

## **ULSTER UNIVERSITY**

### **STUDENT LIAISON GROUP MEETING**

Notes of meeting held on Thursday 16 November 2017 at 10am in Group study room 4 Coleraine Library.

#### **PRESENT**

James Colgan (UUSU), Andrew McAnallen (UUSU), Stephanie McLaughlin (Library Services), Mark Millar (Reprographic Services), Finbar O'Hagan (ICT Services),

#### **APOLOGIES**

None received.

#### **Actions**

There were no actions from the last meeting.

#### **Health and Safety Issues**

There were no Health and Safety issues.

### **UPDATES FROM EACH SECTION**

#### **1. Reprographic Services**

- ID Card and Cashless payment program is on hold until the new Director of Campus Life is appointed. The project is planned to include full input from the Students' Union to help plan the card technology, cashless on campus services and possible integration with external service like Translink. The change in technologies may offer mobile phone and card based authentication and payment options and the project next year will review the options that best support Ulster students.
- MFD fleet and UniFlow supporting software is long overdue replacement. A tender is with the procurement department and should be out to market with a new supplier awarded before March 2018. The new supplier will be required to engage with the Ulster student body and Students' Union to plan the development of print and related services. This will include better mobile device support and home working. The Students' Union should keep a list of items they would like to discuss with the new supplier so they are prepared for the engagement process once it begins.

#### **2. ICT Services**

- You Tube access problem resolved with browser update.
- Reports of PC s freezing has dropped significantly with the SITL refresh and OS upgrade to Win10.

- Current SITL refresh now complete.
- The windows 10 image now present in all SITL areas.
- 'Wi-Fi Clinics' at start of term poorly attended, need to discuss timing prior to 2017-2018 academic year.
- Change of student email from @email.ulster.ac.uk to @ulster.ac.uk still ongoing.

Communication of change, and suggestion of how to improve student uptake on ICT system changes, raised discussion on the use of Student Union social media to assist.

This is to be investigated as an alternate/ additional communication medium.

- A proposed '8 to 8' support model is on hold as Norman Out of hours service has one year left on contract. The out of hours ICT support service will continue to operate as normal.

Magee new teaching block ready for use. Walk-around to be organised prior to official opening.

### **3. Library Services – Coleraine and Magee**

- Health & Safety – there were no issues raised.
- Both Libraries received the Green Impact Silver Award in May 2017. Both Libraries are now working towards the Gold Award.
- To support research on all campuses and in line with the Library Services Strategy 2017 -2021, the Library has recently recruited to a new post Sub-Librarian (Research).
- The University Librarian is a member of the Learning Landscape project. Each Campus Library Manager has identified a space and new furniture to create an area for an active learning space. In Coleraine Library, the area identified is at the bottom of reading room 2 and the existing furniture has been removed.
- The new teaching block, adjacent to Magee Library, is on schedule to be handed over by the contractor week commencing 20/11/17. Commissioning is underway this week and demonstrations will begin next week for PRD and Facilities colleagues. Road resurfacing and associated external public realm works are underway. A period of final commissioning will be undertaken in December and it is anticipated that the new teaching block will go live for teaching activity in January 2018.

- Planned public realm works (Landscaping) on campus near Magee Library. This work will begin in the next few weeks. The contractor's compound will be located at the unofficial car park at the rear of the library. Traffic and pedestrian management plans are being finalised. It is anticipated that access to the library via the front entrance will not be impeded.
- Magee Library continues to collaborate with the Presbyterian chaplaincy by hosting the pop up chaplaincy in the library's Common Room. This is proving popular with students for support and fellowship, as well as the tea, coffee and snacks provided. It is hoped that the other chaplaincies will avail of this opportunity to support students in the library.

#### **4. UUSU Update**

- The Students' Union worked in partnership with the University to organise Welcome Week. It was the first year we organised a Welcome Week, as previously this week had simply been a registration week, but it proved to be very popular with students.
- Our seven student officers have all be training to deliver PIPs suicide awareness talks. So far this year we have had around 7 talks over the 4 campuses. We talk about the factors that can cause depression, and ways that students can maintain a healthy mind.
- On this point, the Students' Union has made mental health the basis of one of our campaigns this year. Last year the NUS-USI carried out a study which found that 78% of students in Northern Ireland dealt with a mental health issue last year. This was based on a sample of 3,675 student from across Northern Ireland.
- The Students' Union had a Drugs & Alcohol Awareness week a couple of weeks ago, where we disseminated information about drugs. Whilst the Union does not condone drugs use, by providing information of the effects of drugs: students who do partake in drug-use will be safer when they're informed of the dangers.
- Women Empowerment Week shall be encouraging women students to realise that #ThisUlsterGirlCan try, play, exercise more through the number of traditional, and not so traditional, sporting opportunities available to you.

- The UUSU organised a Global Entrepreneurship Week. UUSU Enterprise coordinated events and workshops running across our four campuses.
- The Students Union officer team will be taking part in the SOS Bus Sleep Out on the 24<sup>th</sup> November. This is in aid of the SOS Bus NI charity who work with those most vulnerable in society — they operate across Northern Ireland, particularly in Belfast.
- The UUSU will organise with the library exam stress tea/coffee.
- The Coleraine campus VP, Andrew McAnallen, will be organising a puppy petting room on campus. Andrew will organise staff & student puppy petting rooms with Provost Karise Hutchinson.

### **Next Meeting**

To be organised by Rosina Doherty-Allan, Campus Library Manager at Magee. The meeting will take place in the Library at Magee Campus.

Stephanie McLaughlin  
Campus Library Manager  
November 2017