

# ULSTER UNIVERSITY RETENTION AND DISPOSAL SCHEDULE

Document Title	Records Retention and Disposal Schedule 2.7
	Office of the University Secretary Data Protection and Information Compliance Unit
Approved by	
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#### Changes to previous version

- Updating of record types and retention periods in line with JISC
- Addition of new record types in line with JISC and the University ROPA
- Reorganisation of schedule in line with the current University structures.
- All record types and retention periods now searchable using an online tool.

#### Introduction

This Records Retention and Disposal Schedule (the "**Schedule**") sets out the retention and disposal requirements for records within Ulster University (the "**University**"). This Schedule is an essential component of the University's records management programme and forms part of the overall University Records Management Policy (the "**Records Policy**"), which should be read in conjunction with the Schedule and accessed here:

https://www.ulster.ac.uk/ data/assets/pdf file/0010/687124/Records-Management-Policy.pdf/ nocache

Reference to a "record" within this Retention and Disposal Schedule shall mean any information or data created, received, and maintained as evidence and retained by the University in pursuit of its legal obligations or pursuant to its activities. The records may comprise personal data, as defined within the Data Protection Action 2018 and non-personal data. These records may be in any form, that being either electronic or traditional hardcopy format.

The Retention and Disposal Schedule shall ensure that records are retained for as long as may be required for operational or business needs or to fulfil any statutory obligations. Further, it shall ensure that when no longer required, records are disposed of in a documented, timely and appropriate manner in an approach that is consistent across the entire University. It shall by implemented by the University staff, which for the purposes of this Schedule includes employees, temporary and agency workers, contractors and all other third-party users ("University Staff").

This Schedule was reviewed in 2025 and has been developed following the model retention schedule for Higher Education Institutions developed by the Joint Information Systems Committee, which may be found along with supporting documents on-line at: <a href="https://www.jisc.ac.uk/quides/records-retention-management">https://www.jisc.ac.uk/quides/records-retention-management</a>

#### **Relevant Legislation**

The following legislation (as amended from time to time) will apply to the University and its treatment of any records:

- Public Records Act (NI) 1923
- Disposal of Documents Order (NI) 1925
- The Public Records Act 1958
- The Freedom of Information Act 2000
- Environmental Information Regulations 2004
- Data Protection Act 2018
- UK General Data Protection Regulation
- · Audit and accountability legislation.
- Employment legislation

#### Purpose, Aims and Scope of the Schedule

The purpose of this Schedule is to:

- Enable the University to meet the legal and regulatory obligations under the above referenced legislation
- Manage the lifecycle of records from creation to completion and eventual destruction/ Deletion

- Comply with our data protection obligations, in particular to keep personal data no longer than is necessary for the purposes for which it is processed, being the storage limitation principle.
- Manage risk and avoid potential liabilities of retaining records unnecessarily.
- Identify the minimum period for which records should be retained.
- Outline the action required when the minimum retention period has been reached.
- Provide a basis for consistent action across the University for the treatment of all University records.

#### The aims of this Schedule include:

- The promotion of control over the University's records
- Enabling University employees to confidently dispose of records which are no longer needed.
- Ensuring retention of the minimum volume of records as consistent with space, time and cost efficiencies

Moreover, the scope of this Schedule is across all records created, captured, maintained, used or destroyed by the University across its core activities of research, learning, teaching and all supporting activities which it undertakes

#### **How to use the Retention and Disposal Schedule**

The retention and disposal schedule takes a business approach following the current organisational structure of the University. Each section of the schedule has a header title indicating the business area/ directorate followed by a table detailing the types of records held within the individual departments.

Table Header	What it means/ action to take
Record Description	The specific type of record held within the business area (hard copy, digital or other form).
Category	The category that the type of record relates to e.g. Finance related, Operations and Procedures.
Trigger Event	This is the point where you take the appropriate action e.g. Financial year end.
Retention Policy	This is the length of time the records should be retained for before you take action e.g. End of academic year, End of financial year.
	Retention periods are based upon the specific business needs of the University in addition to the regulatory environment within which the University operates. The retention period for each record is calculated from either the point the record is created or closed.
Disposal Method	What you should do at the end of the retention period. There are two options on the Retention and Disposal Schedule.  • Destroy/ Delete  • Move to Archive

See <a href="https://www.ulster.ac.uk/">https://www.ulster.ac.uk/</a> <a href="https://www.ulster.ac.uk/">data/assets/pdf</a> file/0010/687124/Records<a href="https://www.ulster.ac.uk/">Management-Policy.pdf/</a> <a href="https://nocache">nocache</a> for further information on the disposal procedures for paper and electronic records, off-site storage and move to archive procedures.

#### **Electronic and Hard Copy Records**

Whilst the retention and disposal requirements by record type are the same, the method of retention and disposal will be different between hardcopy records and electronic records.

Where paper records are stored in an off-site location, the record owner will receive notification from <a href="mailto:recordsmanagement@ulster.ac.uk">recordsmanagement@ulster.ac.uk</a> 1 month prior to the retention date. It is the record owner's responsibility to ensure that the records are reviewed and authorised for destruction at the expiry of the retention date.

A small number of records will have no significant importance and should be deleted/destroyed as soon as they serve their purpose, they will not be included in the Retention and Disposal Schedule.

Emails can form part of the University's corporate record and, therefore, are subject to its records management and retention policies. Email should not be used for storing University records. Emails should be treated as records and are subject to the records management policies and procedures, the retention dates should be dependent on the record type they relate to. Good practice is to-Open, read-file/ action or delete.

Many emails will have no importance and should be deleted once they have been read or actioned. Where an email message is to be retained for administrative or reference purposes, it should be moved to the relevant folder for the record type it relates to, these email messages should then be deleted.

See <a href="https://www.ulster.ac.uk/">https://www.ulster.ac.uk/</a> <a href="data/assets/pdf">data/assets/pdf</a> <a href="file/0010/687124/Records-Management-Policy.pdf/">https://www.ulster.ac.uk/</a> <a href="maintended">data/assets/pdf</a> <a href="file/0010/687124/Records-Management-Policy.pdf/">https://www.ulster.ac.uk/</a> <a href="maintended">data/assets/pdf</a> <a href="maintended">file/0010/687124/Records-Management-Policy.pdf/</a> <a href="maintended">paper</a> and electronic records <a href="maintended">file/0010/687124/Records-Management-Policy.pdf</a> <a href="maintended">

#### Roles and Responsibilities

All University Staff are responsible for documenting their actions and decisions, and for maintaining the records in accordance with this Schedule, the Records Management Policy and University practices.

All University records should be filed in the appropriate folder to enable them to be located, retrieved and seen as part of the business process.

Paper records stored on campus should be kept securely, ideally in a locked filing cabinet in a locked office or store and disposed of in accordance with this schedule.

The Head of the originating Department or Faculty has the primary responsibility, as Information Asset Owner, for: identifying record types; marking records (visibly or electronically) with type, retention, and disposal dates; and actual retention and disposal.

The University Secretary in consultation with the Data Protection Officer has overall responsibility for ensuring that each department complies with the requirements of legislation affecting the management of records, and with any supporting regulations and codes.

It is recommended that records are reviewed periodically to ensure information is not retained for longer than necessary and that the appropriate actions are taken as stated in the schedule.

#### **Retention and Disposal Checker Online Tool**

Record types and their retention periods can also be found and searched using the online tool at the link below (Only available to staff and Students). https://www.ulster.ac.uk/isd/schedule-checker

If you cannot find the records you work with or need to add a new record type with, please contact <a href="mailto:recordsmanagement@ulster.ac.uk">recordsmanagement@ulster.ac.uk</a>

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# Vice Chancellor's Office

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Meeting Papers	Meeting papers	Academic year end	Retain for 10 years	Destroy/ Delete
Policies and procedures	Operations and Procedures	Record Superseded	Retain until superseded + 10 years	Destroy/ Delete
Records documenting the planning and impact/results of corporate events.	Events	Action Completion	Retain from completion of event + 3 years	Destroy/ Delete
Records documenting the organisation and administration of corporate events.	Admin	Action Completion	Retain from completion of event + 1 year	Destroy/ Delete
Records documenting the organisation and administration of official visits.	Events	Academic year end	Completion of visit + 1 year	Destroy/ Delete
Records documenting the process of inviting, receiving and considering nominations for honorary awards.	Awards and Prizes	Academic year end	Conferment of award + 1 year	Destroy/ Delete
Records documenting offers of honorary awards and responses received.	Awards and Prizes	Academic year end	Conferment of award + 1 year	Destroy/ Delete
Records documenting the organisation of award ceremonies.	Events	Academic year end	Completion of ceremony + 1 year	Destroy/ Delete
25@25 Leadership Programme - Applicants		Academic year end	Retain from completion of application process + 1 year	Destroy/ Delete
25@25 Leadership Programme - Participants		Academic year end	Retain until completion of programme + 6 years	Destroy/ Delete
Records documenting contracts held with 3rd parties	Contracts and Agreements	End of Contract	Retain until end of contract + 6 years	Destroy/ Delete
Records documenting the notification of awards to students and the issue of awards certificates.	Awards and Prizes	Academic year end	Conferment of award + 1 year	Destroy/ Delete
Records documenting the institution's media contacts		Record superseded	Retain until superseded	Destroy/ Delete
Records documenting the planning and organisation of media briefings		Action Completion	Retain from date of briefing + 1 year	Destroy/ Delete

Transcripts of media briefings/ interviews	Action	Retain from date of briefing/	Destroy/
	Completion	interview + 5 years	Delete
Records documenting the planning and organisation of media interviews	Action	Retain from date of interview + 1	Destroy/
	Completion	year	Delete
Press releases	Calendar Year	Retain for current year + 5 years	Destroy/
	End		Delete
Press cuttings	Record Creation	Retain from creation of record +	Destroy/
		1 year	Delete
Records documenting media enquiries, the internal handling of these enquiries and responses	Action	Retain from last action on	Destroy/
provided	Completion	enquiry + 3 years	Delete
Records documenting the monitoring and analysis of media coverage of the institution	Calendar Year	Retain for current academic year	Destroy/
	End	+5 years	Delete
Government Communications Management- Political Representatives	Action	Retain from last action on case +	Destroy/
	Completion	6 years	Delete
Stakeholder Engagement Records	Action	Retain until end of relationship	Destroy/
	Completion		Delete

# **Deputy Vice Chancellor's Office**

### Faculty / School Records

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Completed Exam Scripts	Student Related	Exam Completion	Retain until completion of exam + 6 months	Destroy/ Delete
EC1 Forms	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
External Examiner Liaison	Examiner Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Policies and Procedures	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Student Placement/ Student Nursing Placement Reports	Student Related	Academic Year End	Retain until completion of student's module or programme + 1 year	Destroy/ Delete
Patient Files (Optometry Clinic Coleraine / Podiatry Clinic Magee	Patient Related	Academic Year End	Retain for academic year + 10 years if patient is >16 years; Retain for academic year + 25 years if patient is < 16 years	Destroy/ Delete
Student Access NI Documents	Student Related	Academic Year End	Retain until completion of student's module or programme + 6 years	Destroy/ Delete
Student Records	Student Related	Academic Year End	Retain until completion of student's module or programme + 6 years	Destroy/ Delete
Student Attendance Records	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete

# Global Engagement

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Agent Agreements	Agents	End of Contract/Relationship	Retain from termination of contract + 5 year	Destroy/ Delete
Agreements with Partner Institutions (IDTA) (Non IDTA)	Contracts and agreements	End of Contract / Relationship / Programme	Retain until termination of contract + 10 years	Destroy/ Delete
Committee Papers/ Working Group Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Documentation Relating to International Student Mobility	Student Related	End of Contract / Relationship / Programme	Retain for duration of funding project + 6 years	Destroy/ Delete
International Business Policies and Procedures	Operations & Procedures	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Risk Registers	Operations & Procedures	Record superseded	Retain until superseded + 1 year	Destroy/ Delete
Strategy & Operational Documentation Records	Operations & Procedures	End of Project	Retain for duration of Strategic/operational plan + 6 years OR until superseded + 6 years.	Destroy/ Delete
Project Documentation Records	Projects	End of Project	Retain for duration of project + 10 years	Destroy/ Delete
Project Process Mapping Records	Projects	End of Project	Retain for duration of project and 10 years	Destroy/ Delete
International GECKO Records	Student Related & agents	Action Completion	Retain until completion of admissions cycle + 1 year	Destroy/ Delete
Student Ambassador Records	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Overseas English Language Testing Files	Student Related	Academic Year End	Retain until completion of Student's module or programme + 6 years	Destroy/ Delete
Foreign School Programme Documentation (US Fed Aid)	Student Related	Academic Year End	Retain for current academic year + 6 years.	Destroy/ Delete
Contractual Documentation: The negotiation, Establishment and Review of Contracts and Agreements between the Institution and Third Parties	Contracts and agreements	End of Contract / Relationship / Programme	Retain until termination of contract + 10 years	Destroy/ Delete
International Admissions Records	Student Related	Academic Year End	Unsuccessful applicants retain for admissions cycle plus 1 year. Enrolments retain for duration of course	Destroy/ Delete

			Successful student applications retain for duration of student relationship plus 6 years	
Uniquest Conversion partner Records	Student Related	Action Completion	• • •	Destroy/ Delete
In-country consultant Records	Student Related	Action Completion	Retain until end of each full recruitment cycle + 1 year	Destroy/ Delete
UUniReady Records	Student Related	Academic Year End	Retain from 'inactive' account' plus 12 months	Destroy/ Delete
Pre-sessional/in-sessional English Language records	Student Related	Academic Year End	Retain until completion of Student's module or programme + 6 years	Destroy/ Delete

# Flexible Education and Widening Participation

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
FEWP Finance related records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of Committee + 5 years	Destroy/ Delete
Working Group papers	Meeting Papers	End of Group / Committee	Retain for life of steering group + 5 years	Destroy/ Delete
Steering Group Papers	Meeting Papers	End of Group / Committee	Retain for life of steering group + 5 years	Destroy/ Delete
Meeting Minutes	Meeting Papers	Record Creation	Retain for 10 years	Destroy/ Delete
FEWP Audit Records	Reports	Action Completion	Retain from completion of audit + 5 years	Destroy/ Delete
WAP Statutory Reporting Records/ DFE Reporting Records	Reports	Academic Year End	Retain for academic year + 5 years	Destroy/ Delete
DFE Tenders & Contracts	Contracts & Agreements	End of Contract / Agreement	Retain until end of tender period + 1 year (Unsuccessful, Retain until superseded/ end of contract + 5 years (Successful)	Destroy/ Delete
FEWP Project Records	Projects	End of Project	Retain from end of Project + 5 years	Destroy/ Delete
Department for the Economy Records- (Funding drawdown data, Letters of offer)		End of Course / Prog / Module	Retain from completion of apprenticeship/skills course + 7 Years	Destroy/ Delete
Apprenticeship Audit Records: Copy of Tripartite Agreement, Personal Training Plan, Employer & Training provider Checklist	Student Related	End of Course / Prog / Module	Retain from completion of apprenticeship/skills course + 7 Years	Destroy/ Delete

Apprenticeship Existing Employee Forms	Student Related	End of Course / Prog /	Retain from completion of apprenticeship/skills	Destroy/ Delete
		Module	course + 7 Years	
Apprenticeship Completion Requests & Certificate	Student Related	End of Course / Prog /	Retain from completion of apprenticeship/skills	Destroy/ Delete
		Module	course + 7 Years	
Apprentice agreement - Employer Contracts	Student Related	End of Course / Prog /	Retain from completion of apprenticeship/skills	Destroy/ Delete
		Module	course + 7 Years	
Apprentice Attendance Data	Student Related	End of Course / Prog /	Retain from completion of apprenticeship/skills	Destroy/ Delete
		Module	course + 7 Years	
Apprentice Achievement Records	Student Related	End of Course / Prog /	Retain Indefinitely	Move to Archive
		Module		
Records documenting the development and establishment of the	Operations &	Superseded	Superseded + 5 years	Destroy/ Delete
strategy and policies: key records.	Procedures			
Records documenting the development and establishment of the	Operations &	Record Creation	Issue of document + 1 year	Destroy/ Delete
strategy, policies and procedures: working papers.	Procedures			
Master copies of procedures	Operations &	Record Superseded	Superseded + 3 years	Destroy/ Delete
	Procedures			
WAP Strategic Planning Records	Operations &	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
	Procedures			

# Marketing and Student Recruitment

Record Description	Category	Trigger Event	•	Disposal Method
Records documenting the development and establishment of the	Operations and	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
institution's marketing policies and strategy: key records.	Procedures	necora superseaca	Tretain until superseded + 5 years	Destroy, Delete
Marketing and Communications policies, strategy and procedures:	Operations and	Record Creation	Retain from issue of policy/ strategy/ procedures + 1	Destroy/ Delete
working papers.	Procedures		year	
Master copies of procedures relating to marketing.	Operations and	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
	Procedures			
Image and Video- Short-Term promotional materials (Time-	Operations and	Academic year end	Retain for 5-10 years	Destroy/ Delete
sensitive, limited relevance)	Procedures			
Image and Video- Institutional Marketing Content (Longer	Operations and	Academic year end	Retain for 10-15 years	Destroy/ Delete
relevance, periodic review)	Procedures			

Image and Video- Archival/ Historical Content (Long-term value	Operations and		Retain Indefinitely	Move to Archive
for archives)	Procedures			
Image and Video Consent	Operations and Procedures	Academic year end	Retain for current academic year +6 years	Destroy/ Delete
Records documenting the design and development of market research tools.	Operations and Procedures	Action Completion	Retain from completion of research + 5 years	Destroy/ Delete
Market research data: aggregated data and analyses.	Operations and Procedures	Action Completion	Retain from completion of research + 5 years	Destroy/ Delete
Market research data: data relating to identifiable individuals.	Operations and Procedures	Action Completion	Completion of analysis of data + 3 years	Destroy/ Delete
Records documenting the design, implementation and review of marketing campaigns.	Operations and Procedures	Action Completion	Retain from completion of campaign + 3 years	Destroy/ Delete
Records documenting the design of the institution's corporate identity marks (logos etc.) and the development of style guides for use of these.	Operations and Procedures	Record superseded	Retain for the life of the University- Move to Archive	Destroy/ Delete
Records documenting the development, placement and impact of advertisements	Operations and Procedures	Academic year end	Retain for current academic year + 5 years	Destroy/ Delete
Records documenting the planning and impact/results of events	Events	Action Completion	Retain from completion of event + 3 years	Destroy/ Delete
Records documenting the organisation and administration of events.	Events	Action Completion	Retain from completion of event + 1 year	Destroy/ Delete
Records documenting the design and conduct of surveys	Survey	Action Completion	Retain from completion of survey + 5 years	Destroy/ Delete
Results of surveys: Summaries and analysis of responses	Survey	Action Completion	Retain from completion of survey + 5 years	Destroy/ Delete
Results of surveys: Individual responses	Survey	Action Completion	Retain until completion of analysis of survey responses	Destroy/ Delete
Digital Correspondence/ Instant Message Platform Records	Operations and Procedures	Action Completion	Retain for up to a maximum of 2 years	Destroy/ Delete
Analysis/segmentation Records	Operations and Procedures	Academic year end	Retain for current academic year + 1 year	Destroy/ Delete
Web Form Records	Operations and Procedures	Academic year end	Retain for current academic year + 1 year	Destroy/ Delete
Records of consent for future communications	Operations and Procedures	Academic year end	Retain for current academic year + 4 years	Destroy/ Delete
Market Engagement (Clearing and advice helpline records)	Operations and Procedures	Action Completion	Retain until end of enrolment process	Destroy/ Delete

Supplier engagement - supplier contact details	Operations and	Action Completion	Retain while current/ until end of relationship	Destroy/ Delete
	Procedures			
Selected student contact details	Operations and	Action Completion	Retain while current/ until end of relationship	Destroy/ Delete
	Procedures			
Internal contact details	Operations and	Action Completion	Retain while current/ until end of relationship	Destroy/ Delete
	Procedures			

# Office of the Chief People Officer

#### People and Culture Directorate Records

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Assembly questions		Action Completion	Retain from last action on request + 5 years	Destroy/ Delete
Committee papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Trade Union Meeting Papers	Meeting Papers	Academic year end	Retain for current year + 20 years	Destroy/ Delete
Exit questionnaires	Staff Related	End of Contract / Relationship	Retain from termination of employment + 6 years	Destroy/ Delete
Human Resources Policy Development (The Policy and any key records that informed policy development)	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Human Resources Procedure Development (The Procedure and any key records that informed procedural development)	Operations & Procedures	Record superseded	Issue of document + 1 year	Destroy/ Delete
Human Resources Strategy Development (The Strategy and any key records that informed strategy development)	Operations & Procedures	Record superseded	Superseded + 10 years	Destroy/ Delete

### Office of the University Secretary

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Annual University Review	Reports	Academic Year End	Retain for current academic year + 10 years	Destroy/ Delete
University Corporate Plan		Record superseded	Retain until superseded + 10 years	Destroy/ Delete

#### Committee Services

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Committee Papers	Meeting Papers		Retain for life of University	Move to Archive
Council Papers	Meeting Papers		Retain for life of University	Move to Archive
Honorary graduate information	Awards and Prizes	Start of Contract / Award	Retain from conferment of award + 1 year	Destroy/ Delete
Procession lists		Record Creation	Retain from completion of ceremony + 1 year	Destroy/ Delete
Records documenting the appointment/election/designation of members of a committee, training undertaken by individual members of a statutory committee and register of interests of members of the institution's governing body.		End of Appointment	Termination of appointment + 6 years	Destroy/ Delete
Records documenting the arrangements for meetings of a committee.		Academic year end	Current year + 1 year	Destroy/ Delete
Records documenting the conduct of reviews of the effectiveness and performance of a committee.			Completion of two subsequent reviews	Destroy/ Delete
Records documenting the development and establishment of the terms of reference, and the rules and procedures, for a committee.	Operations and Procedures		Life of institution	Move to Archive
Records documenting the conduct of the business of a committee: correspondence and other records relating to the preparation of committee business or to actions to be taken (or not taken) as a result of committee decisions.		Academic year end	Current year + 5 years	Destroy/ Delete
Records documenting the development of induction and training programmes for members of a committee.		Record superseded	Superseded + 5 years	Destroy/ Delete

### Data Protection & Information Compliance Unit

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Data Protection Impact Assessment	Information Compliance		Date last modified + 3 years	Destroy/ Delete
Data Protection Queries	Information Compliance	Action Completion	Completion of request + 3 Years	Destroy/ Delete
Data Sharing/ Data Processing Agreements	Information Compliance	End of Agreement	Termination of Agreement + 6 Years	Destroy/ Delete
Development papers for information compliance/ Records Management Strategy, Policy – key records	Operations and Procedures	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Development papers for information compliance/ Records Management Strategy, Policy, Procedures – working papers	Operations and Procedures	Record Creation	Retain from issue of strategy, policy or procedure + 1 year	Destroy/ Delete
Documents for FOI publication scheme	Information Compliance	Record superseded	Retain from completion of revision of Publication Scheme + 3 years	Destroy/ Delete
DPA statistics, analysis and reports	Information Compliance	Calendar Year End	Retain for current calendar year + 10 years	Destroy/ Delete
DPA Subject Access Requests	Information Compliance	Action Completion	Retain from last action on request + 3 years	Destroy/ Delete
FOI requests	Information Compliance	Action Completion	Retain from completion of request handling process + 3 years	Destroy/ Delete
FOI statistics, analysis and reports	Information Compliance	Calendar Year End	Retain from the current calendar year + 10 years	Destroy/ Delete
IAR / ROPA	Records Management	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
ICO notification of data controller	Information Compliance	Calendar Year End	Retain from current calendar year + 3 years	Destroy/ Delete
Information compliance procedures	Information Compliance	Record superseded	Retain until superseded + 3 years	Destroy/ Delete

Privacy Notices	Information Compliance		Conclusion of the activity to which the Privacy Notice relates + 6 Years	Destroy/ Delete
Final versions of Records Retention Schedules	Information Compliance		Permanent	Move to Archive
Master copies of procedures relating to records management.	Operations and Procedures	Record superseded	Superseded + 3 years	Destroy/ Delete
Records documenting the conduct and results of records surveys/audits.	Records Management	Record superseded	Retain until completion of subsequent survey/ audit	Destroy/ Delete
Records documenting authorisation for the disposal of redundant records.	Records Management		Disposal of Records + 25 years	Destroy/ Delete
Records documenting storage locations of records/ Record keeping requirements for specific business activities and processes	Records Management	Record superseded	Superseded	Destroy/ Delete
Records documenting the determination of retention periods for records.	Records Management		Completion of revised Records Retention Schedule + 3 years	Destroy/ Delete
Records documenting the movement of records to/from storage.	Records Management	Action Completion	Return of records + 1 year	Destroy/ Delete
Records documenting the provision of access to records.	Records Management	Action Completion	Date of access + 1 year	Destroy/ Delete
Review of individual records to determine requirements for ongoing retention, where records are disposed of.	Records Management		Life of records + 25 years	Destroy/ Delete

### Governance and Policy

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Conflict of Interest		Record Creation	Retain until termination of appointment + 6 years	Destroy/ Delete
Delegated Authority Framework		Record Creation	Retain until superseded + 5 years	Destroy/ Delete
External representation	Reports	Record superseded	Retain until Termination of Representation + 6 years	Destroy/ Delete

Gifts and Hospitality	Reports	Record Creation	Retain for current financial year +6 years	Destroy/ Delete
Records documenting the appointment/ election/designation of the institution's senior officers.		End of Appointment	Termination of appointment + 6 years	Destroy/ Delete
Records documenting the development and establishment of the institution's governance strategy: key records.	Operations and Procedures	Record superseded	Superseded + 10 years	Destroy/ Delete
Records documenting the development and establishment of the institution's governance strategy: working papers.	Operations and Procedures	Record Creation	Issue of strategy + 1 year	Destroy/ Delete
Safeguarding, Whistleblowing		Record Creation	Retain until closure of case + 6 years	Destroy/ Delete
University Charter, Statutes and Ordinances		Record Creation	Retain for life of University	Move to Archive
Visitor papers		Record Creation	Retain until closure of case + 6 years	Destroy/ Delete

### Legal Services

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Legal advice on other matters requested by and provided to the institution	Legal Records	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Legal advice requested by and provided to the institution concerning: interpretation of legislation affecting the institution's legal framework, governance, responsibilities or operations; proposals for new legislation affecting the institution's	Legal Records	Record Creation	Retain for life of University	Move to Archive
Legislative records	Legal Records	Record Creation	Retain for life of University	Move to Archive
Master copies of procedures relating to the management of legal affairs.	Operations and Procedures	Record superseded	Superseded + 5 years	Destroy/ Delete

Records documenting litigation between the institution and third parties where legal precedents are set	Legal Records	Record Creation	Retain for life of University	Move to Archive
Records documenting litigation between the institution and third parties which does not set legal precedents	Legal Records	Settlement of case	Retain from settlement of case + 6 years	Destroy/ Delete
Records documenting the development and establishment of the institution's policies and procedures on the management of legal affairs: working papers.	Legal Records	Record Creation	Issue of document + 1 year	Destroy/ Delete
Records documenting the development and establishment of the institution's policies on the management of legal affairs: key records.	Legal Records	Record superseded	Superseded + 5 years	Destroy/ Delete
Records documenting the negotiation, establishment and review of contracts and agreements between the institution and third parties: agreements and contracts under seal (by deed)	Legal Records	End of Contract / Relationship/ Programme	Retain until termination of contract + 12 years	Destroy/ Delete
Records documenting the negotiation, establishment and review of contracts and agreements between the institution and third parties: other contracts and agreements	Legal Records	End of Contract / Relationship/ Programme	Retain until termination of contract + 6 years	Destroy/ Delete
Records documenting the provision of legal support and representation for the institution in dealing with claims by or against the institution which do not proceed to litigation or settlement by an agreement	Legal Records	Settlement / Withdrawal of claim	Retain until settlement or withdrawal of claim + 6 years	Destroy/ Delete

### Partnerships and Services

### People Partnering Services

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Disciplinary Procedures Records	Staff Related	Action Completion	Retain from date of action + 6 years	Destroy/ Delete
Promotions/Advancements- Annual Academic Process	Staff Related	End of Contract / Relationship	Retain until end of process + 5 years	Destroy/ Delete
Staff Grievances	Staff Related	Action Completion	Retain from outcome date + 6 years	Destroy/ Delete
Bullying and Harassment Investigations	Operations & Procedures	Action Completion	Retain from outcome date + 6 years	Destroy/ Delete

#### Employee Relations

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Cases- Employment Tribunals	Staff Related	Action Completion	Retain from closure of Case + 6 years	Destroy/ Delete
Cases- High Court & County Court	Staff Related		Minor injuries- Retain until closure of case + 6 year	ars, Destroy/ Delete
			Records documenting major injuries to an emplor	yee
			arising from accidents in the workplace-	
			Termination of employment + 40 years	
Records of mediation	Staff Related	Action Completion	Retain until end of mediation	Destroy/ Delete
High level case conference documents	Staff Related	Action Completion	Retain from closure of Case + 6 years	Destroy/ Delete

#### Resourcing

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Complaints	Reports	Action Completion	Retain from last action on case + 6 years	Destroy/ Delete
Recruitment Files	Staff Related	Action Completion	Retain for recruitment period (i.e. closing date) + 5	Destroy/ Delete
(Which will include a copy of the approval to recruit, the job			years	
description and personnel specification, the advertisement, all				

applications received, shortlisting report and all interview records)				
Records documenting a. ) Shortlisting information for a role where a Tier 2 sponsored person was appointed. b. ) Interview notes/ interview summary outcomes/ tests for all interviewed candidates (successful and unsuccessful) where a Tier 2 sponsored person was appointed	Staff Related	End of Contract / Relationship	For the life of the sponsorship plus 1 year (up to 7 years max)	Destroy/ Delete
Records documenting the advertising of vacancies including screenshots of adverts and any further particulars taken on first day advertised by HR showing URL and date	Staff Related	Action Completion	Completion of recruitment process + 9 months unless post holder recruited is a Tier 2 visa holder, in which case the life of the sponsorship plus 1 year (7 years max)	Destroy/ Delete
Records documenting enquiries about vacancies and requests for application forms.	Staff Related	Action Completion	Completion of recruitment process	Destroy/ Delete

### Systems, Analytics and Reward

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Employee Personal File (Which will include for example all application form, references, contract, any contractual changes, changes to personal information (name, address, next of kin etc) and changes to salary point), Annual, Special, Parental leave entitlements.	Staff Related	End of Contract / Relationship	Retain for duration of employment + 6 years	Destroy/ Delete
Professor Personal Files	Staff Related	End of Contract / Relationship	Retain Indefinitely	Move to Archive
HESA Staff collection	Staff Related	Action Completion	Retain from submission of report + 3 years	Destroy/ Delete
Professorial Progression	Staff Related	End of Contract / Relationship	Retain until end of process + 5 years	Destroy/ Delete

# **Employee Experience**

### Health Safety & Wellbeing

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Records documenting assessments of the presence and condition of asbestos	Health and Safety Related	Record superseded	Retain from review of assessment + 10 years	Destroy/ Delete
Asbestos Removal/ Work	Health and Safety Related	Action Completion	Life of building + 40 years	Destroy/ Delete
Records documenting the conduct and results of monitoring employees' general exposure to asbestos	Health and Safety Related	Record Creation	Date of monitoring + 5 years	Destroy/ Delete
Response to accidents, incidents, emergencies involving asbestos, substances hazardous to health	Health and Safety Related	Action Completion	Last action on event + 10 years	Destroy/ Delete
Records documenting accident reporting	Health and Safety Related	Record Creation	Retain from date reported + 3 years.	Destroy/ Delete
Records documenting accident investigations	Health and Safety Related	Record Creation	Retain from closure of investigation +40 years.	Destroy/ Delete
Health & Safety Policies: key records.	Health and Safety Related	Record superseded	Retain until superseded + 50 years	Destroy/ Delete
Health, Safety & Wellbeing strategy: Key records.	Health and Safety Related	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Master copies of procedures relating to the management of health and safety.	Health and Safety Related	Record superseded	Retain until superseded + 50 years	Destroy/ Delete
Health, Safety & Wellbeing strategy, policies, and procedures: working papers.	Health and Safety Related	Record Creation	Retain from issue of document + 1 year	Destroy/ Delete
Health and Safety risk assessments	Health and Safety Related	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Health and Safety Audits	Health and Safety Related	Action Completion	Completion of audit + 5 years	Destroy/ Delete
Health and Safety Inspections	Health and Safety Related	Action Completion	Date of inspection + 5 years OR Superseded + 1 year	Destroy/ Delete
Fire Marshall appointments.	Health and Safety Related	End of Appointment	Termination of appointment	Destroy/ Delete

Records documenting fire safety arrangements	Health and Safety Related	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Records documenting the conduct, review and revision of fire safety risk assessments	Health and Safety Related	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Records documenting the conduct and review of safety drills	Health and Safety Related	Record superseded	Current year + 5 years OR Superseded + 5 years	Destroy/ Delete
Records documenting the conduct, review and revision of assessments of requirements for fire-fighting equipment and for fire detectors and alarms	Health and Safety Related	Academic year end/ Superseded	Review of assessment + 5 years	Destroy/ Delete
Records documenting the maintenance of premises, facilities and equipment provided for the use by, or the protection of, firefighters	Health and Safety Related	Academic year end	Current year + 5 years	Destroy/ Delete
Records documenting arrangements with external emergency services for the provision of first-aid, emergency medical care, fire-fighting and rescue services (including the provision of information on the institution's emergency procedures and arrangements)	Health and Safety Related	Record superseded	Current year + 5 years OR Superseded + 5 years	Destroy/ Delete
Records documenting the conduct, review and revision of assessments of risks to health and safety created by Display Screen Equipment (DSE), Noise, Substances hazardous to health, Lead, Asbestos, Ionising radiation	Health and Safety Related	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
First Aider appointments.	Health and Safety Related	End of Appointment	Termination of appointment	Destroy/ Delete
Records documenting the conduct, review and revision of assessments of requirements for first aid facilities, equipment and trained personnel	Health and Safety Related	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Records documenting the provision of approved training for first aiders	Health and Safety Related	Academic year end/ Superseded	Current year + 3 years OR Superseded + 3 years	Destroy/ Delete
Records documenting the provision of information about first aid arrangements to employees	Health and Safety Related	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Health and Safety Training Records	Health and Safety Related	Academic year end/ Superseded	Current year + 5 years or Superseded + 5 years	Destroy/ Delete
Maintenance and testing of equipment records	Health and Safety Related	Record Creation	Retain from date of examination/ test/ repair + 5 years	Destroy/ Delete
Personal Protective Equipment (PPE) Records	Health and Safety Related	Academic year end	Return of issued equipment + 1 year	Destroy/ Delete

Hazard exposure control records- Coshh staff and student case files	Health and Safety Related	Action Completion	Statutory health surveillance +40 yrs from date of last entry	Destroy/ Delete
Occupational Health Records Staff and Student case files	Health and Safety Related	End of Contract / Relationship	Retain for duration of employment/ relationship with student + 6 years. Individuals under health surveillance retain until end of relationship + 40 years	Destroy/ Delete
Records documenting the development of plans and information to deal with accidents, incidents and emergencies related to the presence of Substances hazardous to health, Lead, Asbestos	Health and Safety Related	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Records documenting the provision of information, instruction and training for employees who are exposed to Noise, Lead, Asbestos, Ionising radiation, Substances hazardous to health	Health and Safety Related	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Records monitoring employees' exposure to substances hazardous to health	Health and Safety Related	Action Completion	Retain from last entry + 40 years	Destroy/ Delete
Records of injuries, dangerous occurrences and outbreaks of notifiable diseases on the institution's premises.	Health and Safety Related	Record Creation	Retain from date of recording + 3 years	Destroy/ Delete
Records documenting the investigation of dangerous occurrences and outbreaks of notifiable diseases on the institution's premises.	Health and Safety Related	Action Completion	Closure of investigation + 40 years	Destroy/ Delete
Reporting to enforcing authorities, accidents, dangerous occurrences and outbreaks of notifiable diseases.	Health and Safety Related	Record Creation	Date of notification + 3 years	Destroy/ Delete
Records documenting assessments of doses of ionising radiation received by 'classified persons' which are likely to be significant	Health and Safety Related	Record Creation	Date of assessment + 50 years OR Until the employee reaches (or would have reached, if deceased) 75 years, whichever is the later.	Destroy/ Delete
Records documenting assessments of individual doses of ionising radiation received as a result of a radiation accident	Health and Safety Related	Record Creation	Date of accident + 50 years OR Until the employee reaches (or would have reached, if deceased) 75 years, whichever is the later.	Destroy/ Delete
Reports of investigations into occurrences of overexposure to ionising radiation	Health and Safety Related	Record Creation	Date of report + 50 years OR Until the employee reaches (or would have reached, if deceased) 75 years, whichever is the later.	Destroy/ Delete
Records documenting medical surveillance of individual employees who are exposed to ionising radiation and are required to be under medical surveillance	Health and Safety Related	Action Completion	Date of last entry + 50 years OR Until the employee reaches (or would have reached, if deceased) 75 years, whichever is the later.	Destroy/ Delete
Records documenting immediate investigations into possible accidental release or theft of radioactive substances, where accidental release or theft was found to have occurred	Health and Safety Related	Record Creation	Date of report + 50 years	Destroy/ Delete

Records documenting immediate investigations into possible accidental release or theft of radioactive substances, where no	Health and Safety Related	Record Creation	Date of report + 2 years	Destroy/ Delete
release or theft was found to have occurred	Related			
Records documenting investigations into the exposure/	Health and Safety	Record Creation	Date of report of investigation + 2 years	Destroy/ Delete
overexposure to ionising radiation	Related			
Records documenting tests to detect leakage from articles	Health and Safety	Action Completion	Completion of subsequent test on article OR	Destroy/ Delete
containing or embodying radioactive substances	Related		Disposal of article + 2 years.	
Records documenting the monitoring of levels of ionising	Health and Safety	Record Creation	Date of monitoring + 2 years	Destroy/ Delete
radiation in designated controlled areas	Related			
Records documenting the preparation of contingency plans to	Health and Safety	Record superseded	Retain until superseded	Destroy/ Delete
deal with radiation accidents	Related			
Records of the quantity and location of radioactive substances	Health and Safety	Action Completion	Disposal of radioactive substance + 2 years OR Date	Destroy/ Delete
	Related		of record + 2 years, whichever is the longer.	
Summaries of dose records, as required by Regulation 21 of the	Health and Safety	Academic year end	Current year + 2 years	Destroy/ Delete
Ionising Radiations Regulations 2017 (SI 2017/1075).	Related			
DSEAR- Dangerous substances and explosive atmospheres	Health and Safety	Record superseded	Retain until superseded	Destroy/ Delete
regulation procedures	Related			
Records documenting the establishment of a safety committee	Health and Safety Related	End of Committee	Dissolution of committee + 50 years	Destroy/ Delete
Records documenting the proceedings and decisions of a safety	Health and Safety	Academic year end	Current year + 50 years	Destroy/ Delete
committee formed under the Safety Representatives and Safety	Related			
Committees Regulations 1977 (SI 1977/500).				
Sick Leave	Staff Related	End of Contract / Relationship	Retain for duration of employment + 6 years	Destroy/ Delete

### People Development/ Organisational Design and Change

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
DAR	Staff Related	End of Contract / Relationship	Retain for duration of employment + 1 year	Destroy/ Delete
Workforce Planning and Development/ Succession Plans	Staff Related	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Staff Surveys	Staff Related	Record superseded	Completion of survey + 5 years	Destroy/ Delete
(Identifiable) individual responses to workforce surveys and consultations.	Staff Related	Action Completion	Completion of analysis of responses	Destroy/ Delete

Project Work	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
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# **Equality Diversity & Inclusion**

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
5-year Review of the Equality Scheme	Equality reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Equality Scheme	Equality reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Access to Work Personnel Files	Staff Related	End of Contract / Relationship	Retain for duration of employment + 3 years	Destroy/ Delete
Article 55 Review	Equality reports	Action Completion	Retain from submission of report + 10 years	Destroy/ Delete
Disability Action Plans	Reports	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
5-year review of Disability Action Plan	Equality reports	Record superseded	Retain until superseded +10 years	Destroy/ Delete
EO monitoring information	Equality reports	Calendar Year End	Direct method monitoring – Retain current calendar year + 5 years Residuary method monitoring – Retain for duration of employment + 3 years	Destroy/ Delete
Equal Pay Review	Reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Gender Pay Gap Report	Reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Section 75 screening and EQIAs	Equality Reports	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Section 75 Reports	Reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Staff Disability Disclosure Forms/ Tailored Adjustment Agreements	Staff Related	End of Contract/ Relationship/ Programme	Retain for duration of employment + 3 years	Destroy/ Delete
Equality Staff Surveys	Staff Related	Action Completion	Retain until completion of survey + 10 years	Destroy/ Delete
Records documenting the development and establishment of the institution's equality and diversity policies: key records.	Operations & Procedures	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Records documenting the development and establishment of the institution's equality and diversity policies, and procedures: working papers.	Operations & Procedures	Record creation	Retain from issue of document + 1 year	Destroy/ Delete
Master copies of procedures relating to the management of equality and diversity.	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/ Delete

Summary statistical information resulting from equality	Equality reports	Calendar Year End	Retain for current year end + 10 years	Destroy/ Delete
monitoring.				
Records documenting the development and delivery of training	Operations &	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
on equality and diversity issues and procedures.	Procedures			
Equality Scheme complaints and Investigations by the Equality	Equality reports	Action Completion	Retain from last action on case + 6 years	Destroy/ Delete
Commission				

### **Student Administration**

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Admissions Policy/Admission Complaints Policy	Operations & Procedures	Academic Year End	Retain for current year	Destroy/ Delete
Certificates of students who have not attended graduation/requested postage.	Student Related		Retain permanently	Move to Archive
External Examiner Appointment	Examiner Related	End of Contract / Relationship / Programme	Retain until end of appointment + 1 year	Destroy/ Delete
Graduation Refund Listings		Academic Year End	Retain for current year	Destroy/ Delete
LEA Reports	Reports	Academic Year End	Retain for current year + 1 year	Destroy/ Delete
Missing Script Documentation/Senior Invigilator Reports	Reports	Record Creation	Retain for 1 year	Destroy/ Delete
Reference requests/replacement transcripts/letters of confirmation	Student Related	Action Completion	Retain for 1 year	Destroy/ Delete
SLC Contracts		Record Creation	Retain for 3 years	Destroy/ Delete
Student Marks	Student Related	Academic Year End	Completion of student's module or programme + 6 years	Destroy/ Delete
Student Appeals     Communication of Results Forms     CPD Forms     Module Results Sheets     Mark Amendment Forms	Student Related	Academic Year End	Retain for current academic year + 6 years	Destroy/ Delete
Student Applications	Student Related	Action Completion	Successful- Retain until end of student relationship + 6 years, Unsuccessful - Retain until completion of admissions process + 1 year.	Destroy/ Delete

Student Guide	Student Related	Academic Year End	Retain for current year	Destroy/ Delete
Student Record Amendment Forms	Student Related	Academic Year End	Retain for student duration + 1 year	Destroy/ Delete
Student records used to provide transcripts, replacement certificates, reference requests, confirmation of dates of attendance.	Student Related		Retain permanently	Move to Archive
Student Support RAR Forms	Student Related	Academic Year End	Retain until end of student relationship + 1 year	Destroy/ Delete
UCAS related communications		Academic Year End	Retain for current year	Destroy/ Delete
Student Records containing personal data on individual students.	Student Related	Academic Year End	End of relationship with student + 6 years	Destroy/ Delete
Records documenting the development and establishment of the institution's student administration policies: key records.	Operations & Procedures	Record Superseded	Superseded + 10 years	Destroy/ Delete
Records documenting the development and establishment of the institution's student administration policies and procedures: working papers.	Operations & Procedures	Record Creation	Issue of document + 1 year	Destroy/ Delete
Records documenting the timetabling of examinations.	Operations & Procedures	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete

# Office of the Chief Finance and Strategy Officer

#### **Finance Directorate**

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Annual Accounts	Finance Related	Financial Year End	Current financial year + 6 years	Destroy/Delete
Companies House Information	Reports	End of Contract / Relationship	Retain for life of company + 10 years	Destroy/Delete
Contract under hand	Procurement Contract	End of Contract	End of contract + 6 years	Destroy/Delete
Contract under seal (deed)	Procurement Contract	End of Contract	End of contract + 12 years	Destroy/Delete
Corporate Business Continuity Plan	Operations & Procedures	Record superseded	Retain until superseded + 1 year	Destroy/Delete
Economic Appraisals	Finance Related	End of Contract / Relationship	Retain from termination of supply contract awarded + 6 years	Destroy/Delete
Expense Records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Faculty Risk Register	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/Delete
Finance Compliance Records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Finance Management Procedures	Operations & Procedures	Record superseded	Superseded + 10 years	Destroy/Delete
Finance Master and Transactional Records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Finance Procedures	Finance Related	Records Superseded	Superseded + 3 Year	Destroy/Delete
Finance Reports, Minutes & Action Plans	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Financial Analysis/Subsidies	Finance Related	Financial Year End	Retain for current financial year + 1 year	Destroy/Delete
Financial planning and forecasts	Finance Related	Financial Year End	Retain for current financial year + 5 years	Destroy/Delete
Financial Statement records	Finance Related	Financial Year End	Retain for current year + 6 years	Destroy/Delete
Insurance Records	Finance Related	Claim Settlement	Claim Settlement + 6 years	Destroy/Delete
Internal and external audit reports	Reports	Action Completion	Retain from completion of audit + 5 years	Destroy/Delete

Management Accounts	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Payment Instruction Records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Payroll records	Finance Related	Financial Year End	Retain for current tax year + 6 years	Destroy/Delete
Pension Records	Finance Related	Applicable State Retirement Age	Normal Retirement Age + 2 years	Destroy/Delete
Procurement Management Procedures	Operations & Procedures	Record superseded	Superseded + 3 years	Destroy/Delete
Procurement Records	Finance Related	Termination of Contract	Retain from termination of contract + 6 years	Destroy/Delete
Project Records	Finance Related	Termination of Project	Project Duration + 6 Years	Destroy/Delete
Purchase Card Records	Finance Related	Termination of Purchase Card	Retain for year card was terminated + 6 years	Destroy/Delete
Purchase Ledger records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Purchase orders	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Records documenting the development and establishment of the institution's finance strategy and policies: key records.	Operations & Procedures	Record superseded	Superseded + 10 years	Destroy/Delete
Records documenting the development and establishment of the institution's finance strategy, policies and procedures: working papers.	Operations & Procedures	Record Creation	Issue of document + 1 year	Destroy/Delete
Sales Ledger/Income records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Successful tenders	Finance Related	End of Contract / Relationship	Retain from termination of contract + 6 years	Destroy/Delete
Time Allocation Schedules	Finance Related	Financial Year End	Current Financial Year + 8 Years	Destroy/Delete
Tuition Fees	Finance Related	Financial Year End	Current financial year + 6 years	Destroy/Delete
Unsuccessful tenders	Finance Related	Start of Contract / Award	Retain from award of supply contract + 1 year	Destroy/Delete
User Role Audit History	Finance Related	Role Expiration	Expiration of role + 6 years	Destroy/Delete
VAT return records	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete

# Business Intelligence & Strategic Planning & Performance

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Academic Planning Records & Reports	Reports	Academic Year End	Retain for Life of University	Move to Archive
Admissions Monitoring Reports	Reports	Academic Year End	Retain for 5 years	Destroy/ Delete
Balanced Scorecard Reports	Reports	Academic Year End	Retain for 3 years	Destroy/ Delete
BI- Aspire			Retain for Life of University	Move to Archive
BI- PowerBI/ Cognos	Reports		Retain for 6 years	Destroy/ Delete
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Directorate Risk Register	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Faculty Accountability Reports, Minutes, and Action Plans	Meeting Papers	Record Creation	Retain for 3 years	Destroy/ Delete
HESA Aggregate Offshore Collection		Record Creation	Retain from submission of report + 5 years	Destroy/ Delete
HESA Institutional Profile Collection		Record Creation	Retain from submission of report + 5 years	Destroy/ Delete
HESA Student Collection	Student Related	Record Creation	Retain from submission of report + 5 years	Destroy/ Delete
Higher Education Return Early Statistics (HESES)		Record Creation	Retain from submission of report + 3 years	Destroy/ Delete
League Table submissions		Record Creation	Retain for year of submission + 5 years	Destroy/ Delete
League Tables outcomes analysis and briefing papers		Record Creation	Retain for year of submission + 5 years	Destroy/ Delete
Programme Structures			Retain for Life of University	Move to Archive
Professional and Academic Services Accountability meeting Reports, Minutes and Action Plans.	Meeting Papers	Record Creation	Retain for 3 years	Destroy/ Delete
Sectoral Data			Retain for Life of University	Move to Archive
Student Load - Module Data			Retain for Life of University	Move to Archive
Steering group papers	Meeting Papers	End of Group / Committee	Retain for life of steering group + 6 years	Destroy/ Delete
Working group papers	Meeting Papers	End of Group / Committee	Retain for life of working group + 6 years	Destroy/ Delete

# **Digital Services Directorate**

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Business Continuity Plan	Operations & Procedures	Record superseded	Retain until superseded + 1 year	Destroy/ Delete
Business Impact Analysis	Operations & Procedures	Record superseded	Retain until superseded + 1 year	Destroy/ Delete
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Copyright Policy	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
MS Teams Recordings	Meeting Papers	Action Completion	Retain for a maximum of 7 days from date of meeting	Destroy/ Delete
Disaster Recovery Plan	Operations & Procedures	Record superseded	Retain until superseded + 1 year	Destroy/ Delete
Internal & External Audits	Operations & Procedures	Action Completion	Retain until completion of the audit + 5 years	Destroy/ Delete
Master Copies of Procedures Relating to the Management of ICT Systems.	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Minutes of Meetings (CLM, Subs, LUSG)	Meeting Papers	Record Creation	Retain for 10 years	Destroy/ Delete
Policies and Procedures	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Records Documenting Arrangements for the Sanitisation of Institutional ICT Equipment Prior to Disposal.	Operations & Procedures	Action Completion	Retain from disposal of equipment + 1 year	Destroy/ Delete
Records Documenting Attempted or Actual Security Breaches of the Institution's ICT Systems, and Action Taken.	Operations & Procedures	Academic Year End	Retain from last action on incident + 1 year	Destroy/ Delete
Records Documenting Faults Reported by Users of ICT Systems, and Action Taken to Investigate and Resolve the Problem.	Reports	Academic Year End	Retain from last action on fault + 1 year	Destroy/ Delete
Records Documenting Routine Monitoring of the Use of ICT Systems to Ensure Compliance with Legal Requirements and Institutional Policies.	Operations & Procedures	Calendar Year End	Retain from current calendar year + 1 year	Destroy/ Delete
Records Documenting the Development and Establishment of the Institution's ICT Systems Strategy and Policies: Key Records.	Operations & Procedures	Record superseded	Retain until superseded + 5 years	Destroy/ Delete

Records Documenting the Development and Establishment of	Operations &	Record Creation	Retain from issue of strategy, policy or procedure	Destroy/ Delete
the Institution's ICT Systems Strategy, Policies and Procedures:	Procedures		+ 1 year	
Working Papers.				
Records Documenting the Development of Technical and	Operations &	Record superseded	Retain until superseded + 1 year	Destroy/ Delete
Application Training for ICT System Users.	Procedures			
Records Documenting the Initial Development and Post-	Operations &	Action Completion	Retain from decommissioning of system + 5 years	Destroy/ Delete
Implementation Modification and Maintenance of ICT Systems.	Procedures			
Records Documenting the Initial Development of ICT Systems	Operations &	Action Completion	Retain from last action on development + 5 years	Destroy/ Delete
which are not Implemented.	Procedures			
Records Documenting the Maintenance of Appropriate Software	Operations &	Start of Contract /	Retain from issue of new licence	Destroy/ Delete
Licences for Live ICT Systems.	Procedures	Award		
Records Documenting the Management of ICT Systems	Operations &	End of Contract /	Retain from termination of project + 5 years	Destroy/ Delete
Development Projects (i.e. Project Management Records).	Procedures	Relationship		
Records Documenting the Management of System Data Storage,	Operations &	Calendar Year End	Retain from current calendar year + 1 year	Destroy/ Delete
Including the Operation of Routine Data Backup, Archiving and	Procedures			
Deletion Routines.				
Records Documenting the Opening, Maintenance and Closure of	Operations &	End of Contract /	Retain from closure of account + 1 year	Destroy/ Delete
User Accounts for ICT Systems.	Procedures	Relationship		
Records Documenting the Removal/Return of Mobile ICT	Operations &	Action Completion	Retain from return of equipment + 3 months	Destroy/ Delete
Systems Hardware and Software from/to the Institution's	Procedures			
Premises.				
Records Documenting the Routine Monitoring and Testing of the	Operations &	Calendar Year End	Retain from current calendar year + 1 year	Destroy/ Delete
Operation of ICT Systems, and Action Taken to Rectify Problems	Procedures			
and Optimise Performance.				
Records Documenting the Security Arrangements for ICT	Operations &	Action Completion	Retain from decommissioning of system + 5 years	Destroy/ Delete
Systems.	Procedures			
Records Documenting User Requests to Recover Data from	Operations &	Action Completion	Retain from last action on request + 3 months	Destroy/ Delete
Backup or Archive Stores, and Action Taken.	Procedures			
Requests For, and Authorisation of, Connections of Third-Party	Operations &	End of Contract /	Retain from termination of connection + 1 year	Destroy/ Delete
Equipment to the Institution's Networks, Either on Institutional	Procedures	Relationship		
Premises or via Dial-Up Communications Links.				
Service Level Agreements	Contracts &	End of Contract /	Retain for duration of contract +1 year	Destroy/ Delete
	Agreements	Relationship		
Staff Training Records	Staff Related	Action Completion	Retain for 4 years	Destroy/ Delete
Student Support Referrals	Student Related	Academic Year End	Retain until completion of student's module or	Destroy/ Delete
			programme + 1 year	

User Services Enquiries from Students	Student Related	Academic Year End	Retain for student duration + 1 year	Destroy/ Delete
Working Group/Functional Group Papers	Meeting Papers	End of Group /	Retain for life of group + 5 years	Destroy/ Delete
		Committee		
Health and Safety Risk Assessments	Operations &	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
	Procedures			
Health and Safety Policy	Operations &	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
	Procedures			

#### **Estates Services Directorate**

Record Description	Category	Category Trigger Event	Retention Policy	Disposal
				Method
Estates Services Strategy, Policy and Procedure Development:	Operations &	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Key Records	Procedures			
Estates Services Strategy, Policy and Procedure Development:	Operations &	Record Creation	Retain from issue of policy/ strategy/ procedures +	Destroy/ Delete
Working Papers	Procedures		1 year	
Master Copies of Estates Services Procedures	Operations &	Record superseded	Retain until Superseded + 10 years	Destroy/ Delete
	Procedures			
Facilities Management Procedure Development: Master Copies.	Operations &	Record superseded	Retain until superseded + 6 years	Destroy/ Delete
Tender Contract	Procedures			
Facilities Inspections	Operations &	Action Completion	Retain until completion of two subsequent	Destroy/ Delete
	Procedures		inspections	
Records Documenting the Specification of Requirements for	Operations &	Action Completion	Retain until completion of works + 15 years	Destroy/ Delete
Facilities.	Procedures			
Facilities Maintenance: Major Works	Operations &	Action Completion	Retain until completion of works + 15 years	Destroy/ Delete
	Procedures			
Facilities Maintenance: Minor Works	Operations &	Action Completion	Retain until current year + 5 years	Destroy/ Delete
	Procedures			
Estates Maintenance Works: Major (Capital Projects)	Operations &	Action Completion	Retain until completion of works + 12 years	Destroy/ Delete
	Procedures			
Estates Maintenance Works: Minor	Operations &	Financial Year End	Retain until current year + 6 years	Destroy/ Delete
	Procedures			
Property Maintenance: Major Works	Operations &	End of Contract /	Retain until disposal of property	Destroy/ Delete
	Procedures	Relationship		

Property Maintenance: Minor Works	Operations & Procedures	Action Completion	Retain until completion of works + 15 years	Destroy/ Delete
Records documenting deeds of title for properties owned by the	Contracts and	End of Contract /	Retain until disposal of property	Destroy/ Delete
institution.	agreements	Relationship		,
Records Documenting the Negotiation of Leases and Original	Contracts and	End of Contract /	Retain until expiry of lease + 15 years	Destroy/ Delete
Lease Agreements.	agreements	Relationship /		
		Programme		
Records Documenting Leasing-Out Arrangements for Properties.	Contracts and	End of Contract /	Retain until expiry of lease + 12 years	Destroy/ Delete
	agreements	Relationship /		
		Programme		
Property Development	Operations &	End of Contract /	Retain until disposal of property	Destroy/ Delete
	Procedures	Relationship		
Planning Applications	Operations &	End of Contract /	Retain until disposal of property or expiry of	Destroy/ Delete
	Procedures	Relationship	consent	,
Property Acquisition	Operations &	End of Contract /	Retain until disposal of property + 12 years	Destroy/ Delete
	Procedures	Relationship		, ,
Property Disposal	Operations &	End of Contract /	Retain until disposal of property + 12 years	Destroy/ Delete
. , .	Procedures	Relationship		,,
Property Development Health and Safety	Operations &	End of Contract /	Retain until demolition of property OR disposal of	Destroy/ Delete
	Procedures	Relationship	interest in property	,
Property Inspections	Operations &	Action Completion	Retain from date of inspection + 5 years OR	Destroy/ Delete
	Procedures	·	Superseded + 1 year	,
Security Inspections	Operations &	Action Completion	Retain from date of inspection + 5 years OR	Destroy/ Delete
	Procedures	·	Superseded + 1 year	,
Unsuccessful Property Negotiations	Operations &	Action Completion	Retain until closure of negotiations + 6 years	Destroy/ Delete
	Procedures	·		,,
Energy Management Reviews/ Monitoring/ Audit	Operations &	Action Completion	Retain until completion of review/ Audit + 5 years	Destroy/ Delete
<i>, , ,</i>	Procedures	'		,,
Environmental Management Scheme Accreditation	Operations &	End of Contract /	Retain until termination of accreditation + 1 year	Destroy/ Delete
Management	Procedures	Relationship	,	"
Key Registers and Access Registers	Operations &	Record Creation	Retain from creation + 2 years	Destroy/ Delete
, ,	Procedures		,	
Records Documenting Security Breaches or Incidents, and Action Taken.	Reports	Action Completion	Last action on incident + 3 years	Destroy/ Delete
Security Surveillance Records (CCTV)	Operations & Procedures	Action Completion	Retain from creation + 1 month	Destroy/ Delete

Staff, Student Security Passes	Operations &	Action Completion	Retain until expiry of pass + 1 year	Destroy/ Delete
	Procedures			
Visitor Security Passes	Operations &	Action Completion	Retain until expiry of pass + 1 month	Destroy/ Delete
	Procedures			
<b>Records Documenting the Conduct and Outcomes of Inspections</b>	Operations &	Action Completion	Completion of subsequent inspection	Destroy/ Delete
of Facilities by Enforcing Authorities.	Procedures			
Records documenting the development of interior design and	Operations &	Action Completion	Retain until completion of works + 15 years	Destroy/ Delete
fit-out schemes.	Procedures			
Records documenting the carrying out of interior decoration and	Operations &	Action Completion	Retain until completion of works + 15 years	Destroy/ Delete
fitting-out works.	Procedures			
Records Documenting Estate Management, Space Planning and		Record superseded	Retain until superseded + 5 years, duration of	Destroy/ Delete
Project Implementation Timelines			project + 5 years	
Space Audits	Operations &	Action Completion	Retain until completion of subsequent audit + 5	Destroy/ Delete
	Procedures		years	
Sustainability Awareness Promotion	Operations &	Action Completion	Retain current + 5 years	Destroy/ Delete
	Procedures			
Surveys	Survey	Action Completion	Completion of Survey + 3 years	Destroy/ Delete
Waste Management ("Hazardous Waste")	Operations &	Action Completion	Retain until removal of waste + 3 years	Destroy/ Delete
	Procedures			
Waste Management (General Waste)	Operations &	Action Completion	Retain until removal of waste consignment + 3	Destroy/ Delete
	Procedures		years	
Estates Services Operational Health & Safety Records	Operations &	Record superseded	Retin until superseded + 5 years	Destroy/ Delete
	Procedures			

#### Risk and Resilience

Record Description	Category	Trigger Event	Retention Policy	Disposal
			·	Method
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5years	Destroy/ Delete
Risk and Resilience departmental strategy and procedures, (Key	Operations &	Record superseded	Superseded + 5 years	Destroy/ Delete
Records) (Internal)	Procedures			
Risk and Resilience departmental strategy and procedures,	Operations &	Record Creation	Issue of document + 1 year	Destroy/ Delete
(Working Papers) (Internal)	Procedures			
Risk and Resilience related strategy and Policy development	Operations &	Record superseded	Superseded + 5 years	Destroy/ Delete
(Key Records)	Procedures			
Risk and Resilience related strategy, Policy and Procedures	Operations &	Record Creation	Issue of document + 1 year	Destroy/ Delete
development (Working Papers)	Procedures			
Risk and Resilience related procedures (Key Records)	Operations &	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
	Procedures			
Fraud Reporting	Reports	Action Completion	Retain until last action on case + 6 years	Destroy/ Delete
Records Documenting the Conduct and Results of Quality	Operations &	Action Completion	Completion of audit + 3 years	Destroy/ Delete
Audits, and Action Taken to Address Issues Raised.	Procedures			
Crisis Management Plan	Operations &	Record superseded	Superseded + 1 year	Destroy/ Delete
	Procedures			
Business Continuity Plans	Operations &	Record superseded	Superseded + 1 year	Destroy/ Delete
	Procedures			

# Finance held outside of Finance Directorate

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
BACs Form	Finance Related	Action Completion	Do not retain copy	Destroy/Delete
Bank Statements	Finance Related	Project End Date	Retain for 6 years after project end date	Destroy/Delete
Base Transfer Mileage Claim	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed Maximum: Retain copy up to 2 years for operational use Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
Budget Statements	Finance Related		At the discretion of users	Destroy/Delete
Cash/Cheque Customer Booking Lodgement Summary's with original receipts	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Cash/Cheque Lodgement Summary's with original receipts	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Cashier Summary Sheet and EPOS Receipts	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Cognos Access Form	Finance Related	Action Completion	Retain copy until access has been setup	Destroy/Delete
Cost Centre Request Form	Finance Related	Action Completion	Retain copy until setup complete	Destroy/Delete
Credit card Lodgement Summary's with Receipts	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Credit Card Refund and Receipt	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Credit Note Requisition book	Finance Related	Financial Year End	Retain copy 6 years +1	Destroy/Delete
Demonstrator / Tutorial Postgraduate Fees Claim Form	Finance Related	Action Completion	Minimum: Retain copy until payment processed (should not include bank details) Maximum: Retain copy up to 2 years for operational use (should not include bank details) Exception: Applicable to Research and Impact only	Destroy/Delete
Devolved Procurement Forms	Finance Related	Action Completion	Must be attached to e5 order Do not retain copy	Destroy/Delete
Direct Award Contract Form (formerly Single Tender Action (STA) Justification)	Finance Related	Action Completion	Do not retain copy. Must be attached to the e5 order Note: Form must be signed by requester and approver and attached to the e5 order (if over '30k	Destroy/Delete

			must have approval from Procurement to be processed before attaching to order).	
e5 Purchase supporting information	Finance Related	Action Completion/ Financial Year End	Minimum: Retain current plus 6 years	Destroy/Delete
E5 Transaction Lists	Finance Related		Do not retain copy	Destroy/Delete
Entertainment Expenditure Claim	Finance Related	Action Completion/ Financial Year End	Do not retain copy Maximum: Retain copy up to 2 years for operational use Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
External Examiners Claim	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed (should not include bank details) Maximum: Retain copy up to 2 years for operational use (should not include bank details)	Destroy/Delete
External Grant Proposal Form	Finance Related		Do not retain copy	Destroy/Delete
Field Trip / Vacation Course Budget Approval	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed Maximum: Retain copy up to 2 years for operational use Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
Fixed Assets Register	Finance Related	Action Completion	Retain copy in Fixed Asset Register Book until equipment is disposed of	Destroy/Delete
Journal Template	Finance Related	Action Completion	Retain copy until setup complete	Destroy/Delete
Lost Money Slip	Finance Related	Financial Year End	Retain receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Memo for Student Awards	Finance Related	Action Completion	Retain copy until payment processed	Destroy/Delete
Monthly Overtime Claim	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
New Supplier	Finance Related	Action Completion	Retain digital file until setup complete	Destroy/Delete
Online Customer Bookings Lodgement Summary's	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Part Time Teacher (PandC Responsible)	Finance Related	Action Completion	If under '35 Claimant should not retain copies of petty cash vouchers. Departments with floats should retain a copy of the summary cover sheet detailing the petty cash float transactions until they receive the monetary reimbursement for the float. Maximum: Retain copy up to 2 years for	Destroy/Delete

			operational use (should not include copies of passport)	
Petty Cash Book	Finance Related	Financial Year End	Retain backup paperwork for current financial year + 6 years	Destroy/Delete
Petty Cash Float Summary	Finance Related	Financial Year End	Retain backup paperwork for current financial year + 6 years	Destroy/Delete
Petty Cash Float Transaction Log	Finance Related	Financial Year End	Retain backup paperwork for current financial year + 6 years	Destroy/Delete
Petty Cash Reimbursement Form	Finance Related	Financial Year End	Retain backup paperwork for current financial year + 6 years	Destroy/Delete
Petty Cash Voucher and Receipts	Finance Related	Action Completion	Minimum: Retain copy until payment processed (applicable to those who send the original form and receipt to Finance)	Destroy/Delete
Placement Student Expenses	Finance Related	Action Completion/ Financial Year End	Do not retain. Policy states that supporting documentation must be attached to e5Maximum: Retain copy up to 2 years for operational use Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
Prior Approval (Staff)	Finance Related	Action Completion	Minimum: Retain copy until payment processed	Destroy/Delete
Prior Approval (Students)	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed Maximum: Retain copy up to 2 years for operational use Maximum: Retain copy up to 2 years for operational use	Destroy/Delete
Private Landlord Invoices	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/Delete
Purchase Card Application Form	Finance Related	Action Completion	Retain copy for duration of Purchase Card responsibility	Destroy/Delete
Purchase Card Change Request	Finance Related	Action Completion	Retain until amendment complete	Destroy/Delete
Purchase Card Employment Agreement Form	Finance Related	Action Completion	Retain copy for duration of Purchase Card responsibility	Destroy/Delete
Purchase Card Orders/Invoices/Receipts	Finance Related	Action Completion/ Financial Year End	Minimum: Retain original for current financial year plus 6 years and must be available in paper format Maximum: If purchase is for a research project, retain for current financial year + 6 years after project end date	Destroy/Delete
Purchase Card Purchase Request Authorisation	Finance Related	Action Completion/ Financial Year End	Retain original for current financial year + 6 years	Destroy/Delete

Purchase Card Statement	Finance Related	Financial Year End	Do not retain copy of statement if all approvals have taken place on the Barclaycard Management System. If approval has not taken place on Barclaycard Management System. The purchase card statement must be printed out and signed by approver.	Destroy/Delete
Purchase card supporting information	Finance Related	Action Completion/ Financial Year End	Maximum: If purchase is for a research project then retain for 6 years after project end date	Destroy/Delete
Purchase Card Transaction Log	Finance Related	Financial Year End	Minimum: Retain for current financial year + 6 years	Destroy/Delete
Purchase Requisition form/duplicate book	Finance Related	Action Completion	Do not retain paper - Official requisition must be uploaded and held within e5	Destroy/Delete
Re issue of id card cash transaction log (Kalamazoo)	Finance Related	Financial Year End	Retain original receipts and backup paperwork for current financial year + 6 years	Destroy/Delete
Sales Invoice Requisition form	Finance Related	Financial Year End	Retain copy 6 years +1	Destroy/Delete
Staff Tuition Fee Exemption Form	Finance Related	Action Completion	Minimum: Retain copy until processed, Maximum: Retain for duration of Programme	Destroy/Delete
Student Indemnity	Finance Related	Financial Year End	Retain for 3 years after the date that the student placement finishes	Destroy/Delete
Student Wages Claim Form	Finance Related	Action Completion	Minimum: Retain copy until payment processed (should not include bank details) Maximum: Retain copy up to 2 years for operational use (should not include bank details)	Destroy/Delete
Subsidiary Payroll Claim	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed (should not include bank details) Maximum: Retain copy up to 2 years for operational use (should not include bank details)	Destroy/Delete
Subsidiary Payroll Claim Passport copy	Finance Related		Minimum: Retain copy until payment processed (should not include bank details)	Destroy/Delete
Sundry Supplier	Finance Related	Action Completion	Retain digital file until setup complete	Destroy/Delete
Supplementary Expenses and Receipts	Finance Related	Action Completion/ Financial Year End	Minimum: Retain copy until payment processed Maximum: Retain original for current financial year + 6 years (applicable to those who do not send the original form and receipt)	Destroy/Delete
Supplier Balance Statements	Finance Related	Financial Year End	Retain up to 1 year for operational purposes	Destroy/Delete
Tax Form - Starter Declaration	Finance Related		Do not retain copy	Destroy/Delete

Travel, Expenses and Subsistence (Council Members)	Finance Related	Action Completion/	Minimum: Retain a copy until payment processed	Destroy/Delete
		Financial Year End	Maximum: Retain copy up to 2 years for	
			operational use	
Travel, Expenses and Subsistence Claim (Staff)	Finance Related	Action Completion/	Minimum: Retain a copy until payment processed	Destroy/Delete
		Financial Year End	Maximum: Retain copy up to 2 years for	
			operational use	
Visiting Lecturer Claim	Finance Related	Action Completion/	Minimum: Retain copy until payment processed	Destroy/Delete
		Financial Year End	(should not include bank details) Maximum:	
			Retain copy up to 2 years for operational use	
			(should not include bank details)	
Visiting Professor Claim	Finance Related	Action Completion/	Minimum: Retain copy until processed (should not	Destroy/Delete
		Financial Year End	include copies of passport, a marriage certificate,	
			a divorce degree, a deed poll or statutory	
			declaration) Maximum: Retain copy up to 2 years	
			for operational use (should not include bank	
			details)	
Winter Graduation Fee and Receipt	Finance Related	Financial Year End	Retain original receipts and backup paperwork for	Destroy/Delete
			current financial year + 6 years	

# **PVC Academic Quality & Student Experience**

#### The Learning Enhancement Directorate

The Centre for Digital Learning Enhancement

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Boards of Examiners and External Examiner reports	Reports	Academic Year End	Retain for current academic year + 6 years.	Destroy/ Delete
Copies of module content and interactions within Blackboard Learn.	Couse Related	Academic Year End	Retain for current academic year + 6 years.	Destroy/ Delete
Documentation of setting assessments, marking and grading, conducting meetings of examiners etc.	Course Related	Academic Year End	Retain for current academic year	Destroy/ Delete
Individual student feedback on academic progress and general academic guidance	Student Related	Academic Year End	Retain until end of student relationship + 6 years	Destroy/ Delete
Individual student marks and grades given to assessments (including awards and classifications)	Student Related	Academic Year End	Completion of student's module or programme + 6 years	Destroy/ Delete
Policies and procedures	Operations & Procedures	Record superseded	Retain until superseded + 10 years (Key Records) Retain from issue of policy or procedure + 1 year (Working Papers)	Destroy/ Delete
Records documenting faults reported by users of Blackboard Learn and action taken to resolve (held in JIRA)	Reports	Action Completion	Retain from last action on fault + 1 year	Destroy/ Delete
Records documenting individual students assessed work and submissions	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Records documenting submitted/completed assessments: formative assessments		Academic Year End	Retain current academic year	Destroy/ Delete
Records documenting submitted/completed assessments: summative assessments	Student Related	Academic Year End	Retain until confirmation of marks/grades + 6 months.	Destroy/ Delete
Records documenting the design, commissioning, editing and production of publications		Record Creation	Retain from issue of publication + 1 year	Destroy/ Delete
Records documenting the initial development and post implementation modification, updates and maintenance of Blackboard Learn		Action Completion	Retain from decommissioning of system + 5 years	Destroy/ Delete
Records documenting the organisation and administration of local community events		Action Completion	Retain from completion of event + 1 year	Destroy/ Delete

Records held in JIRA documenting handling of queries from prospective students	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Records in relation to development of CPPD and Postgraduate CPD Framework, PEP and other ADL academic programmes		End of Course / Prog / Module	Retain for the life of the programme or module + 10 years	Destroy/ Delete
Records related to the administration of student assessment including committee servicing	Student Related	Academic Year End	Retain current academic year + 5 years or Life of course + 1 year	Destroy/ Delete
Science Shop Projects including Ulster University student details	Student Related	Academic Year End	Retain until completion of student's module or programme + 10 years	Destroy/ Delete
Student appeals IFP, PGCPD, CPPD, PGCPD, PGCPP	Student Related	Academic Year End	Retain from last action on case + 6 years	Destroy/ Delete
Student Applications for STEP-UP	Student Related	Academic Year End	Successful - Retain until end of student relationship + 6 years Unsuccessful - Retain until completion of admissions process + 1 year.	Destroy/ Delete
Student Applications IFP, PGCPD, CPPD, PGCPD, PgCPP	Student Related	Academic Year End	Unsuccessful - Retain until completion of admissions process + 1 year.	Destroy/ Delete
Student marks IFP, PGCPD, CPPD, PGCPD, PGCPP	Student Related	Academic Year End	Completion of student's module or programme + 6 years	Destroy/ Delete
Student records IFP, PGCPD, CPPD, PGCPD	Student Related	Academic Year End	Retain until completion of student's module or programme + 6 years	Destroy/ Delete
Submitted assessments, marks, grades and feedback in relation to the Professional Experience Programme		Academic Year End	Retain for current academic year + 9 years	Destroy/ Delete
Summaries, reports and analyses of taught programme effectiveness - CPPD, PEP	Course Related	End of Course / Prog / Module	Retain for duration of programme + 5 years	Destroy/ Delete
Teaching and learning material in relation to the Professional Experience Programme		Academic Year End	Retain for current academic year + 9 years	Destroy/ Delete
Turnitin submissions for plagiarism/originality checking.		Academic Year End	Retain for current academic year until end of contract with Turnitin.	Destroy/ Delete
Tutoring in Schools projects to include university student details	Student Related	Academic Year End	Retain until completion of student's module or programme + 10 years	Destroy/ Delete
Copies of online learning content, created by staff at a module level		Academic Year End	Retain for current academic year + 10 years.	Destroy/ Delete
Staff and Student accounts for Blackboard		Academic Year End	Retain for current academic year + 10 years.	Destroy/ Delete
Digital Student Experience Survey	Survey		Current academic year +5 years	Destroy/ Delete
Audio visual recordings of Teaching and Learning events (eg Lecture Capture, Panopto)	Operations & Procedures	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete

Consent for audio visual recordings of Teaching and Learning	Operations &	Academic Year End	Retain for current academic year + 2 years	Destroy/ Delete
events (eg Lecture Capture, Panopto)	Procedures			

#### The Centre for Curriculum Enhancement and Approval

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
CCEA Annual prize listing	Awards & Prizes	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
CCEA Annual Record of Retention and Disposal of Documents	Operations &	Academic Year End	Retain for 40 years in Academic Office Archive.	Destroy/ Delete
evidencing authorisation for the transfer/disposal of redundant records	Procedures			
Documentation for Internal Audit of Academic Office	Operations &	Academic Year End	Retain evidence base for current academic year +	Destroy/ Delete
procedures	Procedures		1 year.	
			Retain report in AO for 10 years or until updated	
Access Courses queries	Course Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Annual validation briefing seminar documents	Meeting Papers	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Course files (servicing panels, reports, follow-up	Course Related	End of Course / Prog	Retain for the life of the programme or module +	Destroy/ Delete
documentation, programme documentation)		/ Module	25 years	
Details relating to financial transactions for prizes	Finance Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Details relating to financial transactions for syllabus searches	Finance Related	Financial Year End	Retain for current financial year + 1 year	Destroy/ Delete
Documentation relating to notification of prize winners and related correspondence	Awards & Prizes	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Establishment of and revisions to terms and conditions of	Awards & Prizes	Academic Year End	Retain until end of prize + 1 year.	Destroy/ Delete
University prizes			Retain prizes and revisions not approved for	
			current academic year + 5 years.	
Evaluation/Revalidation external panel members expenses	Finance Related	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete
Evaluation/Revalidation papers and schedules	Meeting Papers	End of Course / Prog	Retain for the life of the programme or module +	Destroy/ Delete
		/ Module	10 years	
External Examiner and Recognised Teacher Nominations	Awards & Prizes	Academic Year End	Retain until termination of appointment + 1 year,	Destroy/ Delete
			if approved.	
			Retain for current academic year + 5 years, if	
			unapproved.	

External Reviews (e.g. QAA)	Reports	Record superseded	Retain draft submissions until accepted as final version + 3 months. Retain final version until superseded	Destroy/ Delete
Handbooks for Assessment	Handbooks	Record Creation	Retain for 20 years then transfer to University Archive	Move to Archive
Handbooks for External Examiners	Handbooks	Record Creation	Retain for 20 years then transfer to University Archive	Move to Archive
Handbooks for Members of Evaluation Panels in External Institutions	Handbooks	Record Creation	Retain for 5 years	Destroy/ Delete
Handbooks for Members of Revalidation Panels in External Institutions	Handbooks	Record Creation	Retain for 5 years	Destroy/ Delete
Handbooks for Members of University Evaluation Panels	Handbooks	Record Creation	Retain for 5 years	Destroy/ Delete
Handbooks for Members of University Revalidation Panels	Handbooks	Record Creation	Retain for 5 years	Destroy/ Delete
Handbooks for Partnership	Handbooks	Record Creation	Retain for 20 years then transfer to University Archive	Move to Archive
Handbooks for Programme Approval, Management and Review	Handbooks	Record Creation	Retain for 20 years then transfer to University Archive	Move to Archive
Plagiarism Annual Reports	Operations & Procedures	Academic Year End	Retain for current academic year until superseded + 20 years	Destroy/ Delete
Prospectuses (CCEA copies)	Couse Related	Record Creation	Retain for 40 years to support syllabus searches	Move to Archive
Regulations Templates	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Syllabus Searches	Course Related	Academic Year End	Retain records of requests and outcomes of individual searches for current academic year + 5 years	Destroy/ Delete
Communities of practice activities	Meeting Papers	End of Group / Committee	Retain for life of CoP + 5 years	Destroy/ Delete

#### The Centre for Professional Practice Enhancement

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Attendance records	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
CPPE Awards applications	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Feedback forms/event booklets	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Records documenting UKPSF/PSF Fellowship applications,	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
decision making documents/panel sheets/recordings/feedback				
etc for HEA QA purposes				
ENHANCE Recognition Scheme Records	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Accredited course administration (Pg Cert HEP & MEd)	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
GROW CPD Framework records	Admin	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete

#### The Centre for Quality Enhancement

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Academic Policies (as approved by committees, or in relation to external agencies)	Operations & Procedures	Record superseded	Retain until superseded + 10 years (Key Records) Retain from issue of policy or procedure + 1 year (Working Papers)	Destroy/ Delete
Annual Course Review (Collaborative Courses) documents	Meeting Papers	End of Group / Committee	Retain for current academic year + 5 years	Destroy/ Delete
Agreements with partner institutions	Operations & Procedures	Academic Year End	Retain copy until superseded or end of agreement + 5 years	Destroy/ Delete
Faculty Subject Partnership Manager Annual Reports	Course Related	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Institutional Approval/Re-Approval Files	Operations & Procedures	End of Contract / Relationship / Programme	Retain for lifetime of partnership + 5 years	Destroy/ Delete
Module Feedback Survey documents	Course Related	Action Completion	Retain until completion of survey + 5 years	Destroy/ Delete
Module Monitoring documents	Course Related	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
National Student Survey documents	Survey	Action Completion	Retain reports for duration of current survey + 5years	Destroy/ Delete

PSRB Reports	Reports	End of Contract / Relationship / Programme	Retain for lifetime of relationship + 10 years	Destroy/ Delete
QAA external reviews and audits (including TNE Audit)	Operations & Procedures	Action Completion	Retain until completion of audit + 5 years	Destroy/ Delete
Records containing data on, and analyses of, student numbers and other programme statistics	Student Related	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Records pertaining to Self-Effectiveness Review of Senate	Operations & Procedures	Action Completion	Retain until the completion of two subsequent reviews	Destroy/ Delete
Reviews audits and responses on the quality and standards of teaching, including reports and analysis of module/programme effectiveness	Course Related	Academic Year End	Retain for current academic year	Destroy/ Delete
Student Complaints files	Student Related	Action Completion	Retain from last action on complaint + 5 years	Destroy/ Delete
University Policy Documents	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Collaborative Provision Annual Conference	Reports	Academic Year End	Retain for + 5 years	Destroy/ Delete
New Partner Proposals	Contracts & Agreements	End of Contract / Relationship / Programme	Retain for life of agreement + 5 years	Destroy/ Delete
External Examiner Review	Examiner Related	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
External Examiner Processing	Examiner Related	End of Contract / Relationship / Programme	Retain until termination of appointment + 5 years	Destroy/ Delete
Recognised Teachers		End of Contract/ Relationship/Program me	Retain from last contact + 5 years	Destroy/ Delete

#### **Common Activities**

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Committee papers	Meeting Papers	End of Group /	Retain for life of committee + 5 years	Destroy/ Delete
		Committee		
Steering group papers	Meeting Papers	End of Group /	Retain for life of steering group + 6 years	Destroy/ Delete
		Committee		
Working group papers	Meeting Papers	End of Group /	Retain for life of working group + 5 years	Destroy/ Delete
		Committee		

#### Student Academic Affairs Team

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Fitness to Practice Records	Student Related	Academic Year End	1.) Retain from closure of case + 6 years or until	1.) Destroy/
			end of student relationship + 6 years (Whichever	Delete
			is greater).	2.) Move to
			2.) Records involving serious misconduct, criminal	Archive
			behaviour, or where required by PSRBs or legal	
			precedent- Retain Permanently	
Records documenting the conduct and results of disciplinary	Student Related	Academic Year End	Retain from closure of case + 6 years	Destroy/Delete
proceedings against individual students.				
Records documenting the conduct and results of academic	Student Related	Academic Year End	Retain from closure of case + 6 years	Destroy/Delete
misconduct proceedings against individual students.				
Records documenting the handling and results of academic	Student Related	Academic Year End	Retain from closure of case + 6 years	Destroy/Delete
appeals by individual students				
Records documenting the handling of complaints by individual	Student Related	Academic Year End	Retain from last action + 6 years	Destroy/Delete
students where the formal complaints procedure is not				
initiated.				
Records documenting the handling of formal complaints made	Student Related	Academic Year End	Retain from closure of case + 6 years	Destroy/Delete
by individual students against the institution.				
Committee papers	Meeting Papers	End of Group /	Retain for life of committee + 5 years	Destroy/ Delete
		Committee		

Steering group papers	Meeting Papers	End of Group /	Retain for life of steering group + 6 years	Destroy/ Delete
		Committee		
Working group papers	Meeting Papers	End of Group /	Retain for life of working group + 5 years	Destroy/ Delete
		Committee		
SAAT Policy documents (Key records)	Operations &	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
	Procedures			
SAAT Strategy, Policy, Procedure development documents	Operations &	Record superseded	Retain from issue of strategy, policy or procedure	Destroy/ Delete
(Working papers)	Procedures		+ 1 year	
Master copies of procedures	Operations &	Record superseded	Superseded + 5 years	Destroy/ Delete
	Procedures			

## The Library Directorate

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Bids for external funding	Library Finance Records	End of Contract / Relationship	Retain from termination of contract + 6 years	Destroy/ Delete
Bids for internal funding	Library Finance Records	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete
Comments and suggestions	Library Records	Action Completion	Retain for 3 years	Destroy/ Delete
Digitised materials within Special Collections	Library Records		Retain permanently	Move to Archive
Economic Appraisals	Library Finance Records	End of Contract / Relationship	Retain from termination of supply contract awarded + 6 years	Destroy/ Delete
Exam papers	Library records	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Financial planning and forecasts	Library Finance Records	Financial Year End	Retain for current financial year + 5 years	Destroy/ Delete
Financial records: receipts, claims	Library Finance Records	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete
Fixed Asset Register data	Library Records	Action Completion	Retain until asset is recorded as disposed of/obsolete	Destroy/ Delete
FOI responses and backup data	Library Records	Action Completion	Retain from completion of preparation of response + 3 years	Destroy/ Delete

Library Asset Inventory	Library Records	Action Completion	Retain until asset is recorded as disposed of/obsolete	Destroy/ Delete
Library Authored Web Content	Library Records		Retain in line with the Library Web Content Policy	Destroy/ Delete
Library membership requests	Library Records	Action Completion	Retain until processed	Destroy/ Delete
Library Risk Register	Library Records	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Library Strategy and Policies: Key records (Including Archive and Collections Management)	Operations & Procedures	Record superseded	Retain until superseded + 5 years	Destroy/ Delete
Licences and Contracts	Library Records	Record superseded	Retain until superseded/expired + 12 years. Retain permanently where there are post- contract clauses and rights.	Destroy/ Delete
LMS bibliographic and request records	Library Records		Retain permanently	Move to Archive
LMS Borrower records	Library Records	Financial Year End	Retain for current financial year + 6 years, then anonymised	Destroy/ Delete
LMS documentation	Library Records	Record superseded	Retain until superseded	Destroy/ Delete
Major projects	Library Records	End of Contract / Relationship	Retain for duration of project + 5 years	Destroy/ Delete
Performance measurement records	Library Records	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Purchase order records	Library Records	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete
Reading list content	Library Records	Academic Year End	Retain for current academic year + 3 years	Destroy/ Delete
Reading list documentation	Library Records	Action Completion	Retain until processed	Destroy/ Delete
Records of expenditure of research grants	Library Finance Records	Financial Year End	Retain for current financial year + 6 years or as required by funder	Destroy/ Delete
Successful Tenders	Library Finance Records	End of Contract / Relationship	Retain from termination of contract + 6 years	Destroy/ Delete
Unsuccessful Tenders	Library Finance Records	Start of Contract / Award	Retain from award of supply contract + 1 year	Destroy/ Delete
Usage data	Library Records	Calendar Year End	Retain for current calendar year + 10 years	Destroy/ Delete
User Enquiry documentation	Library Records	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
User surveys	Library Records	Action Completion	Retain until completion of the survey, retain anonymised full data set (responses) + 10 years (reports)	Destroy/ Delete
Library Strategy, Policies and Procedures: Working papers (Including Archive and Collections Management)	Operations & Procedures	Record Creation	Issue of document + 1 year	Destroy/ Delete

Library Procedures: Master Copies (Including Archives and	Operations &	Record superseded	Superseded + 3 years	Destroy/ Delete
Collections Management)	Procedures			
Records documenting the development and establishment of	Library Records		Life of archives	Move to Archive
the selection criteria for records to be preserved as archives.				
Records documenting the appraisal, selection and acquisition of	Library Records		Life of records	Move to Archive
records for preservation as institutional archives.				
Records documenting the accessioning of records acquired for	Library Records		Life of archives	Move to Archive
preservation as archives.				
Records documenting the institution's scheme of arrangement	Library Records		Life of records arranged according to the scheme	Move to Archive
for its archives.				
Records documenting the development of the institution's	Library Records		Life of records described using the model	Move to Archive
standard descriptive model for its archives.				
Records containing the descriptions of the records held as	Library Records		Life of records	Move to Archive
archives.				
Records documenting the monitoring and control of the storage	Library Records	Academic Year End	Current year + 1 year	Destroy/ Delete
of archives.				
Records documenting the movement of archives from/to	Library Records	Action Completion	Return of items + 1 year	Destroy/ Delete
storage.				
Requests for access to archives.	Library Records	Action Completion	Last action on request + 1 year	Destroy/ Delete
Records documenting conservation work undertaken on items	Library Records		Life of records	Move to Archive
in the archives.				
Records documenting authorisation for the disposal of de-	Library Records	Action Completion	Completion of disposal process + 6 years	Destroy/ Delete
accessioned records.				
Records documenting the development and maintenance of	Library Records	Record superseded	Superseded	Destroy/ Delete
specialised finding aids to promote and facilitate access to				
(items in) the archives.				
Records documenting the design and distribution of	Library Records	Record superseded	Superseded	Destroy/ Delete
promotional materials to raise awareness and encourage use of				
(items in) the archives.				
Records documenting enquiries about (items in) the archives,	Library Records	Action Completion	Last action on enquiry + 1 year	Destroy/ Delete
and the responses provided.				
Records documenting the selection and use of items from the	Library Records	Academic Year End	Current + 5 years	Destroy/ Delete
archives by institutional staff (e.g. for teaching events,				
publications, exhibitions).				

Records documenting the selection and use of items from the archives by third parties (e.g. for exhibitions, publications, television programmes).	Library Records	Action Completion	Last action on project + 5 years	Destroy/ Delete
Records documenting loans of items from the archives to third parties.	Library Records	End of Agreement	Termination of loan + 6 years	Destroy/ Delete
Records documenting the design and development of promotional materials.	Library Records	Action Completion	While materials are current	Destroy/ Delete
Records documenting the design and implementation of promotional events.	Library Records	Action Completion	Last action on event + 5 years	Destroy/ Delete
Records documenting the receipt and evaluation of requests / proposals for use of collections or objects, where the requests / proposals are rejected.	Library Records	Action Completion	Last action on request / proposal + 1 year.	Destroy/ Delete
Records documenting the receipt and evaluation of requests / proposals for use of collections or objects, where the requests / proposals are authorised.	Library Records	Action Completion	Completion of use + 5 years.	Destroy/ Delete
Records documenting the authorised use of collections or objects, and actions taken to facilitate, monitor or control use (e.g. checking environmental conditions, handling / operating objects; taking samples from objects).	Library Records	Action Completion	Completion of use + 5 years.	Destroy/ Delete

#### **Student and Graduate Success**

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Disability services ASN for non-students	Student Related	Academic Year End	Retain until confirmation is received that the student is not attending Ulster University	Destroy/ Delete
Disability services student file documents	Student Related	Academic Year End	Retain until end of student relationship + 6 years	Destroy/ Delete
Student funding applications	Student Related	Record superseded	Retain for current financial year + 6 years	Destroy/ Delete
Student funding payment records	Student Related	Financial Year End	Retain for current financial year + 6 years	Destroy/ Delete

Student Support Operational and Policy records	Operations & Procedures	Record superseded	Retain until superseded + 3 years	Destroy/ Delete
Support provider application form reference		Record Creation	Retain from provision of reference + 1 year	Destroy/ Delete
Support provider information		Record superseded	Retain until superseded	Destroy/ Delete
Support provider interview notes		Action Completion	Retain for up to 1 year or until recruitment process is complete	Destroy/ Delete
Support provider learning plans		End of Contract / Relationship	Retain until termination of employment + 6 years (as part of employee contract records) except information that is not relevant to the on-going employment relationship.	Destroy/ Delete
Support provider personal documentation		End of Contract / Relationship / Programme	Retain until the Support Provider withdraws or is withdrawn from the Register	Destroy/ Delete
Support provider statement of agreement		Record Creation	Retain for 3 years	Destroy/ Delete
Support provider student information	Student Related	Record Creation	Retain for 3 years	Destroy/ Delete
Support provider work records	Student Related	Academic Year End	Retain for current year + 7 years	Destroy/ Delete
Student Wellbeing Services Records	Student Related	Academic Year End	Retain for current year + 7 years	Destroy/ Delete
Support Application Management Records	Student Related	Academic Year End	Retain for current year + 7 years	Destroy/ Delete
Management of reasonable adjustment recommendations (RARs)	Student Related	Academic Year End	Retain for current year + 7 years	Destroy/ Delete
Operational Reports	Reports	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Regulatory Compliance	Operations & Procedures	Record Creation	Retain for 15 months	Destroy/ Delete

Student Employability Records	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
EDGE Award Records		Record Creation	Retain for current academic year + 7 years	Destroy/ Delete
Student Careers Advice (CV Development, Interview skills)	Student Related	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Placement Management Records	Student Related	Record Creation	Retain for current academic year + 7 years	Destroy/ Delete
Employability Metrics (HESA Graduate Outcomes, Annual Employability Survey, Reporting of course employability metrics	Reports	Academic Year End	Retain for current academic year + 3 years	Destroy/ Delete
<b>Graduand Employment Metrics (</b> Annual Graduate Exit Survey Reports)	Reports	Academic Year End	Retain for current academic year + 3 years	Destroy/ Delete
Alumni Engagement Records		Academic Year End	Retain for current academic year + 7 years	Destroy/ Delete
Employer Engagement Records		Academic Year End	Retain for current academic year + 7 years	Destroy/ Delete
Enterprise Placement Intervention Records	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Global Mobility Interventions Records	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Graduate Boost Intervention Records (Registration of disabled graduates, Matching disabled graduates to employers)	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Copies of proposals submitted to the Department of the Economy and associated paperwork	Reports	Financial Year End	Retain for current financial year + 1 year, retain anonymised data +10 years	Destroy/ Delete

Records containing rounded data on, and analyses of student numbers, early leavers, leave of absence and other programme statistics	Reports	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Surveys and questionnaires relating to Student Success Centre activities	Survey	Record superseded	Retain until superseded or 1 year, retain anonymised full data set + 10 years	Destroy/ Delete
Anonymised student surveys and transcripts of case study interviews	Survey	Record superseded	Retain until superseded or current academic year + 10 years	Destroy/ Delete
Induction bookings timetable		Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
Committee Papers	Meeting Papers	End of Group / Committee	Retain for life of committee + 5 years	Destroy/ Delete
Student Registrations in Canvas VLE	Student Related	Academic Year End	Retain for current academic year + 1 year	Destroy/ Delete
Case Notes and Timelines of Student Interventions	Student Related	Action Completion	Retain from last action on case + 5 years	Destroy/ Delete
Student Success Centre Project Workbook	Project	End of Project	Retain for duration of project + 10 years	Destroy/ Delete

## **PVC Research**

## Research and Impact

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Records that develop and establish strategy, policies and procedures on research (Key Records)	Operations & Procedures	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Records and working papers that develop and establish strategy, policies and procedures on research and research funded projects	Operations & Procedures	Record superseded	Retain until issue of new strategy, policy or procedure + 1 year	Destroy/ Delete
Identification, costing and exploration of new research opportunities (Unsuccessful) which do not lead to research projects	Projects	Action Completion	Retain until last action + 5 years	Destroy/ Delete
Identification, costing and exploration of new opportunities (Successful) which lead to research projects	Projects	Action Completion	Retain until completion of project	Destroy/ Delete
Design and planning of research projects (Not undertaken)	Projects	Action Completion	Retain until the abandonment or unsuccessful funding of plans + 1 year 5 years???	Destroy/ Delete
Design and planning of research projects which are undertaken (Incl EU Funded): key records	Projects	Action Completion	Retain until completion of project + 10 years	Destroy/ Delete
Design and planning of research projects which are undertaken (Incl EU Funded): Working papers	Projects	Action Completion	Retain until completion of project	Destroy/ Delete
Records documenting spending of research grants		End of Contract / Relationship / Programme	Retain until termination of grant + 6 years or as stipulated by the funder	Destroy/ Delete
Records documenting the development of the quality and standards of research	Operations & Procedures	Action Completion	Retain while current	Destroy/ Delete
Records documenting the management of internally-funded research projects	Projects	Action Completion	Retain until completion of project + 3 years	Destroy/ Delete
REF Records		Record superseded	Retain until superseded + 10 years	Destroy/ Delete
Consultancy projects records     Records documenting the management of externally-funded research projects     Records documenting database management and maintenance for research projects	Projects	Action Completion	Retain until completion of project + 6 years or as stipulated by the funder	Destroy/ Delete

Sponsor information/ Funder Information	Donor and Sponsor	Academic Year End	Retain for current academic year + 5 years	Destroy/ Delete
	Related		Retain until termination of grant + 6 years	
Preparation/ submission of funding applications (Unsuccessful)	Contracts &	Action Completion	Receipt of notification that application was	Destroy/ Delete
does not result in the offer of a funding award	Agreements		unsuccessful + 1 year 5 years???	
			Date of Funder decision + 5 years	
Final versions of publications and presentations made to	Reports	Action Completion	Retain until publication/Delivery + 3 years	Destroy/ Delete
disseminate research results (NOT interim or final research				
reports).				
Working papers for the preparation of publications, audio-visual	Reports	Action Completion	Retain until publication/Delivery + 1 year	Destroy/ Delete
presentations etc. to disseminate research results (NOT interim or	•			
final research reports).				
Preparation/ submission of funding applications (Successful)	Contracts &	Action Completion	Completion of project (i.e. termination of award) + 6	Destroy/ Delete
results in the offer of a funding award	Agreements		years (or period stated by funder/s)	
Records documenting the development of the institution's	Operations &	End of Contract /	Life of programme + 10 years	Destroy/ Delete
research programmes.	Procedures	Relationship /		
		Programme		
Routine monitoring of external developments and trends to	Operations &	Academic Year End	Current academic year + 1 year	Destroy/ Delete
inform the development of the institution's research	Procedures			
programmes.				
Records documenting the formation and management of	Operations &	End of Contract/	Life of partnership/arrangement + 6 years	Destroy/ Delete
partnerships and other collaborative arrangements to undertake	Procedures	Relationship/		
research.		Programme		
Records documenting the development of the institution's	Operations &		Retain while current	Destroy/ Delete
internal quality assurance processes.	Procedures			
Conduct and results of formal internal and external reviews of	Reports	Academic Year End	Current academic year + 5 years	Destroy/ Delete
research quality, and responses to the results.				
Reports of routine internal and independent reviews of research	Reports	Academic Year End	Current academic year + 5 years	Destroy/ Delete
programmes.				
Records documenting the conduct of all other research funded by	Projects	Action Completion	Completion of project + 10 years (date of last	Destroy/ Delete
all other organisations.			funding payment + 10 years for projects funded by	
			the European Union)	
Data on, and analyses of, student numbers and other programme	Reports	Academic Year End	Current academic year + 3 years	Destroy/ Delete
statistics.				
Records documenting the conduct of formal assessments of work	Student Related	End of Contract/	Completion of student's programme + 6 years	Destroy/ Delete
undertaken by research students.		Relationship/		
		Programme		

Academic advice and guidance to individual students on the	Student Related	End of Contract/	Completion of student's programme + 6 years	Destroy/ Delete
selection of research subjects and on the progress and standard o	f	Relationship/		
their work.		Programme		
Records documenting awards and classifications, including		Academic Year End	Current academic year + 6 years	Destroy/ Delete
reviews in response to notifications of mitigating circumstances o	r			
academic appeals.				
Records documenting the appointment of supervisors for	Staff Related	End of Contract/	Termination of appointment + 1 year	Destroy/ Delete
research students.		Relationship/		
		Programme		
All forms of Assessable Research Output (e.g.: Publications,		Record Creation	Retain permanently	Move to Archive
Artefacts, Patents, Books, etc)				
Data sharing agreements, Human Tissue Transfer agreements	Contracts &	End of Contract /	Retain for lifespan of agreement +10 years	Destroy/ Delete
	Agreements	Relationship /		
		Programme		
Records documenting the conduct of research funded by the	Operations &	Action Completion	Completion of project + 10 years	Destroy/ Delete
Medical Research Council, except where other requirements are	Procedures			
specified.	0	A atiana Camandatiana	Completion of anniont ( 20 mans	Daataa / Dalata
Records documenting the conduct of clinical or public health studies funded by the Medical Research Council, except specific	Operations & Procedures	Action Completion	Completion of project + 20 years	Destroy/ Delete
categories of records in studies for which consent was obtained.	Procedures			
Records documenting the protocol, the consent procedure, the	Operations &	Action Completion	Completion of project + 30 years	Destroy/ Delete
participants and adverse effects in all studies (for which consent	Procedures	Action Completion	Completion of project + 30 years	Destroy/ Delete
was obtained) funded by the Medical Research Council.	riocedules			
Committee Papers	Meeting Papers	End of Group/	Retain for the life of committee + 5 years	Destroy/ Delete
Committee rapers	iviceting rapers	Committee	Retail for the me of committee 13 years	Destroy/ Delete
Working Groups/ Steering Group Papers	Meeting Papers	End of Group/	Retain for the life of group + 5 years	Destroy/ Delete
		Committee		,
Meeting Minutes	Meeting Papers	Academic Year End	Retain for 10 years	Destroy/ Delete
Audit Records	Reports	Action Completion	Retain from completion of audit +5 years	Destroy/ Delete
Report Records	Reports	Record superseded	Retain until superseded + 10 years	Destroy/ Delete
POP Records (Proof of Principle)	Project		Retrain until abandonment or unsuccessful funding	Destroy/ Delete
			of plans +1 year	
POC Project records (Proof of Concept)	Project	End of Contract/	Life of Programme + 10 years	Destroy/ Delete
		Relationship/		
		Programme		

Amended Student's Programme to Research Project	Project	End of Contract /	Completion of research project + 6 years	Destroy/ Delete
		Relationship /		
		Programme		
Post grad researchers student files	Student Related	End of Contract/	Retain until completion date + 6 years	Destroy/ Delete
		Relationship/		
		Programme		

#### Sustainability and Corporate Social Responsibility

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Sustainability Steering Group Committee records	Meeting Papers	End of Group/	Retain for the life of the committee + 5 years	Destroy/Delete
		Committee		
Corporate Social responsibility Working Group	Meeting Papers	Record superseded	Retain until superseded + 10 years	Destroy/Delete
Sustainable Travel for Business Review Group	Meeting Papers	Record superseded	Retain until superseded + 10 years	Destroy/Delete
Annual Sustainability Report	Reports	Record superseded	Retain until superseded + 10 years	Destroy/Delete
Progress Summary report records	Reports	Record superseded	Retain until superseded + 10 years	Destroy/Delete
Steering Group papers	Meeting Papers	End of Group/	Retain for the life of the steering group + 5 years	Destroy/Delete
		Committee		

# **University Provost**

#### **Campus Life- Commercial Services**

F	Record Description	Category	Trigger Event	Retention Policy	Disposal
					Method
F	acilities Licences and Certificates	Operation& Procedures	Record superseded	Retain until superseded	Destroy/ Delete

#### Campus Life- Riverside Theatre

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Riverside Theatre Box Office Records		Academic year end	Retain for current academic year + 6 years	Destroy/ Delete
Riverside Youth Theatre Records		Action completion	Retain while current	Destroy/ Delete
Sales/ Email Marketing campaigns		Action completion	Completion of campaign + 3 years	Destroy/ Delete
Supplier payments	Finance Related	Financial year end	Retain for current financial year + 6 years	Destroy/ Delete
Artist/ Promoter/ Company Contracts	Finance Related	Financial year end	Retain for current financial year + 6 years	Destroy/ Delete

#### Campus Life- Residential Life

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Accommodation Bookings (Term time & Summertime)	Contracts and	End of Contract /	Termination of contract + 6 years	Destroy/ Delete
Transfers/Withdrawals/Inventory/Wellbeing - Student	agreements	Relationship		
Accommodation-Records documenting the establishment of				
formal contractual relationship between institutional				
accommodation and students				
UU Partner Applications			Agreed- End of licence + 6 years. Not agreed-	Destroy/ Delete
			Current year +1	

Head Lease (HLS)- Enquiries from current and prospective	Contracts and	Action completion	Retain from last action + 1 year	Destroy/ Delete
landlords	agreements			
Head Lease (HLS)- Successful landlord applications	Contracts and	Record Superseded	Superseded by the contract if accepted (see	Destroy/ Delete
	agreements		contracts)	
Head Lease (HLS)- Unsuccessful landlord applications	Contracts and	Start of academic year	Institute rejects property- Start of academic	Destroy/ Delete
	agreements		year. Landlord rejects property- Start of	
			academic year + 1 year	
Short term accommodation bookings	Contracts and	Academic year end	Retain for current academic year + 6 years	Destroy/ Delete
	agreements			
Records documenting the development and establishment of the	Operations and	Record Superseded	Superseded + 10 years	Destroy/ Delete
institution's accommodation allocation plan and policy for the	Procedures			
corresponding year.				
Records documenting the student's application to	Contracts and	Superseded/ Start of	Successful applications-Superseded by the	Destroy/ Delete
accommodation provided by institution's accommodation:	agreements	academic year	contract if accepted. Unsuccessful applications-	
Successful applications/ Unsuccessful applications			Start of academic year + 1 year	
Accommodation enquiries-prospective and current students.		Academic year end	Current academic year + 2 years	Destroy/ Delete
Inventories- Records documenting the room facilities associated	Operations and	Academic year end	End of academic year + 6 years	Destroy/ Delete
with the contracted room and common areas.	Procedures			
Records documenting the development and establishment of	Operations and	Record Superseded	Superseded + 10 years	Destroy/ Delete
institution's accommodation rents for the corresponding year.	Procedures			
Records documenting the collation of students in list format for	Operations and	Superseded/ Academic	Superseded or end of academic year	Destroy/ Delete
information purposes: Business need.	Procedures	year end		
Records documenting landlord's proposed contractual	Contracts and	End of Contract /	Agreed- End of licence + 6 years. Not agreed-	Destroy/ Delete
arrangement: Agreed/ Not agreed	agreements	Relationship	Current year + 1 year	
Landlord records documenting- invoices/records of remedial and	Contracts and	End of Contract /	End of licence + 6 years	Destroy/ Delete
compliance work, bank details.	agreements	Relationship		
Records documenting the establishment of formal contractual	Contracts and	End of Contract /	Termination of contract + 6 years	Destroy/ Delete
relationship between institution and landlord.	agreements	Relationship		
Records documenting landlord property ownership for	Operations and	Record Superseded	While current + 1 year	Destroy/ Delete
information purposes: Business need.	Procedures			
Records documenting the landlord/company landlord name and	Operations and	Superseded/ Academic	Superseded or end of academic year	Destroy/ Delete
address; contact details, in list format for information purposes:	Procedures	year end		
Business need (landlord lists).				
Rent assessments-records documenting the development and	Operations and	Record Superseded	Superseded + 1 year	Destroy/ Delete
establishment of proposed rents offered to landlords for the	Procedures			
corresponding year				

## Campus Life- Sports Services

Record Description	Category	Trigger Event	Retention Policy	Disposal
				Method
Customer Bookings	Finance Related	Academic year end	Retain for current financial year + 6 years	Destroy/ Delete
Sports Development Schemes		Action completion	Successful and Unsuccessful applications retained	Destroy/ Delete
			until completion of application process + 1 year	
Customer Membership data		End of Contract /	Retain Until end of Membership + 6 years	Destroy/ Delete
Course/ Class Enrolments		Relationship		
Customer Complaints	Operations &	Action completion	Retain from last action on case + 6 years	Destroy/ Delete
	Procedures			
Performance Services Sessions		End of Contract /	Retain Until end of Customer Relationship + 6 years	Destroy/ Delete
PARQ Forms		Relationship		

#### **Campus Life- Common Activities**

Record Description	Category	Trigger Event		Disposal Method
Records documenting the development and establishment of the	Operations and	Superseded	Superseded + 5 years	Destroy/ Delete
institution's Campus Life strategy and policies: key records.	Procedures			
Records documenting the development and establishment of the	Operations and	Record Creation	Issue of document + 1 year	Destroy/ Delete
institution's Campus Life strategy, policies and procedures:	Procedures			
working papers.				
Master copies of procedures relating to the management of	Operations and	Record Superseded	Superseded + 3 years	Destroy/ Delete
Campus Life.	Procedures			
Events/ Conferences	Operations and	Academic year end	Retain for current academic year + 1 year	Destroy/ Delete
	Procedures			
Surveys	Survey	Action completion	Retain from completion of survey + 3 years	Destroy/ Delete
MS Forms		Academic year end	End of current academic year	Destroy/ Delete

## Development and Alumni Relations Office

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Application forms – scholarships and awards	Student Related	Start of Contract / Award	Retain from date of award + 2 years	Destroy/ Delete
Application forms - telephone fundraising campaigns	Student Related	End of Contract / Relationship	Retain for duration of campaign + 2 years	Destroy/ Delete
Donor information	Donor and Sponsor Related	End of Contract / Relationship	Retain from last date of funding + 10 years	Destroy/ Delete
Sponsor information	Donor and Sponsor Related	End of Contract / Relationship	Retain from last date of funding + 10 years	Destroy/ Delete
Records documenting the development and establishment of the institution's alumni relations strategy and policies: key records.	Operations and Procedures	Record Superseded	Superseded + 5 years	Destroy/ Delete
Records documenting the development and establishment of the institution's alumni relations strategy, policies, procedure: working papers.	Operations and Procedures	Record Creation	Issue of strategy, policy, procedure + 1 year	Destroy/ Delete
Master copies of procedures relating to alumni relations.	Operations and Procedures	Record Superseded	Superseded + 3 years	Destroy/ Delete
Records containing personal data on individual alumni.	Alumni Related	End of Contract / Relationship	Retain while current (or likely to be current)	Destroy/ Delete
Summary (anonymised) statistical records of alumni	Alumni Related	Academic year end	Current year + 10 years	Destroy/ Delete
Alumni communications- Records documenting the design, planning and production of official alumni communications.	Alumni Related	Record Creation	Issue of communication + 1 year	Destroy/ Delete
Records documenting enquiries from alumni and the responses provided.	Alumni Related	Action Completion	Last action on enquiry + 1 year	Destroy/ Delete
Unsolicited feedback from alumni, the internal handling of this feedback and the responses provided.	Alumni Related	Action Completion	Last action on feedback + 1 year	Destroy/ Delete
Records documenting the design and conduct of alumni surveys.	Survey	Action Completion	Completion of survey + 3 years	Destroy/ Delete
Results of alumni surveys: individual responses	Survey	Action Completion	Completion of analysis of survey responses	Destroy/ Delete
Results of alumni surveys: summaries and analyses of responses	Survey	Action Completion	Completion of survey + 3 years	Destroy/ Delete
Records documenting the handling of complaints from alumni.	Operations and Procedures	Action Completion	Last action on complaint + 6 years	Destroy/ Delete
Records documenting the planning and impact/results of institutional events for alumni.	Events	Action Completion	Completion of event + 3 years	Destroy/ Delete

Records documenting the organisation and administration of	Events	Action Completion	Completion of event + 1 year	Destroy/ Delete
institutional events for alumni.				
Requests from alumni associations for financial or other support,	Associated Body	Action Completion	Last action on request + 1 year	Destroy/ Delete
the internal handling of these requests and the responses				
provided.				
Records documenting the administration of financial and other	Associated Body	Financial year end	Current financial year +1 year	Destroy/ Delete
support given to alumni organisations.				
Requests for contact details for alumni, action taken, and the	Alumni Related	Action Completion	Last action on request + 1 year	Destroy/ Delete
responses provided.				

## Regional and Community Engagement

Record Description	Category	Trigger Event	Retention Policy	Disposal Method
Records documenting the institution's membership of organisations/ local community organisations.		End of group/ Committee	Retain until termination of membership + 1 year	Destroy/ Delete
Records documenting the institution's participation in the activities of external organisations/ local community organisations (including committees).		End of group/ Committee	Retain until termination of involvement + 1 year	Destroy/ Delete
Enquiries from members of the local community/ public and the responses provided.		Action Completion	Retain from last action of enquiry + 1 year	Destroy/ Delete
Unsolicited feedback from members of the local community/ public, the internal handling of this feedback and the responses provided.		Action Completion	Retain from last action on feedback + 1 year	Destroy/ Delete
Complaints from members of the local community/ public, the internal handling of these complaints and the responses provided.		Action Completion	Retain from last action on complaint + 1 year	Destroy/ Delete
Community forum members records		Action Completion	Retain from last action on case + 6 years	Destroy/ Delete