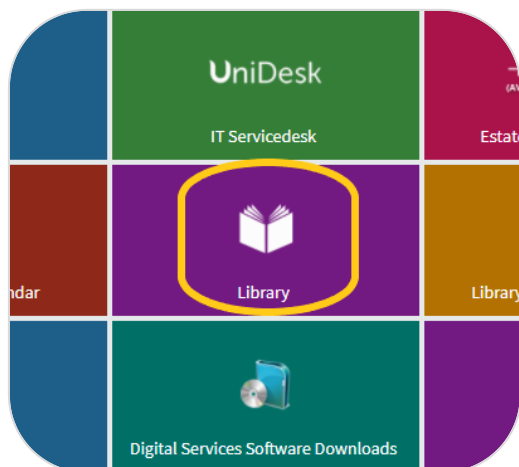
On the 'Portal' click the 'Library' tile

Use 'Quick Links' for key resources & services

Check 'Library Updates' for important info

Click to find our latest opening hours

OpenAthens Authentication

Some eResources require an additional login process

Sign in with an OpenAthens account.

Username ✕

👤 Email address or username

Password ✕

🔒 Password

Sign in

Step 1: Ignore username & password boxes

OR

Find your organisation.

Step 2: Type 'Ulster' into the search box

Search

ulster 🔍

1 organisation found

University of Ulster

Step 3: Click 'University of Ulster'

Please use your Ulster email address and network password. e.g. bloggs-j@ulster.ac.uk and your Portal/IT workstation password.

j.bloggs@ulster.ac.uk

your Portal/IT workstation password.

Sign in

Step 4: You will be prompted to enter your student email & password

Books

Search the Library Catalogue

🔍 Search by author, title or keyword (or a mix of these)

▽ Filter results by campus or date

🖥 Limit results to print or eBooks

👆 Reserve items

👁 Check your record

🎥 Watch this <u>video</u> to find out how to search for books on the catalogue

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How to find books & eBooks

Searching the Library Catalogue

Take a Tour of the Library Catalogue

My Account

Ulster University | The Library

Keep an eye on what you've borrowed, renew books and pay fines

Catalogue

🔍 Search the library catalogue   Search

More options...

Search by author, title or keywords (or a mix of these)

eBooks

We have thousands of eBooks

📖 Available to read online 24/7

💻 Search the catalogue for individual titles

🗄 Access even more within subject specific databases *(ask your subject librarian for more information)*

Watch this <u>video</u> to find out how to locate and access them

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eJournals

We subscribe to over 130,000 titles

- 📰 Search the eJournal catalogue by name
- 📙 Read latest issues
- 📋 Consult contents pages for articles
- 🔍 Search within titles for keywords or topics
- 🗄 Browse the archive

🎥 Watch this <u>video</u> to find out how to access and view our eJournals

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Need a specific eJournal?

Open the 'Electronic Journals' link on the Quick Links menu

Library Services

Welcome to Ulster University Library. Find out about Library services and resources supporting learning, teaching & research at the University.

Quick Links

> USearch

> Databases

> Electronic Journals

> Library Catalogue

> My Library Account

> Reading Lists

> Subject Guides

> Subject Support Appointments

> Training & Workshops

> Library Answers

> Getting Started in the Library

> Group Study Rooms Booking

> Opening Hours

> Contact the Library

USearch

Ulster Library's Discovery Service

🗄 Offers a Google-like search across many of our databases

∞ Links to 1,000s of e-journals

📄 Provides full-text articles *(where available)*

⏱ Quick and easy to use

Watch this <u>video</u> to find out how to access and use USearch
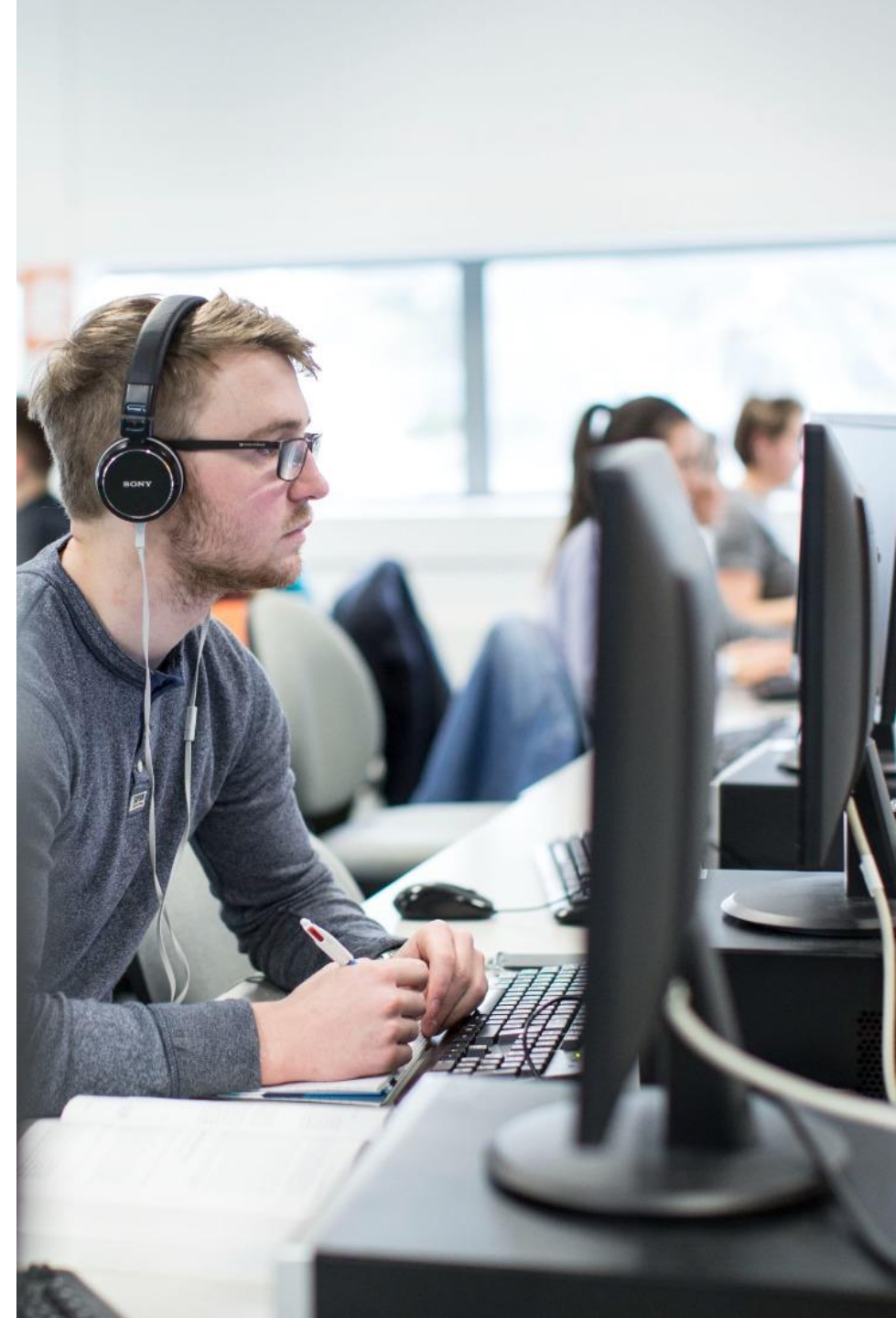
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How to find journal articles on USearch?

Open 'USearch' on the Quick Links menu

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Library Subject Guides

80+ guides across all faculties

Contain lots of information:

🛢 Databases

🔗 Weblinks

🎥 Video guides

❝ Referencing help and much more

Watch this <u>video</u> to find out how to locate your subject guides

Ulster University
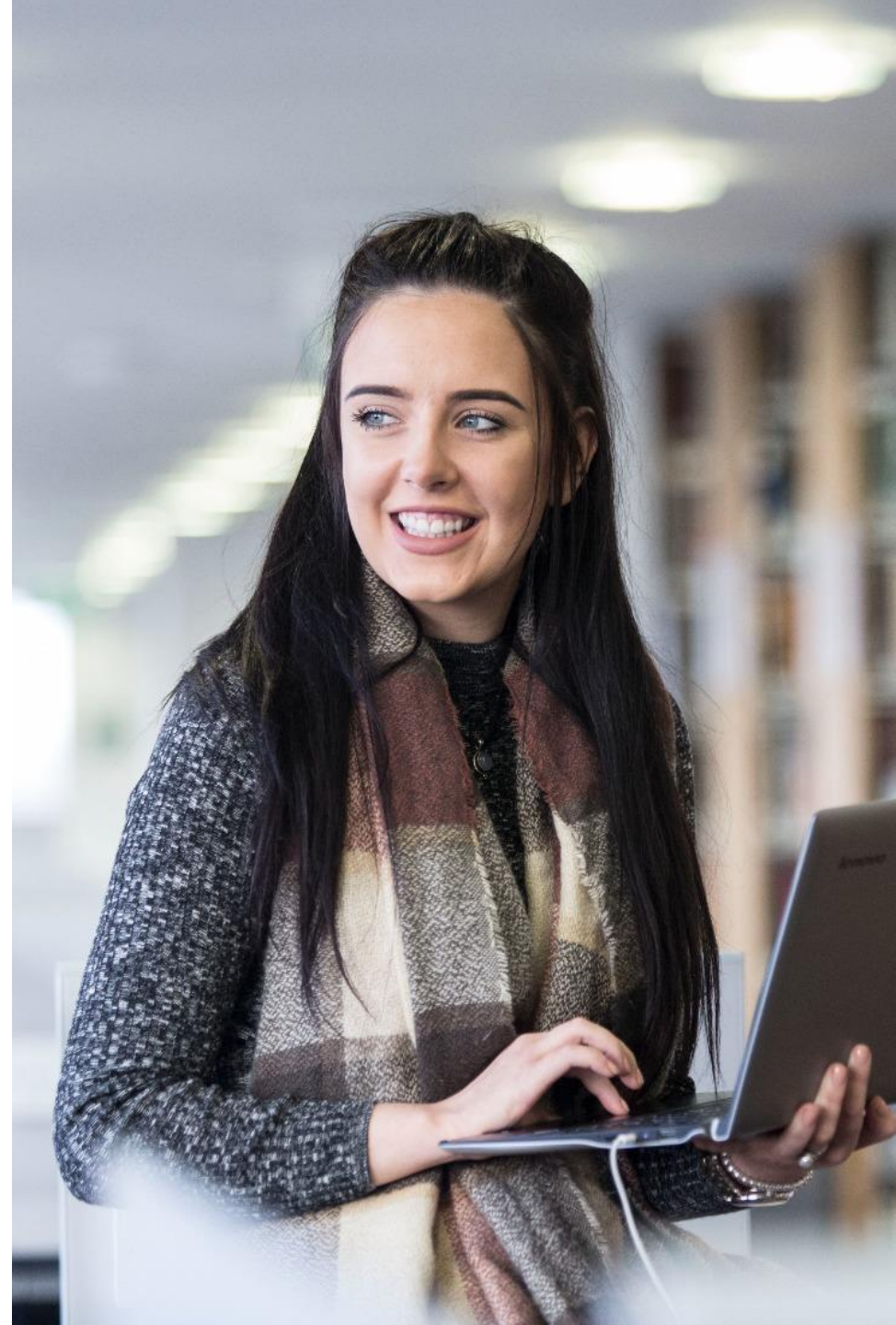
Module Reading Lists

Direct access to course materials

Comprising of:

📚 Books

📰 Journals

🔗 Weblinks

👤 Other resources selected by your lecturers

🎥 Watch this video to find out how to access Reading lists

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Module Reading Lists

Some entries may bring you to this screen

404

The site you were looking for couldn't be found.

This domain is successfully pointed at WP Engine, but is not configured for an account on our platform.

- If you just signed up, we're still likely creating your account.
- Did you add this domain to your install?
- Did you point DNS to the correct IP address or CNAME?

If you've completed the steps above, or need more help, please contact us and we can help get your site up and running in no time.

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Module Reading Lists

There is an issue with some of our links

When this happens go to **Ebook Central**

🔍 Enter the title in the search box

Authoritative ebooks at your fingertips.

compassion caring and communication | Search

Advanced Search   Browse Subjects
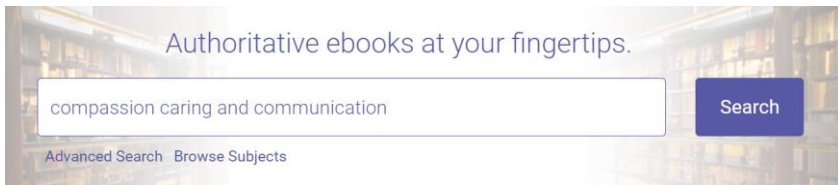
📖 From the list of results, click on the relevant title to open the full text

RESULTS PER PAGE 10 ⌄   SORT BY

Book Results   Chapter Results

Compassion, Caring and Communication : Skills for Nursing Practice
Baughan, Jacqui;Smith, Ann Taylor & Francis Group 2013
ISBN: 9780273769446, 9781317902515

Compassion and caring are at the very heart of nursing – possibly that's why you were attracted to the nursing profession in the first place. But what does compassionate caring really mean in nursing practice? Compassion, Caring and Communication: Skills for Nursing Practice is a practical book that...

🟢 Available

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Help & Support

Library Related

ℹ️ Library Information Point

☎️ 028 7012 4345

👤 Your Subject Librarian

   ☎️ Phone   👥 Face to Face

   ✉️ Email   🖥️ Online

💻 Library Chat / Library Answers for FAQs

👤 Click 'Library Chat' to engage with us in real time

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Help & Support

IT Related

🖥 Service Desk

👤 UniDesk Self Service

☎ 028 9536 7776

✉ servicedesk@ulster.ac.uk

💬 Frequently Asked Questions

🕐 Service Hours Semester 1 & 2

Mon-Fri: 8am - 8pm; Sat-Sun: 1pm -5pm

📅 Click here for a full
list of service hours

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Keeping up-to-date

News, events, service updates…

🐦 Follow us on Twitter

💻 Check our website for 'Library Updates'

📰 View the latest Blogs on our subject guides

🐦 You don't need a Twitter account to read our latest feeds

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← **Ulster Uni Library**
4,436 Tweets

Ulster Uni Library
@UlsterUniLib

Ulster University Library: Supporting your studies @UlsterUni with print and online resources. Opening hours bit.ly/1biYsLa

📍 Ulster University   🔗 library.ulster.ac.uk   📅 Joined Septembe

876 Following   3,255 Followers

Tweets   Tweets & replies   Media

Ulster Uni Library @UlsterUniLib · 27m
After yesterday's disruption, access to the Library databa
exam papers service has now been restored: ulster.ac.uk
for any inconvenience this break in service may have cau

Studiosity

Anytime, anywhere study help

✏️ Constructive Writing Feedback

☁️ Upload your written draft 24/7

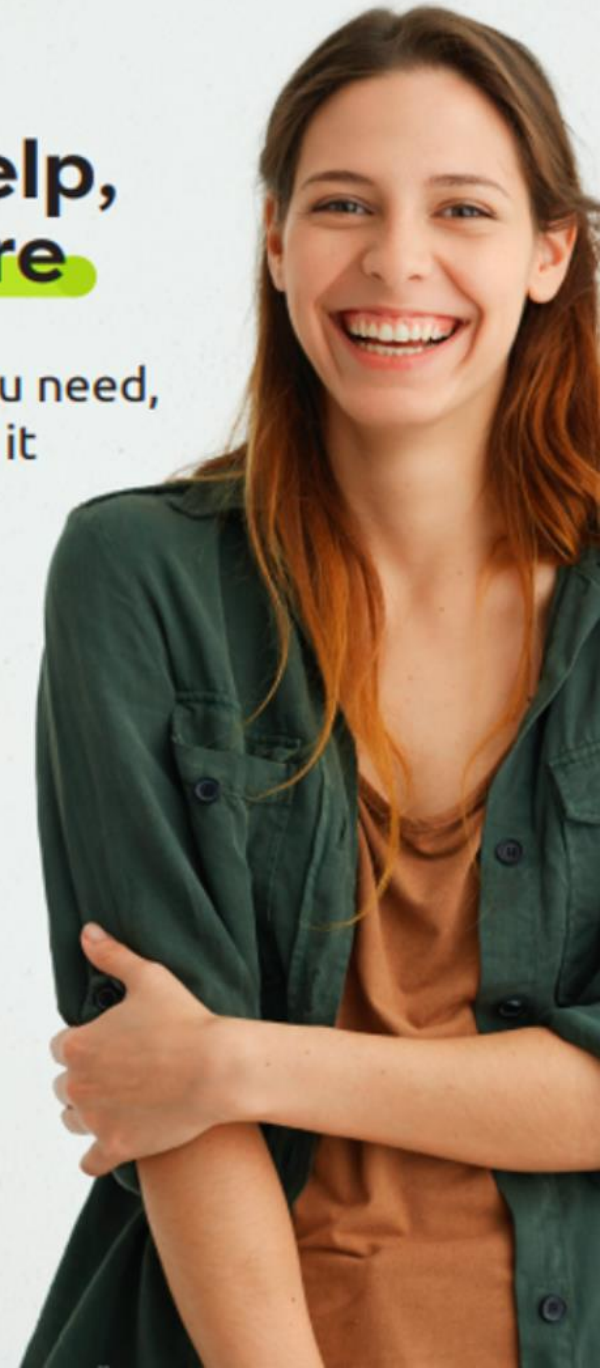💬 Get feedback and suggestions

🖥️ 1-2-1 'Connect Live' option

Create an <u>account</u> and get connected

Study help, anywhere

Get the help you need, when you need it

Studiosity

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Student Connect

Mentoring support from students for students

Student Connect mentors offer support with:

🏫 Settling into University Life

👨‍👩‍👧‍👦 Making friends

🧭 Navigating your course

⏳ Managing your time

🛠️ Course-work

>> Get online study help, from another student who has done this course before.

Connect for help after hours

Powered by
Studiosity

CONNECT NOW
ulster.ac.uk/student-connect

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Sign up to EDGE

Employability Award

Boost your career prospects

For all undergraduate students

Complete minimum of 4 activities

On the Student Portal click to register

Employability & Careers

Library activity available. Interested?
Speak to your subject Librarian

Ulster University

Library essentials for new students

Ulster University

Bookmark the Library
www.ulster.ac.uk/library
Library Services for students

Your Library Essentials
guides.library.ulster.ac.uk/libessentials
Essential Library information you'll need to support you during your studies

Library induction sessions
timetabled by your lecturer
Provide guidance in accessing Library resources

Library subject classes
timetabled by your lecturer
Provide details of specific resources for your subject

Help from the Library
www.ulster.ac.uk/library/help

Contact your subject librarian
www.ulster.ac.uk/library/contact/contact-subject-teams

Follow the Library
@UlsterUnilib

Training & Workshops
www.ulster.ac.uk/library/help/training-and-workshops

IT Essentials for new students

Bookmark IT - The Digital Experience - ulster.ac.uk/ds/students
- Provides a complete guide to all IT Services for new students.
- Ensure you view the Student Portal link for quick access to Office365 Apps, OneDrive Storage, Blackboard Learn and Software Downloads and Offers.

Protect IT – Your University Account
- You get a Student ID Card, 'B' number, an email address and password
- Set up Multi-Factor Authentication on your account: ulster.ac.uk/ds/mfa-setup

Log on to IT – University workstation
- Use your university email address and network password to logon to a University workstation. (Once logged on some specific systems may require your Student ID to be entered)

Connect to IT – Eduroam
- Eduroam (WiFi) is available across all campuses.
- Refer to Wireless Services on the Digital Experience page for connection instructions

Follow IT - @UlsterUniDS

Contact IT – IT support when you need IT
IT Service Desk   Phone: 028 9536 7776   Email: servicedesk@ulster.ac.uk

Ulster University
ulster.ac.uk/ds

Thanks for listening

Any questions? Just ask

- Any comments, feedback or suggestions?
    - Let us know

Don't forget to Bookmark
our website for quick access to
Services & eResources

Ulster
University